

# Terms and Conditions

## Sovereign Hot Seat Draws – December 2024

SOVEB10143

The following Promotion Details are to be read in conjunction with the Terms and Conditions.

Promotion Details	
<b>Item 1: Promoter</b>	The Promoter is The Star Entertainment Brisbane Operations Pty Ltd ABN 98 608 159 173 of 33 William Street, Brisbane QLD 4000. (the “Promoter”).
<b>Item 2: Promotion</b>	Sovereign Hot Seat Draws – December 2024 (the “Promotion”).
<b>Item 3: Participating Property</b>	The Star Brisbane
<b>Item 4: Promotion Period</b>	The Promotion Period will run from 2.00pm Thursday 26 December 2024 until the conclusion of the 8.00pm Draw on Monday 30 December 2024.  All times are listed in Australian Eastern Standard Time.
<b>Item 5: Entry Requirement</b>	Participation in the Promotion is open to all persons who satisfy clause 2 of the Terms and Conditions of this Promotion, and who are a select Diamond, Platinum or Prestige tier Member of The Star Club with an active Membership Card (each an “Eligible Entrant”).  For the avoidance of doubt, Eligible Entrants who: <ul style="list-style-type: none"> <li>a. migrate to a higher membership tier during the Promotion Period will remain an “Eligible Entrant” so long as they: <ul style="list-style-type: none"> <li>I. hold a valid Diamond, Platinum or Prestige tier The Star Club membership or higher for the duration of the Promotion Period, and</li> <li>II. held a valid Diamond, Platinum or Prestige tier The Star Club membership at the time of Entering the Promotion;</li> </ul> </li> <li>b. relegate to a membership tier which is lower than Platinum tier The Star Club membership during the Promotion Period, will be an “Invalid Entrant” and will no longer be eligible to enter or participate in the Promotion and will forfeit any entitlement to a prize.</li> </ul>
<b>Item 6: Earning period</b>	An Eligible Entrant does not generate or earn entries for this promotion. Eligible entrants simply need to have an open rating (as detailed in <b>Item 7</b> ) at the time of the Draw to be eligible to win.
<b>Item 7: Method of Entry</b>	During the Promotion Period, Eligible Entrants can enter the Random Selection Draws by having an open rating and playing on any compatible electronic gaming machine or electronic table game (each an “Eligible Machine”) or table game (each an “Eligible Table”), excluding Omaha or Texas Hold’em Poker in Sovereign or Oasis at the time of a Random Selection Draw.  To be deemed to have an open rating, an Eligible Entrant must be actively playing in Oasis or Sovereign at an Eligible Machine and have their Membership Card inserted, with credit available at the time the Konami Casino Management System recognises the “Random Selection Draw”.  To be deemed playing an Eligible Table, an Eligible Entrant must be playing at the Eligible Table (excluding Omaha or Texas Hold’em poker) in Oasis or Sovereign and have an open rating by providing their Membership Card to the table croupier upon commencement of play, at the moment the Konami Casino Management System recognises the “Random Giveaway”.
<b>Item 8: Random Selection Draw Details</b>	Eligible Machines will be selected at random using the “Random Selection Draw” function in the Konami Casino Management System (“Selected Machine”) on the following days:

	<p>a) Thursday 26 December 2024  b) Friday 27 December 2024  c) Monday 30 December 2024</p> <p>(each a “Draw Day”)</p> <p>Two (2) Selected Winners will be chosen at each Random Selection Draw, which will take place every ten (10) minutes between 2pm and 3pm, and between 7pm and 8pm at the following times on Thursday 26 December 2024, Friday 27 December 2024 and Monday 30 December 2024:</p> <p>a) 2.00pm  b) 2.10pm  c) 2.20pm  d) 2.30pm  e) 2.40pm  f) 2.50pm  g) 3.00pm  h) 7.00pm  i) 7.10pm  j) 7.20pm  k) 7.30pm  l) 7.40pm  m) 7.50pm  n) 8.00pm</p> <p>(each a “Random Selection Draw”).</p> <p>If the Eligible Entrants playing the Selected Machined satisfy these Promotion terms and conditions, they will be deemed the “Selected Winner” of a Prize as detailed in <b>Item 11</b> and will receive a message on the NAMB unit of the Selected Machine they are playing notifying them of their win.</p>
<b>Item 9:</b> Draw Location	Sovereign – The Star Brisbane
<b>Item 10:</b> Present at Draws	Not applicable.
<b>Item 11:</b> Prize/s	<p>Each Selected Winner, subject to compliance with these Conditions of Entry, will win \$500 Casino Dollars (each a “Prize”).</p> <p>Eligible Entrants are able to win one Prize only each Draw Day.</p> <p>There are a total of twenty-eight (28) Prizes to be won on each Draw Day and eighty four (84) Prizes to be won during the Promotion Period.</p> <p>The total Prize Pool for this Promotion Period is \$42,000 Casino Dollars, made up of \$14,000 Casino Dollars per Draw Day.</p>
<b>Item 12:</b> Redraw/s	Not applicable.
<b>Item 13:</b> Identification	<p>A Selected Winner must produce Valid ID to a representative of the Promoter to confirm their eligibility to win the Major Prize.</p> <p>“Valid ID” means:</p> <p>a) a passport, Australian driver’s licence or other form of photographic identification in which the photograph is clear and undamaged and that is acceptable to The Star Brisbane; or</p> <p>b) two forms of non-photographic identification that are valid and acceptable to The Star Entertainment Group.</p>

	The Promoter reserves the right to waive or vary the identification requirements at its sole discretion in circumstances where the identity of a winner is determinable by a representative of the Promoter without the assistance of these or any other form of identification.
<b>Item 14:</b> Other conditions	<p><b><u>No substitutions, transfers or exchanges</u></b> Prizes cannot be substituted and are not transferable. Prizes must be taken as stated and cannot be exchanged or redeemed for alternate Prizes. Any tax liability or implication which attaches to a Prize is the responsibility of the Selected Winner claiming that Prize.</p> <p><b><u>Casino Dollars</u></b> Casino Dollar Prizes will be loaded to the Member's account by the Promoter. Casino Dollars may become temporarily unavailable at any time due to reasons outside of the control of the Promoter such as technical or system issues.</p> <p>Casino Dollars will expire if at least one (1) Tier Point is not accrued at least once every 180 days.</p> <p><b><u>The Star Club</u></b> Any Member found to be in breach of The Star Club membership terms and conditions of use, including participation or knowledge of fraudulent activity such as purposely participating with another Member's Membership Card, is subject to consequences determined by The Promoter and The Star Club terms and conditions. The Promoter reserves the right to review and utilise all property resources available, including security and CCTV footage, if a Member is suspected for fraudulent or undesirable use of a Membership Card that calls into question the validity of any Prize won.</p>

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the Promotion and/or claim a prize (even if they are the selected winner) and that person will forfeit any entitlement to a prize.

1. The Promoter listed in **Item 1** will conduct the Promotion listed in **Item 2** at the Participating Property listed in **Item 3** during the Promotion Period listed in **Item 4**.
2. Participation in the Promotion is open to all persons who meet and continue to satisfy throughout the Promotion Period the details listed in **Item 5** as well as the following requirements:
  - a. 18 years of age or older;
  - b. entitled to access the Draw Location;
  - c. not excluded (including an exclusion direction or self-exclusion order) from a casino or premises operated by The Star Entertainment Group Limited (and its related entities); and
  - d. not the subject of a Withdrawal of License (**WOL**) from The Star Sydney, The Star Gold Coast or The Star Brisbane.
3. If an Eligible Entrant: (i) has their membership status cancelled or otherwise amended; (ii) is excluded from a casino or premises operated by The Star Entertainment Group Limited (and its related entities); or (iii) is issued a Withdrawal of License (WOL) from The Star Sydney, The Star Gold Coast or The Star Brisbane:
  - (a) during the Promotion; or
  - (b) prior to that person claiming the relevant prize (if the Eligible Entrant is a selected winner), so that he or she no longer satisfies **Condition 2**, that person will no longer be eligible to enter or participate in
- 3A. If, at the time of a Draw, a person is restricted or prevented from entering the casino area due to a 'temporary prevention of entry' for contravention of a Playbreak rule, that person is not eligible to claim a prize (even if they are the selected winner) and that person will forfeit any entitlement to a prize.
4. Eligible Entrant's must earn Entries during the times listed in **Item 6** through the method listed in **Item 7**.
5. Draws will occur at the times listed in **Item 8** at the location listed **Item 9**.
6. Eligible Entrant's must present at the Draws in accordance with **Item 10** and produce identification in accordance with **Item 13**. If applicable the redraw mechanism is listed in **Item 12**.
7. The Prizes available in this Promotion are listed in **Item 11**.
8. **Item 14** outlines any further conditions that apply.
9. Directors, management, and employees of The Star Entertainment Group of companies (including any related body corporate as defined in the *Corporations Act 2001*) and their immediate families are not eligible to participate in this Promotion. For the purposes of this clause, 'immediate families' of an employee means the person's spouse and family members residing at the same premises as the employee. The Star Entertainment Group comprises

but is not limited to the businesses of The Star Sydney, The Star Gold Coast and The Star Brisbane.

10. Conduct of the entire Promotion, including decisions on the eligibility of persons to enter and validity of entry and prizes, shall be the responsibility of the Promoter.
11. To the extent that a situation or issue arises for which these Terms and Conditions make no provision for or a situation or issue arises to which the relevant Terms and Conditions are unclear, the Promoter reserves the right to make a decision regarding such situation or issue which is not inconsistent with these Terms and Conditions.
12. The Promoter accepts no responsibility for late or non-received Entry/Entries. The Promoter does not guarantee the continuous or fault-free operation of the entry processes, including entry validating and receiving processes, during the Promotion.
13. In the event that a malfunction occurs with Synkros system, the Promoter will extract from the Synkros system all virtual entries earned in accordance with these Terms and Conditions and the Draw process will be conducted manually.
14. The Promoter reserves the right to waive or vary the identification requirements specified in these Terms and Conditions in circumstances where the identity of the winner is determinable without the assistance of the specified identification.
15. Any entrant who tampers, or attempts to tamper, with the entry processes or tampers, or attempts to tamper with the processes used for the Draws or who submits an entry which is not valid in accordance with these terms will be subject to disqualification at the discretion of the Promoter.
16. Entrants may be asked to participate in publicity or advertising at the request of the Promoter. Participation in any such publicity or advertising is at the sole discretion of the relevant Entrant. The names of Entrants will not be published without their consent except as announced at the Draw Location.
17. The Star Brisbane reserves the right to cancel or change any Prize offered under the Promotion if there are any changes to the law which would or might render the Promotion or any prizes offered under the Promotion unlawful.
18. If this Promotion cannot run as planned for any reason beyond the Promoter's control, for example due to software, hardware or communications issues, unauthorised intervention, tampering, fraud or technical failure, the Promoter may end, change, suspend or cancel the Promotion or disqualify affected entries/entrants
19. Participation in the Promotion indicates acceptance of the Terms and Conditions governing the Promotion. These Terms and Conditions will be available at The Star Club Desk located at the participating properties of the Promoter throughout the Promotion Period.
20. By participating in this Promotion, each entrant's Entry/Entries becomes the property of the Promoter and may be used for the Promoter's business analysis and marketing purposes in accordance with the Promoter's privacy statement can be viewed at [www.starentertainmentgroup.com.au/privacy-policy](http://www.starentertainmentgroup.com.au/privacy-policy). Failure to supply the personal information requested or required by the Promoter may result in an Entry being deemed invalid. Privacy law allows entrants to access their personal information held by the Promoter in certain circumstances.
21. Player Activity Statements are available on request from the Membership Desk, via The Star App or our website.
22. BET WITH YOUR HEAD, NOT OVER IT. Gambling Helpline 1800 858 858 [www.gamblinghelpqld.org.au](http://www.gamblinghelpqld.org.au)
23. The Star Brisbane will issue all monetary prizes via cheque or, if the Selected Eligible Entrant has a front money account, via EFT.