

THE STAR

SYDNEY

Terms and Conditions

Schedule

Promotion	Chance Wheel
Promoter	The Star Pty Limited "The Star Sydney" (ABN 25 060 510 410)
Promotional Period	This Promotion commences at 9:00pm AEST on Friday, 2 August 2024 and concludes at 10:00pm AEST on Saturday, 28 September 2024.
Eligible Entrants	<p>Participation in the Promotion is limited to persons who are, insofar as is the case for the duration of the Promotional Period:</p> <ul style="list-style-type: none"> a) aged 18 years of age or over; b) a Member of The Star Club with a valid membership card ("Card"); c) not excluded (including an exclusion direction or self-exclusion order) from a casino or premises operated by The Star Entertainment Group Limited (ABN 85 149 629 023) or its related entities (collectively, "The Star Group"); d) not the subject of a Withdrawal of License (WOL) from The Star Sydney, The Star Gold Coast or Treasury Brisbane; e) not an Invalid Entrant; f) not a director, officer, or manager of any of The Star Group entities or of an organisation benefitting from the Promotion; g) not an employee or contractor of any of The Star Group entities or of an organisation benefitting from the Promotion; h) not an immediate family member of any person listed in paragraph f; i) not an immediate family member of any employee or contractor listed in paragraph g where that employee or contractor is responsible for, or involved in, the set up, determination of any winner or issuing of any Prizes for this Promotion. <p>("Eligible Entrant/s").</p> <p>For the purposes of these Terms and Conditions, 'immediate family member' means a spouse (including de-facto partner), parent, natural or adopted child or step-child, or sibling or step-sibling (whether the sibling or step-sibling is natural or adopted by a parent).</p>
Invalid Entry	<p>A person who does not satisfy any of the criteria for an "Eligible Entrant" for the duration of the Promotional Period is an "Invalid Entrant" and their Entry will be deemed invalid ("Invalid Entry").</p> <p>An entrant who is a member of The Star Club and requests to cancel their membership prior to, or during, the Promotional Period will also be an Invalid Entrant.</p> <p>Invalid Entrants are not, or will no longer be, eligible to enter or participate in the Promotion and will forfeit any entitlement to a Prize.</p>

Entry

Eligible Entrants can enter once into a prize draw ("**Prize Draw**") on a Friday and/or Saturday during the Promotional Period as follows by having a valid rating (excludes Poker), which is open and not closed at the time of the Prize Draw at The Star Sydney ("**Valid Open Rating**"):

Draw Days	Times of Draw			
Friday, 2 August 2024	9:15pm	9:30pm	9:45pm	10:00pm
Saturday, 3 August 2024	9:15pm	9:30pm	9:45pm	10:00pm
Friday, 9 August 2024	9:15pm	9:30pm	9:45pm	10:00pm
Saturday, 10 August 2024	9:15pm	9:30pm	9:45pm	10:00pm
Friday, 16 August 2024	9:15pm	9:30pm	9:45pm	10:00pm
Saturday, 17 August 2024	9:15pm	9:30pm	9:45pm	10:00pm
Friday, 23 August 2024	9:15pm	9:30pm	9:45pm	10:00pm
Saturday, 24 August 2024	9:15pm	9:30pm	9:45pm	10:00pm
Friday, 30 August 2024	9:15pm	9:30pm	9:45pm	10:00pm
Saturday, 31 August 2024	9:15pm	9:30pm	9:45pm	10:00pm
Friday, 6 September 2024	9:15pm	9:30pm	9:45pm	10:00pm
Saturday, 7 September 2024	9:15pm	9:30pm	9:45pm	10:00pm
Friday, 13 September 2024	9:15pm	9:30pm	9:45pm	10:00pm
Saturday, 14 September 2024	9:15pm	9:30pm	9:45pm	10:00pm
Friday, 20 September 2024	9:15pm	9:30pm	9:45pm	10:00pm
Saturday, 21 September 2024	9:15pm	9:30pm	9:45pm	10:00pm
Friday, 27 September 2024	9:15pm	9:30pm	9:45pm	10:00pm
Saturday, 28 September 2024	9:15pm	9:30pm	9:45pm	10:00pm

(each a "**Draw Day**")

A person obtains a Valid Open Rating by:

- a. providing their Card to a table games staff member at an eligible table (excluding Poker) for that staff member to enter into the table management system; or
- b. inserting their Card, prior to commencing play, into a slot machine or electronic table game.

All Valid Open Ratings will be recorded in the Synkros Casino Management System ("**Synkros**") for each of the Prize Draws.

	<p>From time to time, The Promoter may undertake planned system upgrades or changes to its Synkros Casino Management System (“SYNKROS”) or other systems, during which time entries into the Promotion may not be recorded. Except in cases of emergency outages, The Star Sydney will provide reasonable advance notification of such system upgrades or changes through on property signage.</p> <p>The Promoter reserves the right to reasonably determine if a rating is invalid (and therefore not a Valid Rating), including if the rating has been open for an extended period or in the event of an identifiable system error.</p>														
Entry Limits	<p>An Eligible Entrant can enter once into each Prize Draw on a Draw Day until the Eligible Entrant becomes a Prize Winner, provided that the Eligible Entrant’s Entry is in accordance with these Terms and Conditions.</p>														
Prize Procedure	<p>Once a Prize Winner (“Prize Winner”) has been verified, a Licensed representative of the Promoter will spin the prize wheel (“Prize Wheel”) in order to determine which prize (“Prize”) is available.</p> <p>The Prize Winner may spin the Prize Wheel again for a higher Prize. If a Prize Winner does decide to spin the Prize Wheel again, their Prize will be the amount the flapper lands on during this second spin, regardless of its value.</p> <p>The Prize Winner may decide to not spin the wheel and receive the Prize spun by the representative of the Promoter.</p> <p>The Prize Winner will win the Prize Value displayed on the Prize Panel (defined below) upon which the flapper is landed.</p> <p>For example, if the flapper lands on \$4,000 Entertainment Credits on the Prize Wheel the Prize Winner will win \$4,000 Entertainment Credits.</p> <p>The Prize Wheel is comprised of eighty (80) individual panels (“Prize Panel(s)”), which will display the following Prize Values:</p> <table border="1" data-bbox="525 1189 1233 1541"> <thead> <tr> <th>Prize Value</th> <th>Number of Panels</th> </tr> </thead> <tbody> <tr> <td>\$4,000 Entertainment Credits</td> <td>2</td> </tr> <tr> <td>\$2,000 Entertainment Credits</td> <td>20</td> </tr> <tr> <td>\$1,000 Entertainment Credits</td> <td>30</td> </tr> <tr> <td>\$5,000 Monetary Prize</td> <td>2</td> </tr> <tr> <td>\$2,000 Monetary Prize</td> <td>6</td> </tr> <tr> <td>\$1,000 Monetary Prize</td> <td>20</td> </tr> </tbody> </table> <p>a. The Prize Winner will be brought onto the stage at the Main Draw Location to conduct the Prize Procedure.</p> <p>b. If the Prize Wheel does not spin for at least one (1) full rotation, the Prize Winner will be required to spin the Prize Wheel again and the process will repeat until at least one (1) full rotation of the Prize Wheel occurs.</p> <p>c. Once the Prize Wheel stops, and provided the Prize Wheel has spun for at least one (1) full rotation, the Prize Value displayed on the Prize Panel where the flapper is landed will be the Prize Value for the Prize Winner.</p> <p>The Prize Winner may nominate another person (immediate family member or a Licensed representative of the Promoter) to spin the Prize Wheel on their behalf if the Prize Winner is not physically able to take part, or the Prize Winner can provide medical evidence as to why they are unable to take part.</p>	Prize Value	Number of Panels	\$4,000 Entertainment Credits	2	\$2,000 Entertainment Credits	20	\$1,000 Entertainment Credits	30	\$5,000 Monetary Prize	2	\$2,000 Monetary Prize	6	\$1,000 Monetary Prize	20
Prize Value	Number of Panels														
\$4,000 Entertainment Credits	2														
\$2,000 Entertainment Credits	20														
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\$5,000 Monetary Prize	2														
\$2,000 Monetary Prize	6														
\$1,000 Monetary Prize	20														

	<p>Whether a person other than the Prize Winner is allowed to spin the Prize Wheel will be decided by the Promoter acting reasonably. The Prize Winner only and not their nominated person will receive the Prize. The nominated person will comply with the Prize Procedure as if they were the Prize Winner.</p> <p>The chance for a Prize Winner to win \$4,000 Entertainment Credits is 2.5%. The chance for a Prize Winner to win \$5,000 Monetary Prize is 2.5%.</p> <p>To support the prevention of money laundering and terrorism financing activities, the Promoter will honour all Monetary Prizes by a crossed cheque made out to the Prize Winner, by electronic funds transfer to the Prize Winner or by a combination of these payment options (at the Prize Winner's election). Entertainment Credits refers to the choice of Casino Dollars or Food and Non-Alcoholic Beverage Voucher. In the event that the Prize Winner/s chooses Casino Dollars as their Prize, they will forfeit 10% of the value of their eligible Prize Value. Casino Dollars will be credited to the Prize Winner's membership account within forty-eight (48) hours of the end of the Promotion Period. Casino Dollars will expire if you do not earn a Tier Point at least once every 180 days. For more information, The Star Club brochure is available from The Star Club Desk located on the Main Casino Floor or see https://www.thestarclub.com.au/member-benefits/about-casino-dollars for further details.</p> <p>Food & Non-Alcoholic Beverage Vouchers are valid for one hundred and eighty (180) days from the date of issue. Vouchers can be redeemed on food and non-alcoholic beverages at selected outlets owned by the Promoter, subject to outlet opening hours and availability. Excludes special events. Vouchers are not redeemable for cash and any unused portion is non-refundable after the expiry of the Voucher. Vouchers cannot be used to pay for alcoholic beverages. Vouchers can be used in conjunction with other member benefits and discounts at The Star Sydney.</p>
<p>Prize Determination</p>	<p>There will be a total of seventy-two (72) prize draws (each a "Prize Draw") throughout the Promotional Period.</p> <p>Each Prize Draw will be held at the main stage location on Main Casino Floor at The Star Sydney, which will be clearly marked and visible to Eligible Entrants ("Main Draw Location").</p> <p>Draw times are approximate only and are subject to minor changes. Changes to Draw times greater than 15 minutes will be announced on the public address system and displayed on screens at the Main Draw Location.</p> <p>A representative of the Promoter will draw one (1) Entry at 9:15pm, 9:30pm, 9:45pm, and 10:00pm AEST on each Draw Day.</p> <p>At each Prize Draw, one (1) Eligible Entrant will be randomly selected from Synkros by a representative of the Promoter ("Drawn Entrant"). Drawn Entrants must undertake the steps set out in the Notification of Prize Winner section of these terms and conditions to be confirmed as a Prize Winner (defined below).</p> <p>Each Prize Winner may win one of the Prizes as listed below in accordance to the Prize Procedure:</p>

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	Draw	Drawn Entrant	Prizes Available
	9:15PM	1	\$4,000 Entertainment Credits
			\$2,000 Entertainment Credits
			\$1,000 Entertainment Credits
			\$5,000 Monetary Prize
			\$2,000 Monetary Prize
			\$1,000 Monetary Prize
	9:30PM	1	\$4,000 Entertainment Credits
			\$2,000 Entertainment Credits
			\$1,000 Entertainment Credits
			\$5,000 Monetary Prize
			\$2,000 Monetary Prize
			\$1,000 Monetary Prize
	9:45PM	1	\$4,000 Entertainment Credits
			\$2,000 Entertainment Credits
			\$1,000 Entertainment Credits
			\$5,000 Monetary Prize
			\$2,000 Monetary Prize
			\$1,000 Monetary Prize
	10PM	1	\$4,000 Entertainment Credits
			\$2,000 Entertainment Credits
			\$1,000 Entertainment Credits
			\$5,000 Monetary Prize
			\$2,000 Monetary Prize
			\$1,000 Monetary Prize
	<p>If at the time a Drawn Entrant claims a Prize or a Prize Winner is to receive a Prize, that person is excluded (including under an exclusion direction, an exclusion order or a self-exclusion order) from a casino or premises operated by The Star Group or is the subject of a Withdrawal of License from a casino or premises operated by The Star Group, their Entry will be deemed an Invalid Entry and will be disqualified and that person will not receive the Prize</p>		
Notification of Winner/s	<p>The name and membership number of each Drawn Entrant will be announced on the public address system at the Main Draw Location.</p> <p>The Promoter does not guarantee that all Draw announcements will be audible and understandable in all parts of the Main Draw Location at all times.</p> <p>To claim a Prize, the Drawn Entrant must present themselves to a representative of the Promoter in the Main Draw Location or any Host Desk within The Star Sydney casino</p>		

	<p>within four (4) minutes of their name being announced (“Standard Presentation Period”) as timed by the clock displayed at the Main Draw Location.</p> <p>The Promoter, subject to any directions from the regulatory authority, may at any time (including after the Standard Presentation Period expires) and at its reasonable discretion, extend the Standard Presentation Period (“Extended Presentation Period”) applicable to any particular Drawn Entrant/s if that Drawn Entrant/s:</p> <ol style="list-style-type: none"> 1) is on The Star Sydney premises during the Standard Presentation Period and attempts to present themselves at the Main Draw Location during the Standard Presentation Period, or is in the course of attempting to present themselves at the Main Draw Location when the Standard Presentation Period expires; and 2) identifies themselves to a representative The Promoter during the Standard Presentation Period. <p>The Drawn Entrant/s must then produce within four (4) minutes of the expiry of the Standard Presentation Period or Extended Presentation Period (as the case may be), their Card or produce Valid ID that is valid and acceptable to the representative of the Promoter (“Prize Winner”).</p> <p>Valid ID means:</p> <ol style="list-style-type: none"> 1) a passport, Australian driver’s licence or other form of photographic identification in which the photograph is clear and undamaged and that is otherwise acceptable to The Star Sydney; or 2) two forms of non-photographic identification that are valid and acceptable to The Star Sydney. <p>If a valid Drawn Entrant cannot produce his/her Card or Valid ID within four (4) minutes of the expiry of the Standard Presentation Period or Extended Presentation Period (as the case may be) at the Main Draw Location, the Drawn Entrant will be deemed an invalid selection (“Invalid Selection”).</p>
Prize Redraw/s	<p>If a Drawn Entrant/s are deemed an Invalid Selection, the Promoter will conduct a redraw or redraws until a valid Prize Winner is found. All of the above requirements will apply in relation to any redraw/s.</p>

General Terms and Conditions

- 1 These General Terms and Conditions incorporate and must be read together with the details outlined in the table above and with the **Rules of the Game** for all table games (excluding poker), slot machines and electronic table games at The Star Sydney. **A copy of the Rules of the Game can be found at <https://www.star.com.au/sydney/casino/rules-of-games>.** By entering the Promotion, you accept these General Terms and Conditions.
- 2 The Star Club Terms and Conditions also apply. A copy can be found at <https://www.thestarclub.com.au/terms-conditions>
- 3 Your Entry must be received during the Promotional Period and is subject to the Entry limits and eligibility requirements stated in these Terms and Conditions. Your Entry is deemed to be received only when received by the Promoter.
- 4 If, at the time of a draw, a person is restricted or prevented from entering the casino area due to a ‘temporary prevention of entry’ for contravention of a Playbreak rule, that person is not eligible to claim a prize (even if they are the selected winner) and that person will forfeit any entitlement to a prize.
- 5 If your Entry is based on participation that is deemed invalid, or if your membership status is cancelled or otherwise amended so that you are no longer an Eligible Entrant, your Entry into the Promotion will be deemed invalid.

- 6 The Promoter is not liable for any problems with communications networks. You are responsible for your own costs associated with entering the Promotion. If you enter using multiple aliases/addresses/email addresses/phone numbers you may be disqualified.
- 7 Where relevant, it is your responsibility to open or close your rating prior to a prize determination by asking the Dealer/Games Supervisor to open or close your rating at any eligible table games, or to remove your card from the machine or game.
- 8 In the event that a malfunction occurs with the Synkros system, the Promoter will if practical extract from the Synkros system all data necessary to determine Entries earned in accordance with these Terms and Conditions and the draw process will be conducted manually if it cannot be conducted electronically.
- 9 The Promoter reserves the right to waive or vary the identification requirements specified in these Terms and Conditions in circumstances where the identity of the Winner is determinable without the assistance of the specified identification.
- 10 If you or your Entry are deemed by the Promoter to breach these Terms and Conditions, your Entry (or at the Promoter's discretion, all of your entries if you have multiple entries) will be voided.
- 11 The Promoter may, at any time, require you to produce documentation to establish to the Promoter's satisfaction the validity of your Entries (including documentation establishing your identity, age, place of residence and place of employment). Failure by the Promoter to enforce any of its rights at any stage does not waive those rights.
- 12 You must not:
- a) tamper with the Promotion's Entry process;
 - b) engage in any conduct that may jeopardise the fair and proper conduct of the Promotion;
 - c) act in a disruptive, annoying, threatening, abusive or harassing manner directly or indirectly in relation to the Promotion;
 - d) do anything that may diminish the good name or reputation of the Promoter or any of its related entities or of the agencies or companies associated with this Promotion;
 - e) breach any law; or
 - f) behave in a way that is otherwise inappropriate directly or indirectly in relation to the Promotion.
- 13 The Promoter is not liable for Entries, prize claims or correspondence that are, due to factors outside its reasonable control, misplaced, misdirected, delayed, lost, incomplete, illegible or incorrectly submitted.
- 14 In the event of a dispute relating to these Terms and Conditions, the Promoter's decision is final. Where any person is not satisfied with a decision of the Promoter relating to this Promotion, the person may lodge a complaint with an inspector under section 33 of the *Gaming and Liquor Administration Act 2007* (NSW).
- 15 The Promoter may cancel or change any Prize offered under the Promotion if there are any changes to the law which would or might render the Promotion or any Prizes offered under the Promotion unlawful.
- 16 The Promoter will not permit a Prize, Entry or other feature of the Promotion to be transferred, or exchanged or redeemed for cash. The Prize values are correct as at the date of preparing these Terms and Conditions and include any applicable GST. The Promoter is not responsible for any change in Prize value. You agree that if a Prize (or element of a Prize) is unavailable for any reason the Promoter may provide another item of equal or higher value, subject to any necessary approval by any regulatory authority.
- 17 If the Promoter determines that the integrity of the Promotion and/or any draw has been compromised it may, subject to notifying the relevant regulatory authority, either postpone the

Promotion and/or the draw until such a time as the integrity of the Promotion and/or draw has been validated or cancel the draw.

- 18 To the extent that a situation, malfunction, or other issue arises for which these Terms and Conditions make no provision or in relation to which the relevant terms and conditions are unclear, the Promoter reserves the right to (a) make a decision regarding those circumstances which is not inconsistent with these Terms and Conditions; and/or (b) postpone the draw/s to a time and place which will allow the draw/s to be conducted in accordance with all Terms and Conditions other than those Terms and Conditions which specify the time and place of the draw/s.
- 19 If this Promotion cannot run as planned for any reason beyond the Promoter's control, including but not limited to: act of god, law, public health order, pandemic, software, hardware or communications issues, unauthorised intervention, tampering, fraud or technical failure, the Promoter may end, change, suspend or cancel the Promotion or disqualify affected entries/entrants, subject to any necessary approval by a regulatory authority.
- 20 The Promoter may disclose your personal information, including details of Winner/s where required or authorised to do so by or under law or the disclosure is reasonably necessary to enforce the law. This may occur under the laws that apply to the Promoter's business, for example, where a regulatory authority requests information from the Promoter.
- 21 The Promoter is not responsible for any tax implications arising from you winning a prize. You should seek independent financial advice. If for GST purposes this Promotion results in any supply being made for non-monetary consideration, you must follow the Australian Taxation Office's stated view that where the parties are at arm's length, goods and services exchanged are of equal GST inclusive market values.
- 22 Should a Winner consent to having his/her photograph taken, that Winner consents to having his/her name and photograph published in any form of media and agrees to participate in any reasonable promotion requested by the Promoter.
- 23 A copy of these Terms and Conditions can be obtained from The Star Club Desk at The Star Sydney premises.
- 24 In these Terms and Conditions, the word "including" and any similar words are not words of limitation.

Liability

- 25 Nothing in these Terms and Conditions restricts, excludes or modifies any consumer rights under any statute including the *Competition and Consumer Act 2010* (Cth).
- 26 Subject to the previous paragraph, the Promoter and the agencies and companies associated with this Promotion are not liable (including in negligence) for any loss (including indirect, special or consequential loss or loss of profits), expense, damage, personal injury, illness or death suffered in connection with this Promotion or any Prize, except for any liability which under statute cannot be excluded (in which case that liability is limited to the greatest extent allowed by law).
- 27 The Winner and any other person(s) nominated to share the Prize with the Winner may be required, as a condition of accepting the Prize, to sign an agreement to release the Promoter from liability arising from the use or participation in the Prize.
- 28 Without limiting paragraph 26, the Promoter and the agencies and companies associated with this Promotion are not liable for:
 - a) any loss of, damage to or delay in delivery of Prizes; or
 - b) any damage that occurs to Prizes if/when displayed at the Promoter premises,to the extent those things are due to factors outside the Promoter's reasonable control.

- 29 The Promoter needs to collect the personal information of each entrant so that the entrant can be entered into the Promotion. The Promoter will use entrants' personal information to conduct and manage the Promotion. The Promoter may disclose entrants' personal information to its related companies, agents and contractors to assist in conducting this Promotion and to communicate with entrants. The Privacy Policy of The Star Entertainment Group <http://www.starentertainmentgroup.com.au/privacy-policy> includes information about:
- a) the purposes for which The Star Entertainment Group, including the Promoter, may collect, store, use and disclose entrants' personal information;
 - b) how entrants can seek access to the personal information the Promoter holds about them and request changes to it; and
 - c) how entrants can complain about a privacy breach and how the Promoter will deal with such a complaint.
- 30 The laws of the state of New South Wales govern the Promotion.
- 31 Help is close at hand. GambleAware gambleaware.nsw.gov.au 1800 858 858.
- 31 Guests must be aged 18 years or over to enter the casino.
- 32 Player activity statements are available on request from The Star Club Desk, via The Star App or our website.