

Terms and Conditions

Promotion Details	
Promotion	1 in 5 Swipestakes (October24-January25)
Unique Job No.	GAMLS09982
Promoter	The Star Pty Limited (ABN 25 060 510 410) of 80 Pyrmont Street, Pyrmont NSW 2009
Promotional Period	This Promotion commences at 12:00pm AEST on Thursday, 3 October 2024 and concludes at 8:00pm AEDT on Tuesday, 14 January 2025 (“ Scheduled End Time ”), or earlier, if all Prizes available to be won are awarded before the Scheduled End Time – the Promoter will communicate the earlier conclusion of the Promotional Period through on-property signage.
Eligible Entrants	<p>Participation in the Promotion is open to persons who are for the duration of the Promotional Period:</p> <ul style="list-style-type: none"> (a) aged 18 years or over; (b) an existing member of The Star Club with a valid The Star Club Membership Card (“Card”) and a Star Club account that is not inactive or deactivated, including due to outstanding enhanced customer due diligence or source of wealth checks; (c) not excluded (including an exclusion direction, an exclusion order or a self-exclusion order) from a casino or premises operated by The Star Entertainment Group Limited (ABN 85 149 629 023) or its related entities (collectively, “The Star Group”); (d) not the subject of a Withdrawal of License from a casino or premises operated by The Star Group; (e) not restricted or prevented from entering the casino area due to a ‘temporary prevention of entry’ for contravention of a Playbreak rule; (f) not a director, officer, or manager of any entity in The Star Group or of an organisation benefitting from the Promotion; (g) not an employee or contractor of any entity in The Star Group or of an organisation benefitting from the Promotion; (h) not an immediate family member of any persons listed in paragraph (f) above; and (i) not an immediate family member of any employee or contractor listed in paragraph (g) above where that employee or contractor is responsible for, or involved in, the setup or determination of any winner or issuing of any Prizes for this Promotion, collectively a “Related Person”. <p>For the purposes of this clause, ‘immediate family member’ means a spouse (including de-facto partner), parent, natural or adopted child or step-child, or sibling or step-sibling (whether the sibling or step-sibling is natural or adopted by a parent).</p> <p>(“Eligible Entrants”).</p> <p>A person who does not satisfy any of the criteria for an “Eligible Entrant” for the duration of the Promotional Period is an “Invalid Entrant” and their Entry will be deemed invalid (“Invalid Entry”).</p> <p>The Promoter may, in its reasonable discretion taking into account these Terms and Conditions, deem an Entry to be an Invalid Entry and disqualify such an Entry, including the following:</p> <ul style="list-style-type: none"> (a) an Entry from an Invalid Entrant; (b) an Entry that is fraudulent or forged; and

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	<p>(c) an Entry (or the entrant) otherwise does not comply with these Terms and Conditions.</p> <p>An entrant who is a member of The Star Club and requests to cancel their membership prior to, or during, the Promotional Period will also be an Invalid Entrant.</p> <p>Invalid Entrants are not, or will no longer be, eligible to enter or participate in the Promotion and will forfeit any entitlement to a Prize. If an Invalid Entrant or person with an Invalid Entry is awarded a Prize inadvertently, they must return it to the Promoter immediately upon request.</p> <p>If at the time a Drawn Entrant claims a Prize or a Prize Winner is to receive a Prize, that person does not satisfy the criteria for an Eligible Entrant, their Entry will be deemed an Invalid Entry and will be disqualified and that person will not receive the Prize.</p>																								
<p>Entry</p>	<p>Each day of the Promotional Period between 12:00pm AEST/AEDT and 8:00pm AEST/AEDT, an Eligible Entrant must:</p> <ol style="list-style-type: none"> a. visit the member zone location on the main casino floor of The Star Sydney (“Member Zone”); b. swipe their Card to activate the marked Member Zone Jackpod Promotional Device (“Jackpod”); c. when prompted, enter their membership account PIN on the screen of the Jackpod; d. choose the ‘Aztec Gold’ promotional game (“Game”) to start the Game; and e. play the Game by selecting one (1) of five (5) game idols (“Game Idol”) to reveal whether they are a winner of a Prize, and if so, which Prize, <p>(an “Entry”).</p> <p>No Entry will be accepted after at 8:00pm AEDT on Tuesday, 14 January 2025 or earlier, if all Prizes are awarded by an earlier time.</p>																								
<p>Entry Limit</p>	<p>Each Eligible Entrant is limited to a maximum of:</p> <ol style="list-style-type: none"> a. one (1) Entry per calendar day; and b. one hundred and four (104) Entries during the Promotional Period. <p>Each Entry must be submitted in accordance with these Terms and Conditions.</p>																								
<p>Prize</p>	<p>The total prize pool for this Promotion is up to \$1,366,000.</p> <p>Prizes can be won up until the Scheduled End Time, unless all Prizes available to be won in the Promotional Period are awarded before the Scheduled End Time. The Promoter will communicate the earlier conclusion of the Promotional Period through on-property signage.</p> <p>Each winning Entry will win one (1) of the Prizes listed below:</p> <table border="1" data-bbox="373 1547 1465 1984"> <thead> <tr> <th>No.</th> <th>Prize</th> <th>Prize Description</th> <th>Individual Prize value</th> <th>Quantity</th> <th>Total</th> </tr> </thead> <tbody> <tr> <td>1.</td> <td>Car</td> <td>Mini Cooper Countryman</td> <td>\$52,000</td> <td>1</td> <td>\$52,000</td> </tr> <tr> <td>2.</td> <td>Monetary Prize</td> <td>\$2000 Monetary Prize</td> <td>\$2,000</td> <td>10</td> <td>\$20,000</td> </tr> <tr> <td>3.</td> <td>Hotel Experience Voucher</td> <td>The Darling Suite (max \$1300/night Sun-Thurs) + \$200 Dining Credit</td> <td>\$1,500</td> <td>10</td> <td>\$15,000</td> </tr> </tbody> </table>	No.	Prize	Prize Description	Individual Prize value	Quantity	Total	1.	Car	Mini Cooper Countryman	\$52,000	1	\$52,000	2.	Monetary Prize	\$2000 Monetary Prize	\$2,000	10	\$20,000	3.	Hotel Experience Voucher	The Darling Suite (max \$1300/night Sun-Thurs) + \$200 Dining Credit	\$1,500	10	\$15,000
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1.	Car	Mini Cooper Countryman	\$52,000	1	\$52,000																				
2.	Monetary Prize	\$2000 Monetary Prize	\$2,000	10	\$20,000																				
3.	Hotel Experience Voucher	The Darling Suite (max \$1300/night Sun-Thurs) + \$200 Dining Credit	\$1,500	10	\$15,000																				

4.	Hotel Experience Voucher	The Star Grand (max \$800/night Sun-Thurs) + \$200 Dining Credit	\$1,000	10	\$10,000
5.	\$200 Food and Non-Alcoholic Beverage Voucher	Voucher can be used on Food and Non-Alcoholic beverage purchases at participating outlets at The Star Sydney	\$200	100	\$20,000
6.	\$150 Food and Non-Alcoholic Beverage Voucher	Voucher can be used on Food and Non-Alcoholic beverage purchases at participating outlets at The Star Sydney	\$150	1,000	\$150,000
7.	\$50 Food and Non-Alcoholic Beverage Voucher	Voucher can be used on Food and Non-Alcoholic beverage purchases at participating outlets at The Star Sydney	\$50	10,000	\$500,000
8.	\$15 Food and Non-Alcoholic Beverage Voucher	Voucher can be used on Food and Non-Alcoholic beverage purchases at participating outlets at The Star Sydney	\$15	25,000	\$375,000
9.	\$8 Food and Non-Alcoholic Beverage Voucher	Voucher can be used on Food and Non-Alcoholic beverage purchases at participating outlets at The Star Sydney	\$8	28,000	\$224,000
TOTAL				64,131	\$1,366,000

The Promoter will not permit Prizes to be transferred, or redeemed or exchanged for cash.

To support the prevention of money laundering and terrorism financing activities, the Promoter will honour all monetary prizes by a crossed cheque made out to the Prize Winner, by electronic funds transfer to the winner or by a combination of these payment options (at the Prize Winner's election).

Prize Conditions

Prize No.1 is a **Mini Cooper Countryman** (Red) valued at \$52,000. Royale Limousines is the supplier ("**Prize Supplier**") and Prize No.1 is subject to the following terms and conditions:

- a. Prize No.1 includes on road costs of 12-month private registration, compulsory third-party insurance, stamp duty and dealer delivery charges. Additional insurance (including comprehensive insurance), options and all other ancillary costs are not included and are the responsibility of the Prize Winner.

- b. The Prize Winner must collect Prize No.1 from the Prize Supplier at the location disclosed by the Promoter after the Promotional Period.
- c. The Prize Winner must be able to register and operate Prize No.1 in their own name in accordance with applicable laws. If the Prize Winner is, through any legal incapacity or otherwise, unable to register Prize No.1 in their own name, then the Prize Winner may assign the car to another person (who consents to such assignment) with legal capacity for the purpose of registration.
- d. The Promoter and the Prize Supplier take no responsibility for any such arrangements between the Prize Winner and their assignee.
- e. The Prize Winner must provide the Prize Supplier with certified copies of all required documentation as required by the Prize Supplier before the car is awarded.

Prize No.3 **Hotel Experience – The Darling Sydney Voucher** is subject to the following conditions:

- a. The voucher must be redeemed, and the relevant booking must be made by 11:59pm AEDT on Tuesday, 13 January 2026. Bookings are essential. Blackout dates apply. Bookings cannot be made for Friday or Saturday nights, public holidays, or school holidays. Bookings are subject to availability and The Darling Hotel's general terms and conditions located at by clicking [here](#).
- b. This Prize is not redeemable for cash, and any unused portion is non-refundable. It includes one (1) night's accommodation in Darling Suite located at The Star Sydney (with a maximum value of \$1,300) plus a \$200 dining credit which can be used on food and non-alcoholic beverage services via the in-room dining menu, subject to in-room dining operating hours or restaurant outlets owned and operated by the Promoter where chargeback to the room is available. All charges will be made to the room, and any dining expenses exceeding the \$200 dining credit must be settled by the guest during checkout.
- c. Maximum two (2) adults are allowed for an overnight stay with existing bedding. An additional \$80 charge applies for a rollaway bed for a third adult. Hotel room capacity is subject to The Darling Hotel's terms and conditions.
- d. A strict No Party Policy applies. 24-hour Cancellation Policy applies.
- e. This Prize is not valid with any other offer and is non-transferable.
- f. A security bond of \$500 per night is required at check-in and will be returned to the guest at the time of checkout if in-room conditions are met, as per The Darling Hotel's terms and conditions.

Prize No.4 **Hotel Experience – The Star Grand Sydney Voucher** is subject to the following terms and conditions:

- a. The voucher must be redeemed, and the relevant booking must be made by 11:59pm AEDT on Tuesday, 13 January 2026. Bookings are essential. Blackout dates apply. Bookings cannot be made for Friday or Saturday nights, public holidays, or school holidays. Bookings are subject to availability and The Star Grand Sydney hotel's general terms and conditions located at [here](#).
- a. This Prize is not redeemable for cash, and any unused portion is non-refundable. It includes one (1) night's accommodation in The Star Grand hotel located at The Star Sydney (with a maximum value of \$800 plus a \$200 dining credit which can be used on food and non-alcoholic beverage services via the in-room dining menu, subject to in-room dining operating hours or restaurant outlets owned and operated by the Promoter where chargeback to the room is available. All charges will be made to the room, and any dining expenses exceeding the \$200 dining credit must be settled by the guest during checkout.

	<ul style="list-style-type: none"> b. Maximum two (2) adults are allowed for an overnight stay with existing bedding. An additional \$80 charge applies for a rollaway bed for a third adult. Hotel room capacity is subject to The Star Grand Sydney hotel's terms and conditions. c. A strict No Party Policy applies. 24-hour Cancellation Policy applies. d. This Prize is not valid with any other offer and is non-transferable. e. A security bond of \$500 per night is required at check-in and will be returned to the guest at the time of checkout if in-room conditions are met, as per The Star Grand Sydney hotel's terms and conditions. <p>Prize/s No.5 to No.9. Food and Non-Alcoholic Beverage Vouchers are valid for one hundred and eighty (180) days from the date of issue. Food & Non-Alcoholic Beverage Vouchers will be credited to the Prize Winner's Membership Account within forty-eight (48) hours after the Promotional Period. Vouchers can be redeemed on food and non-alcoholic beverages at all dining outlets owned by the Promoter, subject to outlet opening hours and availability. Excludes special events and public holidays. Vouchers may be redeemed multiple times until the balance of the Voucher is cleared. Vouchers are not redeemable for cash, and any unused portion is non-refundable after the expiry of the Voucher. Vouchers cannot be used to pay for alcoholic beverages. Vouchers can be used in conjunction with other member benefits and other discounts of The Star Group. If any issue with the above Vouchers arises outside normal business hours (9.00am to 5.00pm Sydney time on weekdays that are not public holidays), The Promoter will consider them at the next practical opportunity during those hours.</p>
<p>Prize Determination</p>	<p>Depending on the Game result, if a properly chosen Game Idol reveals a Prize, that Entry will be identified as a winning Entry ("Winning Entry"). If a Game Idol does not reveal a Prize, that Entry will be identified as a non-winning Entry ("Non-Winning Entry").</p> <p>There will be a maximum of 320,655 Entries. On average across this Promotion, there is a one (1) in five (5) chance an Entry will win a Prize. For the avoidance of doubt, the Promoter does not guarantee that an Eligible Entrant will win one (1) Prize if they submit five (5) Entries.</p> <p>The maximum numbers of Non-Winning Entries and Winning Entries are as follows:</p> <ul style="list-style-type: none"> a. Non-Winning Entry – 256,524 Entries; and b. Winning Entry – 64,131 Entries. <p>An Eligible Entrant who submits a Winning Entry will be a prize winner ("Prize Winner").</p> <p>From time to time, the Promoter may undertake planned system upgrades or changes to its Synkros Casino Management System ("SYNKROS") or other systems (including Jackpods), during which time winning Entries into the Promotion may not be recorded. Except in cases of emergency outages, The Promoter will provide reasonable notice of such system upgrades or changes through on-property signage.</p>
<p>Notification of Prize Winners</p>	<p>For Prizes No.1 to No.4, if an Eligible Entrant is a Prize Winner, the Jackpod will print a prize receipt ("Prize Receipt").</p> <p>To claim any of Prizes No.1 to No.4, a Prize Winner must provide their Prize Receipt to the Promoter or a representative of the Promoter at The Star Club Desk located on the Main Casino Floor within twenty-four (24) hours of the time of printing of the Prize Receipt.</p> <p>For Prizes No.1 to No.4, a Prize Winner must also produce their Card and Valid ID that is acceptable to the Promoter or a representative of the Promoter in order to collect the Prize.</p> <p>Valid ID means:</p> <ul style="list-style-type: none"> a. a passport, Australian driver's licence or other form of photographic identification in which the photograph is clear and undamaged and that is acceptable to the Promoter; or b. two forms of non-photographic identification that are valid and acceptable to the Promoter.

	<p>For Prizes No.1 to No.4, if a Prize Winner does not provide the Prize Receipt to the Promoter or a representative of the Promoter at The Star Club Desk or cannot produce their Card or Valid ID within the allotted time, the Prize Winner will be deemed to have forfeited the Prize. Eligible Entrants will need to ensure that contact details are up-to-date and accurate.</p> <p>For Prizes No.3 and No.4, the winner will be issued with a winner's letter.</p> <p>For Prizes No.5 to No.9, if an Eligible Entrant is a Prize Winner, the Jackpod screen will display a message indicating that the Eligible Entrant is a Prize Winner. Prizes No.5 to No.9, will be automatically loaded onto the Prize Winner's membership account for The Star Club no later than 24 hours from the time of winning and can be redeemed directly at the relevant outlet.</p> <p>The results of the Prize Determination will not be published, unless otherwise stated in these Terms and Conditions.</p> <p>If any Prize remains un-won or unclaimed at the end of this Promotion, or a Prize Winner cannot be found, that information will be published at The Star Club Desk four (4) weeks after the conclusion of the Promotion.</p> <p>For each Non-Winning Entry, the Jackpod screen will display a message indicating that the Eligible Entrant is not a Prize Winner.</p>
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General Terms and Conditions

1. These General Terms and Conditions must be read together with the details set out in the table above (together, the “**Terms and Conditions**”). By entering this Promotion, you accept the Terms and Conditions.
2. The **Star Club Terms and Conditions** also apply. **A copy can be found at <https://www.thestarclub.com.au/terms-conditions>.**
3. Your Entry must be received during the Promotional Period and is subject to the Entry Limit and eligibility requirements stated in these Terms and Conditions. Your Entry is deemed to be received only when received by the Promoter.
4. The Promoter is not liable for any problems with communications networks. You are responsible for your own costs associated with entering. If you enter using multiple aliases/addresses/email addresses/phone numbers you may be disqualified.
5. The Promoter reserves the right to waive or vary the identification requirements specified in these Terms and Conditions in circumstances where the identity of a Prize Winner is determinable without the assistance of the specified identification.
6. If you or your Entry are deemed by the Promoter to breach these Terms and Conditions, your Entry (or at the Promoter's discretion, all of your entries) will be voided.
7. The Promoter may, at any time, require you to produce documentation to establish to the Promoter's satisfaction the validity of your Entry (including documentation establishing your identity, age, place of residence and place of employment). Failure by the Promoter to enforce any of its rights at any stage does not waive those rights.
8. You must not:
 - a. tamper with the Promotion's Entry process;
 - b. engage in any conduct that may jeopardise the fair and proper conduct of the Promotion;
 - c. act in a disruptive, annoying, threatening, abusive or harassing manner directly or indirectly in relation to the Promotion;
 - d. do anything that may diminish the good name or reputation of the Promoter or any of its related entities or of the agencies or companies associated with this Promotion;
 - e. breach any law; or
 - f. behave in a way that is otherwise inappropriate or offensive directly or indirectly in relation to the Promotion.
9. The Promoter is not liable for any Entry, Prize claim or correspondence that is, due to factors outside of its reasonable control, misplaced, misdirected, delayed, lost, incomplete, illegible or incorrectly submitted.

10. The Promoter may cancel or change any Prize offered under the Promotion if there are any changes to the law which would or might render the Promotion or any Prize offered under the Promotion unlawful.
11. The Prize and all elements of the Prize must be taken as and when offered or will be forfeited, and if forfeited, the Promoter will not be liable. The Prize is subject to any additional terms and conditions imposed by the Promoter or relevant supplier.
12. The Promoter is not responsible for any dispute between you and any person with whom you choose to, or choose not to, share the Prize.
13. The Promoter will not permit a Prize, Entry or other feature of the Promotion to be transferred, exchanged or redeemed for cash. Each Prize value is correct as at the date of preparing these Terms and Conditions and includes any applicable GST. The Promoter is not responsible for any change in any Prize value. You agree that if a Prize (or element of a Prize) is unavailable for any reason the Promoter may provide another item of equal or higher value, subject to any necessary approval by any regulatory authority.
14. To the extent that a situation, malfunction, or other issue arises for which these Terms and Conditions make no provision or in relation to which the relevant terms and conditions are unclear, the Promoter reserves the right to:
 - a. make a decision regarding those circumstances which is not inconsistent with these Terms and Conditions; and/or
 - b. postpone any determination of a Prize Winner to a time and place which will allow the determination to be conducted in accordance with all Terms and Conditions other than those Terms and Conditions which specify the time and/or place of the determination of a Prize Winner.
15. If this Promotion cannot run as planned for any reason beyond the Promoter's reasonable control, including: act of god, law, public health order, pandemic, software, hardware or communications issues, unauthorised intervention, tampering, fraud or technical failure, the closure of the Promoter's premises, government directives, and the like, the Promoter may end, change, suspend or cancel the Promotion or disqualify affected entries/entrants, subject to any necessary approval by a regulatory authority.
16. The Promoter may disclose your personal information, including details of a Prize Winner where required or authorised to do so by or under law or the disclosure is reasonably necessary to enforce the law. This may occur under the laws that apply to the Promoter's business, for example, where a regulatory authority requests information from the Promoter.
17. The Promoter is not responsible for any tax implications arising from you winning a prize. You should seek independent financial advice. If for GST purposes this promotion results in any supply being made for non-monetary consideration, you must follow the Australian Taxation Office's stated view that where the parties are at arm's length, goods and services exchanged are of equal GST inclusive market values.
18. Should a Prize Winner consent to having his/her photograph taken, that Prize Winner consents to having his/her name and photograph published in any form of media and agrees to participate in any reasonable promotion requested by the Promoter.
19. A copy of these Terms and Conditions governing the Promotion can be obtained on our website.
20. If any dispute arises between an entrant of the Promotion and the Promoter concerning the conduct of this Promotion or claiming a Prize, the Promoter will take reasonable steps to consider the entrant's point of view, taking into account any facts or evidence the entrant puts forward, and to respond to it fairly within a reasonable time. In all other respects, the Promoter's decision is final, and no correspondence will be entered into.
21. In these Terms and Conditions, the word "including" and any similar words are not words of limitation.
22. Nothing in these Terms and Conditions restricts, excludes or modifies any consumer rights under any statute including the Competition and Consumer Act 2010 (Cth).
23. Subject to the previous paragraph, the Promoter and the agencies and companies associated with this Promotion are not liable (including in negligence) for any loss (including indirect, special or consequential loss or loss of profits), expense, damage, personal injury, illness or death suffered in connection with this Promotion or any Prize (including the use of any Prize), except for any liability which under statute cannot be excluded (in which case that liability is limited to the greatest extent allowed by law).

24. Without limiting paragraph 23, the Promoter and the agencies and companies associated with this Promotion are not liable for any loss of, damage to or delay in delivery of Prizes or for any damage that occurs to Prizes if/when displayed at the Promoter's premises to the extent those things are due to factors outside the Promoter's reasonable control.
25. A Prize Winner and any other person(s) nominated to share a Prize with a Prize Winner may be required, as a condition of accepting the Prize, to sign an agreement to release the Promoter from liability arising from the use of or participation in the Prize.
26. The Promoter needs to collect your personal information so that Entries can be entered into the Promotion and any relevant Prize provided to a Prize Winner and (if applicable) their nominated companion. The Promoter will use your personal information to conduct and manage the Promotion. The Promoter may disclose your personal information to its related companies, agents and contractors to assist in conducting this Promotion and to communicate with you. The Privacy Policy of The Star Entertainment Group <http://www.starentertainmentgroup.com.au/privacy-policy> includes information about:
 - a. the purposes for which The Star Entertainment Group, including the Promoter, may collect, store, use and disclose your personal information;
 - b. how you can seek access to the personal information the Promoter holds about you and request changes to it; and
 - c. how you can complain about a privacy breach and how the Promoter will deal with such a complaint.
27. This Promotion is in no way sponsored, endorsed or administered by, or associated with any social media platform, including Instagram or Facebook. You provide your information to the Promoter and not to any social media platform. You completely release any relevant social media platforms from any and all liability.
28. The laws of the state of New South Wales govern the Promotion.
29. Help is close at hand. GambleAware gambleaware.nsw.gov.au 1800 858 858.
30. Guests must be 18 years of age or over to enter the casino.
31. Player activity statements are available on request from the Membership Desk, via The Star App or our website.
32. Authorised under NSW Authority No. TP/00099 - expires 16/7/2025.