Terms and Conditions Members Sunday Jackpot – January 2025

GAMLG10196

The following Promotion Details are to be read in conjunction with the Terms and Conditions.

The Promoter is The Star Entertainment Qld Limited ABN 78 010 741 045 trading as The Star Gold Coast, Broadbeach Island, Broadbeach, Queensland 4218, (07) 5592 8100 (the "Promoter").
Member Sunday Jackpot – January 2025 (the "Promotion")
The Star Gold Coast
The Promotion Period is from 12:00am Wednesday 1 January 2025 and ends at the conclusion of the 7.00pm Draw on Sunday 26 January 2025.
All times are listed in Australian Eastern Standard Time (AEST) unless otherwise specified.
Participation in the Promotion is open to all persons who satisfy clause 2 of the Terms and Conditions of this Promotion, and who are a Selected Member of The Star Club with an active membership card (each an "Eligible Entrant").
During the Promotion Period, an Eligible Entrant can generate an entry (each an "Entry") between the following times:
From 12.00am to 11.59pm Monday to Friday from 1 January 2025 to Friday 24 January 2025.
(the "Entry Period").
Eligible Entrants can generate one (1) entry into each Jackpot Draw in the Promotion Period (each referred to as an "Entry") by:
a. playing on any compatible electronic gaming machine or electronic table game at the Participating Property with their Membership Card during the Entry Period; or
b. conducting rated table game play at the Participating Property, excluding Poker, where the Eligible Entrant provides their Membership Card to the table game croupier upon commencement of play during the Entry Period. The Eligible Entrant's table game play will be entered via the Konami Casino Management System. An Eligible Entrant's session of table game play ends when the table game croupier swipes the Eligible Entrant's Membership Card to end their session of play. If this step does not occur, then the corresponding Entry may not be generated and included in any relevant Draw. It is the Eligible Entrant's responsibility to request the table game croupier to end the session of play in that manner so that the Entry may be generated and included in the relevant Draw. The Promoter accepts no responsibility in this respect whatsoever.
Transactions using Casino Dollars, Comp Dollars, Vouchers or Single Play Vouchers will not, under any circumstances, result in Entries being generated.
To be eligible to be selected in a Minor Draw, an Eligible Entrant must be playing on any compatible electronic gaming machine, table game or electronic table game (each an "Eligible Machine") at The Star Gold Coast, at the time of a Random Selection Draw.
Each of the following dates is a " Draw Day ": a) Sunday 5, 12, 19 January 2025 b) Sunday 26 January 2025 (" Final Draw Day")

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	The Jackpot Draws will occur at 5.00pm, 6.00pm and 7.00pm on each Draw Day (each a "Jackpot Draw").
	At each Jackpot Draw, the name and membership number of the first (1 st) valid Eligible Entrant drawn by a representative of the Promoter will be announced at the Draw Location.
	If the Eligible Entrant that is drawn satisfies the requirements in Item 5 and Item 10 and otherwise satisfies all of other requirements of these Terms and Conditions, they will be deemed a "Selected Winner" and entitled to claim the prize associated with the relevant Jackpot Draw.
	Once a Jackpot Draw has been won by a Selected Winner, the Jackpot Value will reset to the Minimum Value for the next Jackpot Draw.
	The Promoter reserves the right to announce the name and Membership number of Eligible Entrant/s at various locations at the Participating Property (including the Draw Location). The Promoter cannot guarantee that all announcements can be heard at the Draw Location or in all parts of the Participating Property.
Item 8b: Minor Draw Details	Minor Draws (Each conducted as a Random Selection Draw) will also occur on each Draw Day.
	At each Random Selection Draw that occurs on a Draw Day:
	One (1) Eligible Entrant will be selected at each of the Minor Draws that will take place at the following times each Draw Day:
	a) 5.30pm b) 6.30pm
	(Each a " Minor Draw ").
	At each Minor Draw, the name and Membership Card number of the first (1st) valid Eligible Entrant drawn by a representative of the Promoter will be announced at the Draw Location.
	The Promoter reserves the right to announce the name and Membership number of Eligible Entrant/s at various locations at the Participating Property (including the Draw Location). The Promoter cannot guarantee that all announcements can be heard at the Draw Location or in all parts of the Participating Property.
Item 9: Draw Locations	Main Gaming Floor – The Star Gold Coast
Item 10: Present at Minor and Major Draws	<u>"Present at the relevant Draw"</u>
	To be eligible to claim a Prize, drawn Eligible Entrants must present themselves to a representative of the Promotor at any Customer Services Desk or to the Draw Location within three (3) minutes of their name being announced and provide suitable identification.
	If the drawn Eligible Entrant has presented themselves to a representative of the Promoter, the representative will inform the promotions host at the Draw Location that the drawn Eligible Entrant has presented themselves and the drawn Eligible Entrant will have ten (10) minutes to make their way to the Draw Location and confirm their identity. The drawn Eligible Entrant is not permitted to send a proxy to claim a prize.
	Provided that the drawn Eligible Entrant is at the Participating Property, the Promoter reserves the right, in its absolute discretion, to either:
	 extend the time limit set out in this clause for the drawn Eligible Entrant to make their way to the Draw Location; or waive the requirement for the drawn Eligible Entrant to present themselves at the
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	Draw Location,
	If the Promoter forms the reasonable view that the drawn Eligible Entrant will be physically unable to comply with such time limit or requirement due to incapacity or any other such impairment.
	It is the responsibility of the drawn Eligible Entrant to request such time extension or waiver from the representative of the Promoter immediately on presenting themselves to the representative of the Promoter. Time Extensions or waivers will not be granted retrospectively. If a waiver is granted by the Promoter, the drawn Eligible Entrant must still comply with all instructions required to validate their identity, including but not limited to the conditions set out in Item 13 .
	If the drawn Eligible Entrant does not satisfy the above criteria, they will be deemed Not Present at the Relevant Prize Draw and Item 12 will apply.
Item 11: Prize/s	Minor Prizes Each Selected Winner at each Minor Draw will win:
	a) \$250 Casino Dollars
	(each a " Minor Prize ").
	There are a total of two (2) Minor Prizes to be won on each Sunday in the Promotion Period (each a "Draw Day").
	The total Minor Prize Pool each Draw Day is \$500 Casino Dollars. The total Minor Prize Pool for the Promotion is \$2,000 Casino Dollars.
	<u>Jackpot Draw</u> The Selected Winner at each Jackpot Draw will either win the Minimum Prize or the Jackpot Value. The Selected Winner will always win the larger of the two values:
	a) The Minimum that can be won at each Jackpot Draw is \$5,000 ("Minimum Prize")
	b) The Jackpot Value is the amount as set out in Item 12
	The Star Gold Coast will issue all Monetary Prizes via cheque or, if the Selected Winner has a front money account, via EFT.
Item 12: Redraw/s	"Not present at the relevant Draw"
	If the drawn Eligible Entrant of a Jackpot Draw does not present to the Draw location within the time limit listed in Item 10 , no redraws will take place.
	The Promoter will add \$2,000 to the Jackpot Value to be won at the next Jackpot Draw ("Jackpot Value"). This process will occur at each Jackpot Draw until an eventual winner is found.
	On the Final Draw Day (Sunday 26 January, 2025) if the Eligible Entrant of a Jackpot Draw does not present to the Draw location within the time limit listed in Item 10 or does not otherwise satisfy these Terms and Conditions, redraws will take place for Eligible Entrants with an existing Entry who have a Valid Open Rating at the time of the redraw until a Selected Winner is identified.
Item 13: Identification	A Selected Winner must produce Valid ID to a representative of the Promoter to confirm their eligibility to win a prize.
	"Valid ID" means:

	 a) a passport, Australian driver's licence or other form of photographic identification in which the photograph is clear and undamaged and that is acceptable to the Promoter; or b) two forms of non-photographic identification that are valid and acceptable to the Promoter. The Promoter reserves the right to waive or vary the identification requirements at its sole discretion in circumstances where the identity of a winner is determinable by a representative of the Promoter without the assistance of these or any other form of identification.
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Item 14: Other conditions	The Star Club
	Any Member found to be in breach of The Star Club Membership terms and conditions of use, including participating in or knowingly facilitating or assisting, any fraudulent activity such as intentionally participating with or using another Member's Membership Card in this Promotion, may be, among other things and at the Promoter's discretion, deemed an Invalid Entrant and the Promoter reserves all of its rights under these Terms and Conditions and under The Star Club membership terms and conditions. The Promoter reserves the right to review and utilise all property resources available, including security and CCTV footage, if a Member is suspected for fraudulent or undesirable use of a Membership Card that calls into question the validity of any prize won.
	Casino Dollars
	Casino Dollar Prizes will load directly to the relevant Member's account. Casino Dollars may become temporarily unavailable at any time, outside of the control of the Promoter.
	Casino Dollars will expire if at least one (1) Tier Point is not accrued at least once every 180 days.
	No substitutions, transfers, replacement or gift receipts/exchanges
	Prizes cannot be substituted and are not transferrable.

Terms and Conditions

- 1. The Promoter listed in **Item 1** will conduct the Promotion listed in **Item 2** at the Participating Property listed in **Item 3** during the Promotion Period listed in **Item 4**.
- 2. Participation in the Promotion is open to all persons who meet and continue to satisfy throughout the Promotion Period the details listed in **Item 5** as well as the following requirements:
 - a. 18 years of age or older;
 - b. entitled to access the Draw Location;
 - c. not excluded (including an exclusion direction or self-exclusion order) from a casino or premises operated by The Star Entertainment Group Limited (and its related entities); and
 - d. not the subject of a Withdrawal of License (**WOL**) from The Star Sydney, The Star Gold Coast or Treasury Brisbane.
- 3. If an Eligible Entrant: (i) has their membership status cancelled or otherwise amended; (ii) is excluded from a casino or premises operated by The Star Entertainment Group Limited (and its related entities); or (iii) is issued a Withdrawal of License (WOL) from The Star Sydney, The Star Gold Coast or Treasury Brisbane:

(a) during the Promotion; or

(b) prior to that person claiming the relevant prize (if the Eligible Entrant is a selected winner),

so that he or she no longer satisfies clause 2, that person will no longer be eligible to enter or participate in the Promotion and/or claim a prize (even if they are the selected winner) and that person will forfeit any entitlement to a prize.

- 3A. If, at the time of a draw, a person is restricted or prevented from entering the casino area due to a 'temporary prevention of entry' for contravention of a Playbreak rule, that person is not eligible to claim a prize (even if they are the selected winner) and that person will forfeit any entitlement to a prize.
- 4. Eligible Entrant's may enter the Promotion through the method listed in **Item 6** and **Item 7**.
- 5. Draws will occur at the times listed in **Item 8** at the location listed **Item 9**.
- 6. Eligible Entrant's must present at the draws in accordance with **Item 10** and produce identification in accordance with **Item 13**. If applicable the redraw mechanism is listed in **Item 12**.

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- 7. The Prizes available in this Promotion are listed in **Item 11.**
- 8. **Item 14** outlines any further conditions that apply.
- 9. Directors, management, and employees of The Star Entertainment Group of companies (including any related body corporate as defined in the *Corporations Act 2001*) and their immediate families are not eligible to participate in this Promotion. For the purposes of this clause, 'immediate families' of an employee means the person's spouse and family members residing at the same premises as the employee. The Star Entertainment Group comprises but is not limited to the businesses of The Star Sydney, The Star Gold Coast and Treasury Brisbane.
- 10. Conduct of the entire Promotion, including decisions on the eligibility of persons to enter and validity of entry and prizes, shall be the responsibility of the Promoter.
- 11. To the extent that a situation or issue arises for which these Terms and Conditions make no provision for or a situation or issue arises to which the relevant Terms and Conditions are unclear, the Promoter reserves the right to make a decision regarding such situation or issue which is not inconsistent with these Terms and Conditions.
- 12. The Promoter accepts no responsibility for late or non-received Entry/Entries. The Promoter does not guarantee the continuous or fault-free operation of the entry processes, including entry validating and receipting processes, during the Promotion.
- 13. In the event that a malfunction occurs with Synkros system, the Promoter will extract from the Synkros system all virtual entries earned in accordance with these Terms and Conditions and the draw process will be conducted manually.
- 14. The Promoter reserves the right to waive or vary the identification requirements specified in these Terms and Conditions in circumstances where the identity of the winner is determinable without the assistance of the specified identification.
- 15. Any entrant who tampers, or attempts to tamper, with the entry processes or tampers, or attempts to tamper with the processes used for the draws or who submits an entry which is not valid in accordance with these terms will be subject to disqualification at the discretion of the Promoter.
- 16. Entrants may be asked to participate in publicity or advertising at the request of the Promoter. Participation in any such publicity or advertising is at the sole discretion of the relevant Entrant. The names of Entrants will not be published without their consent except as announced at the Draw Location.
- 17. The Star Gold Coast reserves the right to cancel or change any Prize offered under the Promotion if

there are any changes to the law which would or might render the Promotion or any prizes offered under the Promotion unlawful.

- 18. If this Promotion cannot run as planned for any reason beyond the Promoter's control, for example due to software, hardware or communications issues, unauthorised intervention, tampering, fraud or technical failure, the Promoter may end, change, suspend or cancel the Promotion or disqualify affected entries/entrants
- 19. Participation in the Promotion indicates acceptance of the Terms and Conditions governing the Promotion. These Terms and Conditions will be available at The Star Club Desk located at the participating properties of the Promoter throughout the Promotion Period.
- 20. By participating in this Promotion, each entrant's Entry/Entries becomes the property of the Promoter and may be used for the Promoter's business analysis and marketing purposes in accordance with the Promoter's privacy statement can be viewed at www.starentertainmentgroup.com.au/privacy-policy. Failure to supply the personal information requested or required by the Promoter may result in an Entry being deemed invalid. Privacy law allows entrants to access their personal information held by the Promoter in certain circumstances.
- 21. Player Activity Statements are available on request from the Guest Service Desk or via our Website.
- 22. Guests must be 18 years or over to enter the casino.
- 23. BET WITH YOUR HEAD, NOT OVER IT. Gambling Helpline 1800 858 858 www.gamblinghelpqld.org.au