



SELF EXCLUSION TERMS AND CONDITIONS

General

1. In these terms and conditions:
 - 1.1. A reference to 'I' means a reference to the applicant applying for self-exclusion.
 - 1.2. Application means any application for self-exclusion from The Star Casinos or both The Star Casinos and Crown Casinos.
 - 1.3. The Star Casinos means the following:
 - 1.3.1. **The Star Sydney Casino** of 80 Pyrmont Street, Pyrmont NSW 2009;
 - 1.3.2. **The Star Gold Coast Casino** of 1 Casino Drive, Broadbeach QLD 4218; and
 - 1.3.3. **The Star Brisbane Casino** of 33 William Street, Brisbane City, QLD 4000
 - 1.4. Crown Casinos means the following:
 - 1.4.1. **Crown Sydney VIP Casino** of 1 Barangaroo Ave, Sydney NSW 2000;
 - 1.4.2. **Crown Melbourne Casino** of 8 Whiteman Street, Southbank VIC 3006; and
 - 1.4.3. **Crown Perth Casino** of Great Eastern Highway, Burswood, WA 6100

Voluntary Application

2. I have made this Application voluntarily and of my own free will.
3. I acknowledge that The Star Casinos have recommended that, prior to signing this document, I should discuss this matter with an independent legal advisor.

Operation of Self Exclusion

4. Upon receipt and acceptance of this Application:
 - 4.1. in respect of The Star Casinos, I will be issued:
 - 4.1.1. a Form 3B Self Exclusion Order for The Star Brisbane Casino and The Star Gold Coast Casino, and
 - 4.1.2. a voluntary exclusion order for The Star Sydney Casino, and
 - 4.2. if requested, in respect of Crown Casinos, I will be required to enter into a Self-Exclusion Agreement from Crown Casinos which will legally prohibit me from entering or remaining in Crown Casinos;
5. I acknowledge and agree:
 - 5.1. any self-exclusion orders issued pursuant to this Application take immediate effect
 - 5.2. that if I have submitted a completed Application (as well as any other documentation required) to The Star Casinos, no further contact is required between me and The Star Casinos and, I will be issued self-exclusion orders when my Application has been processed by the relevant casino operator;
 - 5.3. any self-exclusion order issued in accordance with an Application will remain in force until that self-exclusion order is revoked by the relevant casino operator.

- 5.4. I may apply to the relevant casino operator for revocation of any self-exclusion order from that casino operator and I agree to follow the process required by that casino operator.
- 5.5. I may apply to revoke a self-exclusion order issued by The Star Sydney Casino after six (6) months from the date the self-exclusion order was given. The Star Sydney Casino will not consider more than one (1) application for revocation from an individual in any 12-month period.
- 5.6. I may revoke a self-exclusion order issued by The Star Gold Coast Casino and The Star Brisbane Casino by written notice to:
- 5.6.1. The Star Entertainment QLD Limited in respect to The Star Gold Coast Casino; or
- 5.6.2. The Star Entertainment Brisbane Operations Pty Ltd in respect to The Star Brisbane Casino, but only within the first 24 hours from when I received an exclusion order from The Star Gold Coast Casino and The Star Brisbane Casino or otherwise following one (1) year from the date the exclusion order was issued. My exclusion order from The Star Gold Coast Casino and The Star Brisbane Casino will otherwise expire five (5) years after the day that the self-exclusion order was issued.
- 5.7. I am deemed to have voluntarily selected a minimum self-exclusion period of 12 months from the Crown Casinos.
- 5.8. The Star Casinos and Crown Casinos will not generally revoke a Self-Exclusion Order within 12 months of the date of any breach of a Self -Exclusion Order by me, or prior to the minimum self-exclusion period, and Crown Casino may apply conditions on a revocation.
- 5.9. I undertake not to enter or gamble within any gaming areas of any casino that I have been excluded from and this undertaking is my personal responsibility and not that of The Star Casinos or the Crown Casinos, or any one or more of them.
- 5.10. If I receive advertising or promotional material concerning a casino from which I am self-excluded, I will NOT take it to indicate that the self-exclusion order has been revoked.
- 5.11. I am fully aware that, unless the self-exclusion orders that I am subject to are revoked, I am a person who is self-excluded;
- 5.12. I will seek and continue to seek the assistance and advice of a qualified and recognised problem gambling counsellor.
- 5.13. any application for revocation of a self-exclusion order by me to The Star Casinos must be accompanied by a statement from a recognised counsellor with problem gambling qualifications or a clinical psychologist, approving my application for revocation.

Disclosures and Consents

6. I agree to provide a copy of a photograph of me and any further evidence of my identity to the casino operator I elected to self-exclude from.



7. I understand and acknowledge that The Star Casinos will provide a copy of my photograph to the other casino operators I elected to self-exclude from.
8. I acknowledge that The Star Sydney Casino is required to notify Crown Casinos of my self-exclusion.
9. I understand that The Star Casinos use facial recognition technology to identify, exclude or remove from their premises individuals who have been issued with self-exclusion orders.
10. My facial image (whether already held or taken in relation to this request for Self-Exclusion, obtained from surveillance or facial recognition cameras or law enforcement or regulatory bodies, and faceprints made from those video images) will be taken, used, stored and disclosed by The Star Casinos and Crown Casinos for the purposes set out in this request for self-exclusion.
11. I consent to my personal information and sensitive information, including my facial image and all information relating to my application for self-exclusion, will be shared between The Star Casinos and Crown Casinos to facilitate my self-exclusion and otherwise used, stored and disclosed in accordance with the [Privacy Collection Statements](#).
12. I agree to release and indemnify all The Star Casinos and Crown Casinos and their related entities, together with their officers, employees, agents and contractors from any liability including any losses that arise in connection with this application for self-exclusion and any breach of a self-exclusion order.