



SELF-EXCLUSION PRIVACY COLLECTION STATEMENT

Privacy Collection Statement - The Star Casinos

The Star Sydney, The Star Gold Coast and The Star Brisbane (The Star Casinos) will collect your personal information in order to process your application for self-exclusion and, once an exclusion order is issued to you by The Star Casinos to exclude you from The Star Casinos. Personal information about you, including the information included in this application for self-exclusion, may be shared for these purposes between The Star Casinos and Crown Casinos, and may also be required to be disclosed to Liquor and Gaming NSW and/or the NSW Independent Casino Commission and the Office of Liquor & Gaming Regulation (Queensland).

The Star Casinos may use facial recognition technology to identify, exclude or remove from their premises individuals who The Star Casinos may lawfully deny access to, including excluded persons, and for other purposes relating to gaming, safety and security and preventing illegal or undesirable activities. Facial images from CCTV surveillance, facial recognition cameras or law enforcement bodies, and faceprints made from those images, may be stored and compared for these purposes. By entering The Star Casinos' premises, you consent to the collection and use of your personal information in these ways. Once an exclusion order is issued to you by The Star Casinos, you will be an excluded person.

By submitting the request of self-exclusion, you consent to The Star Casinos using any existing facial image of you that they hold and any new image of you that they collect (for example, if you attempt to enter one of The Star Casinos) for the purposes of its facial recognition technology.

By submitting an application for self-exclusion and selecting "The Star Casinos and Crown Casinos", you consent to The Star Casinos:

- collecting your facial image from Crown Casinos for the purposes of the facial recognition technology;
- disclosing your facial image to Crown Casinos for the purposes of Crown Casinos identifying you as an "excluded person" and for related purposes; and
- otherwise disclosing your personal information to, or receiving your personal information from, Crown Casinos to facilitate your self-exclusion(s).

The Star Casinos may disclose your personal information (including facial images and photos) to their related companies and service providers to use for purposes similar to those outlined above. If you enter, or have entered, The Star Casinos premises you consent to The Star Casinos disclosing audio/surveillance information to law enforcement agencies or regulatory authorities if The Star Casinos suspect illegal or undesirable activity or as required by law.

By submitting the application for self-exclusion, you consent to The Star Casinos collecting, using and handling your personal information as outlined above and in accordance with The Star Casinos Privacy Policy. The Star Casinos Privacy Policy contains information about how you may seek to access or correct the personal information that The Star Casinos hold about you, how you



may complain about a privacy breach and how The Star Casinos will deal with a privacy complaint.

A copy of The Star Casinos Privacy Policy can be found at <https://www.star.com.au/privacy-policy>

Privacy Collection Statement - Crown Casinos

Crown 'uses' (by collecting, recording, storing, using and disclosing) your personal information and sensitive information (including without limitation your full name, date of birth, patron ID number, image and address) to process, manage and enforce your self-exclusion, including communicating with you.

Crown uses facial recognition technology at its premises to identify, exclude or remove individuals who may lawfully be denied access to its premises, and for other purposes relating to gaming integrity and compliance, safety and security and preventing illegal or undesirable activities. Your image (whether already held or taken in relation to this request for self-exclusion, obtained from surveillance or facial recognition cameras at Crown, or obtained from law enforcement or regulatory bodies), may be 'used' by Crown for the purpose of facial recognition.

Crown collects from and discloses your personal information and sensitive information to third parties including: Crown's associated entities; The Star Casinos, Liquor and Gaming NSW and/or NSW Independent Casino Commission, the Victorian Gambling and Casino Control Commission and the Gaming and Wagering Commission of Western Australia; any third parties that provide services to Crown relating to your self-exclusion; and overseas recipients including Crown London Aspinalls.

If you do not agree to the 'use' of this information, Crown will be unable to process your self-exclusion application. Please refer to Crown's respective privacy policies, available at each property's website, for full details including information about how you may access or correct your personal information and/or complain about a privacy breach and how Crown will deal with such a complaint. Crown Melbourne Limited, +613 9292 8888, Burswood Nominees Limited trading as Crown Perth +61 8 9362 7777, Crown Sydney Gaming Pty Ltd +61 2 8871 6666. A reference to Crown includes Crown Sydney Gaming Pty Ltd, Crown Melbourne Limited and Burswood Nominees Limited.