

THE STAR
SYDNEY
Terms and Conditions

Schedule

"Promotion"	Synthonny at The Star Sydney NYE Package
"Promoter"	The Star Pty Limited "The Star Sydney" (ABN 25 060 510 410) of 80 Pyrmont Street, Pyrmont NSW 2009
"Promotional Period"	This Promotion commences at 09:00 AEDT on Tuesday 3 December 2024 and concludes at 11:59PM AEDT on Tuesday 10 December 2024.
"Eligible Entrants"	<p>Participation in the Promotion is limited to persons who are, insofar as is the case for the duration of the Promotional Period:</p> <ul style="list-style-type: none"> a. aged 18 years of age or over; b. residents of NSW; c. not excluded from The Star Entertainment Group casinos; d. not an Invalid Entrant; e. not a director, officer, manager or employee of any of The Star Entertainment Group of companies (including, without limitation, the Promoter); and f. not immediate family member (including, siblings, parents, grandparents and children) of the persons listed in point (f) above. <p>("Eligible Entrants").</p>
"Entry"	<p>To participate in the Promotion, Eligible Entrants must:</p> <ul style="list-style-type: none"> • Complete the entry form, filling in all mandatory fields via the competition page on The Star Sydney's website https://www.star.com.au/sydney/whats-on/the-star-event-centre/synthonny <p>Eligible Entrants are limited to 1 Entry per person during the Promotional Period provided that the Entry is submitted in accordance with these Terms and conditions.</p> <p>No Entries will be accepted after 11:59PM AEDT on Tuesday 10 December 2024.</p>

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<p>“Prize”</p>	<p>The “Prize” includes</p> <ul style="list-style-type: none"> • A one-night stay for two guests in a Superior King Room at The Star Grand Hotel on Tuesday 31 December 2024 valued at AU\$1,348 • A \$500 dining voucher for a table for two at Sokyo • Two (2) General Admission Tickets to Synthony at The Star Event Centre on Tuesday 31 December 2024 valued at AU\$320 • A Synthony backstage experience for two valued at \$200 <p>The total Prize pool for this Promotion is AU\$2,368.</p> <p>For the avoidance of doubt, the Prize does not include, any of the following:</p> <ul style="list-style-type: none"> • Complimentary Parking • Breakfast • Travel to or from The Star Sydney including flights and transfers
<p>“Prize Determination”</p>	<p>There will be one (1) prize draw (“Prize Draw”) at 9:00AM AEDT on Wednesday 11 December 2024 at The Star Sydney, 80 Pyrmont Street, Pyrmont NSW 2009 (“Main Draw Location”).</p> <p>At the Prize Draw, one (1) Entry will be randomly generated from the digital entries (“Drawn Entry”) by a representative of Promoter. A representative of Promoter will review the Drawn Entry to confirm that it is not an Invalid Entry.</p> <p>If the Drawn Entry is deemed an Invalid Entrant or Invalid Entry, it will not be considered as a valid draw and an additional Entry will be drawn until a Drawn Entrant is not deemed to be an Invalid Entrant nor an Invalid Entry (“Prize Winner”).</p> <p>The Promoter reserves the right, at its sole and absolute discretion, to deem any irregular Entry and disqualify such Entries, including the following (“Invalid Entry”):</p> <ol style="list-style-type: none"> a. an Entry from a person who is not an Eligible Entrant; b. an Entry that do not accurately describe the Eligible Entrant’s details; c. an Entry that are fraudulent or forged; and d. an Entry that appear to have been tampered with.

Notification of Prize Winner/s	<p>The Prize Winner will be contacted by phone and/or email within one (1) business day of the Prize Draw using the contact details provided on their Entry. Eligible Entrants will need to ensure that contact details are up to date and accurate.</p> <p>On notification, the Prize Winner will be provided with details on how to claim the prize and will be given up until 14 days (from when the Promoter notified the Prize Winner that they were successful) to claim the Prize. If the Prize Winner cannot be contacted, or does not claim the Prize within this period, the Promoter reserves the right to disqualify the Entry and award the prize to the next Eligible Entrant selected in accordance with the Prize Determination process described above.</p> <p>The Prize Winner must produce Valid ID that is valid and acceptable to the Promoter or a representative of the Promoter in order to collect the Prize. Valid ID means:</p> <ul style="list-style-type: none"> a. a passport, Australian driver's licence or other form of photographic identification in which the photograph is clear and undamaged and that is otherwise acceptable to the Promoter; or b. two forms of non-photographic identification that are valid and acceptable to the Promoter.
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Terms and Conditions

- 1 These Terms and Conditions incorporate and must be read together with the details set out in the Schedule above. By entering this Promotion, you are confirming that you accept these Terms and Conditions.
- 2 Your Entry into this Promotion must be received during the Promotional Period and is subject to Entry limits and eligibility requirements. Your Entry is deemed to be received only when received by the Promoter's database. If your Entry is based on participation that is reversed, cancelled or otherwise deemed invalid, or if your membership status is cancelled or otherwise amended so that you are no longer an Eligible Entrant, your Entry into the Promotion may be deemed invalid at the Promoter's discretion. The Promoter is not liable for any problems with communications networks. You are responsible for your own costs associated with entering. If you enter using automatically generated entries or multiple aliases/addresses/email addresses/phone numbers you may be disqualified.
- 3 The Promoter reserves the right to waive or vary the identification requirements specified in these Terms and Conditions in circumstances where the identity of the prize winner is determinable without the assistance of the specified identification.
- 4 If you or your Entry are deemed by the Promoter to breach these Terms and Conditions, your Entry (or at the Promoter's discretion, all of your entries) may be voided. The Promoter may, at any time, require you to produce documentation to establish to the Promoter's satisfaction the validity of your Entry (including documentation establishing your identity, age, place of residence and place of employment). Failure by the Promoter to enforce any of its rights at any stage does not amount to a waiver of those rights.
- 5 You must not:
 - a tamper with the Promotion's Entry process;
 - b engage in any conduct that may jeopardise the fair and proper conduct of the Promotion;
 - c act in a disruptive, annoying, threatening, abusive or harassing manner directly or indirectly in relation to the Promotion;

- d. do anything that may diminish the good name or reputation of the Promoter or any of its related entities or of the agencies or companies associated with this promotion;
 - e. breach any law; or
 - f. behave in a way that is otherwise inappropriate directly or indirectly in relation to the Promotion.
- 6 The Promoter is not liable for any Entry, Prize claim or correspondence that are misplaced, misdirected, delayed, lost, incomplete, illegible or incorrectly submitted.
- 7 In respect of an individual draw for a Prize valued at over \$10,000, the Promoter will nominate an independent scrutineer to be present and oversee that draw.
- 8 The Promoter's decision in connection with all aspects of this Promotion is final.
- 9 The Promoter reserves the right to cancel or change any Prize offered under the Promotion if there are any changes to the law which would or might render the Promotion or any Prize/s offered under the Promotion unlawful.
- 10 No Prize, Entry or other feature of the Promotion can be transferred, exchanged or redeemed for cash (unless where cash is specified), or other goods or services. The Prize values are correct as at the date of preparing these Terms and Conditions and include any applicable GST. The Promoter is not responsible for any change in Prize value. You agree that if a Prize (or element of a Prize) is unavailable for any reason the Promoter may provide another item of equal or higher value, subject to any necessary approval by any regulatory authority.
- 11 To the extent that a situation, malfunction, or other issue arises for which these Terms and Conditions make no provision or in relation to which the relevant terms and conditions are unclear, the Promoter reserves the right to (a) make a decision regarding those circumstances which is not inconsistent with these Terms and Conditions; and/or (b) postpone the draw/s to a time and place which will allow the draw to be conducted in accordance with all Terms and Conditions other than those Terms and Conditions which specify the time and place of the draw/s.
- 12 Where relevant for instant win promotions, printing and other quality control errors outside the Promoter's control will not invalidate an otherwise valid Prize claim. Every instant win Prize claim in excess of the advertised Prize pool will be honoured, unless the claim is rejected due to fraud or ineligibility under these Terms and Conditions.
- 13 If this Promotion cannot run as planned for any reason beyond the Promoter's reasonable control, for example due to software, hardware or communications issues, unauthorised intervention, tampering, fraud or technical failure, the closure of the Promoter's premises, government directives, pandemic, public health orders and the like, the Promoter may end, change, suspend or cancel the Promotion or disqualify affected entries/entrants, subject to any necessary approval by a regulatory authority.
- 14 The Promoter may disclose your personal information, including details of Prize Winner/s where required or authorised to do so by or under law or the disclosure is reasonably necessary to enforce the law. This may occur under the laws that apply to the Promoter's business, for example, where a regulatory authority requests information from the Promoter.
- 15 The Promoter is not responsible for any tax implications arising from you winning a prize. You should seek independent financial advice. If for GST purposes this promotion results in any supply being made for non-monetary consideration, you must follow the Australian Taxation Office's stated view that where the parties are at arm's length, goods and services exchanged are of equal GST inclusive market values.
- 16 Should the Prize Winner consent to having his/her photograph taken, that Prize Winner consents to having his/her name and photograph published in any form of media and agrees to participate in any reasonable promotion requested by the Promoter.
- 17 The Prize Winner's name will be available at The Star Sydney website within 48 hours of the conclusion of the Promotion.

18 A copy of these Terms and Conditions governing the Promotion can be obtained at <https://www.star.com.au/sydney/whats-on/the-star-event-centre/synthony>

19 If any dispute arises between an entrant of the Promotion and the Promoter concerning the conduct of this Promotion or claiming a Prize, the Promoter will take reasonable steps to consider the entrant's point of view, taking into account any facts or evidence the entrant puts forward, and to respond to it fairly within a reasonable time. In all other respects, the Promoter's decision is final, and no correspondence will be entered into

Liability

20 Nothing in these Terms and Conditions restricts, excludes or modifies any consumer rights under any statute including the *Competition and Consumer Act 2010* (Cth).

21 Subject to the previous paragraph, the Promoter and the agencies and companies associated with this Promotion are not liable (including in negligence) for any loss (including indirect, special or consequential loss or loss of profits), expense, damage, personal injury, illness or death suffered in connection with this Promotion or any Prize, except for any liability which under statute cannot be excluded (in which case that liability is limited to the greatest extent allowed by law).

22 The Prize Winner and any other person(s) nominated to share the Prize with the Prize Winner agrees to accept, receive and use the Prize at their own risk and will, at all times, indemnify, keep indemnified, hold harmless and release the Promoter to the full extent permitted by law from and against any and all claims, causes of action, losses, damage, liability, cost or expense (including legal expenses on a full indemnity basis), incurred by The Promoter as a result of or in connection with the Promotion and from all liability which may arise in respect of any accident, damage or injury occurring to any person or property in connection with the Prize and / or the Prize Winner. The Prize Winner and any other person(s) nominated to share the Prize with the Prize Winner will be required to sign an agreement to release the Promoter from and indemnify the Promoter against any liability arising from the use or participation in the Prize.

23 Without limiting the previous paragraph, the Promoter and the agencies and companies associated with this promotion are not liable for any loss of, damage to or delay in delivery of Prizes or for any damage that occurs to Prizes if/when displayed at The Star Sydney premises.

24 The Promoter needs to collect the personal information of entrants so that the entrant can be entered into the Promotion. The Promoter will use entrants' personal information to conduct and manage the Promotion. The Promoter may disclose entrants' personal information to its related companies, agents and contractors to assist in conducting this Promotion and to communicate with entrants. The Privacy Policy of The Star Entertainment Group <http://www.starentertainmentgroup.com.au/privacy-policy> includes information about:

- a. the purposes for which The Star Entertainment Group, including the Promoter, may collect, store, use and disclose entrants' personal information;
- b. how entrants can seek access to the personal information the Promoter holds about them and request changes to it; and
- c. how entrants can complain about a privacy breach and how the Promoter will deal with such a complaint.

25 The "Promoter" of the Promotion is The Star Pty Limited ABN 25 060 510 410 of 80 Pyrmont Street, Pyrmont NSW 2009.

26 The laws of the state of New South Wales govern the Promotion.

27 Help is close at hand. GambleAware gambleaware.nsw.gov.au 1800 858 858

28 Authorised under NSW Authority No. TP/00099, Exp 16/7/2025