Terms and Conditions



MGF Blossoming Chance Draw – January February 2025

GAMLB10214

The following Promotion Details are to be read in conjunction with the Terms and Conditions.

Promotion Details	
Item 1: Promoter	The Promoter is The Star Entertainment Brisbane Operations Pty Ltd ABN 98 608 159 173 of 33 William Street, Brisbane QLD 4000. (the "Promoter").
Item 2: Promotion	MGF Blossoming Chance Draw – January February 2025 (the "Promotion").
Item 3: Participating Property	The Star Brisbane
Item 4: Promotion Period	The Promotion Period will run from 5.30pm on Wednesday 15 January 2025 until the conclusion of the 6.45pm Draw on Wednesday 12 February 2025.
	All times are listed in Australian Eastern Standard Time.
Item 5: Entry Requirement	Participation in the Promotion is open to all persons who satisfy clause 2 of the Terms and Conditions of this Promotion, who are Members of The Star Club or Prestige Domestic program operated by the Promoter and that have a current Membership Card. (each an "Eligible Entrant").
Item 6: Earning period	An Eligible Entrant does not generate or earn entries for this promotion. Eligible entrants simply need to have an open rating (as detailed in Item 7) at the time of the Draws to be eligible to win.
Item 7: Method of Entry	During the Promotion Period, Eligible Entrants can enter the Random Selection Draws by having an open rating and playing on any compatible electronic gaming machine or electronic table game (each an "Eligible Machine") or table game (each an "Eligible Table"), excluding Omaha or Texas Hold'em Poker on the Main Gaming Floor at The Star Brisbane at the time of a Random Selection Draw.
	To be deemed to have an open rating, an Eligible Entrant must be actively playing on the Main Gaming Floor at The Star Brisbane at an Eligible Machine and have their Membership Card inserted, with credit available at the time the Konami Casino Management System recognises the "Random Selection Draw".
	To be deemed playing an Eligible Table, an Eligible Entrant must be playing at the Eligible Table (excluding Omaha or Texas Hold'em poker) on the Main Gaming Floor at The Star Brisbane and have an open rating by providing their Membership Card to the table croupier upon commencement of play, at the moment the Konami Casino Management System recognises the "Random Draw".
Item 8: Prize Draw Details	One (1) Eligible Entrant will be selected at each Prize Draw, at the following times: a) 5.30pm b) 5.45pm c) 6.00pm d) 6.15pm e) 6.30pm f) 6.45pm (a "Draw"). On the following days: Wednesday 15 January 2025 Saturday 18 January 2025 Wednesday 22 January 2025 Saturday 25 January 2025 Wednesday 29 January 2025 Wednesday 29 January 2025

Saturday 1 February 2025 Wednesday 5 February 2025 Saturday 8 February 2025 Wednesday 12 February 2025

Each a ("Draw Day")

At each Prize Draw, the name and Membership Card number of the first (1st) valid Eligible Entrant will be drawn by a representative of the Promoter and will be announced at the Draw Location only.

The Promoter reserves the right to announce the name and Membership number of Eligible Entrant at other locations at the Participating Property (other than the Draw Location). The Promoter cannot guarantee that all announcements can be heard at the Draw Location or in all parts of the Participating Property.

The selected Eligible Entrant that satisfies these conditions of entry in **Item 5** and **Item 10** and otherwise satisfy the Terms and Conditions will be deemed a "Selected Winner".

Item 9: Draw and Redraw Location

Main Gaming Floor, The Star Brisbane

Item 10: Present at Prize Draws

To be "Present at the Relevant Prize Draws":

To be eligible to claim a Prize, the Selected Winner must present themselves to a representative of the Promotor at any Guest Service Desk or to the Draw Location within four (4) minutes of their name being announced and provide suitable identification.

If the Eligible Entrant has presented themselves to a representative of the Promoter, the representative will inform the promotions host at the Draw Location that the Eligible Entrant has presented themselves and the Eligible Entrant will have ten (10) minutes from this time to make their way to the Draw Location and confirm their identity. The Eligible Entrant is not permitted to send a proxy to claim a prize.

Provided that the Eligible Entrant is at the Participating Property, the Promoter reserves the right, in its absolute discretion, to either:

- extend the time limit set out in this clause for the Eligible Entrant to make their way to the Draw Location; or
- waive the requirement for the Eligible Entrant to present themselves at the Draw Location,

if the Promoter forms the reasonable view that the relevant Eligible Entrant will be physically unable to comply with such time limit or requirement due to incapacity or any other such impairment.

It is the responsibility of the Eligible Entrant to request such time extension or waiver from the representative of the Promoter immediately on presenting themselves to the representative of the Promoter. Time Extensions or waivers will not be granted retrospectively. If a waiver is granted by the Promoter, the Eligible Entrant must still comply with all instructions required to validate their identity, including but not limited to the conditions set out in **Item 13**.

If the drawn Eligible Entrant does not satisfy the above criteria, they will be deemed "Not Present at the Relevant Prize Draw", and **Item 12** will apply.

Item 11: Prize

<u>Prize</u>

Each Selected Winner will be invited to take part in a pick-an-envelope (each an "Envelope") game, which will be selected from the Main Gaming Floor Lunar New Year Display. The Selected Winner:

- a) Will only be allowed to select one Envelope from the Prize Display.
- b) There will be 10 Envelopes in total containing the following prize values:
 - i. 4 Envelopes x \$250 Casino Dollars
 - ii. 3 Envelopes x \$500 Casino Dollars
 - iii. 2 Envelopes x \$1,000
 - iv. 1 Envelope x \$1,500
- c) Once an Envelope has been selected, that Envelope will be removed from the Prize Display and cannot be won again on the same Draw Day, reducing the Envelopes available as each Draw takes place.

d) All envelopes will be returned to the Prize Display for selection on the next available Draw Day. All monetary prizes will be given as Cheque or EFT for Selected Winners with Front Money

All monetary prizes will be given as Cheque or EFT for Selected Winners with Front Money Accounts.

A total of six (6) Prizes will be awarded on each Draw Day.

The total maximum Major Prize pool for the Promotion is \$20,250 Casino Dollars or \$31,500 given as Cheque or EFT for Selected Winners with Front Money Accounts.

Item 12:

Prize Redraw/s

"Not present at the relevant Draw"

If the drawn Eligible Entrant does not present to the draw location within the time limit listed in **Item 10** or does not otherwise satisfy these Terms and Conditions, Open Rating Redraws will then be conducted for all Eligible Entrants who must satisfy the criteria listed in **Item 7** until a Selected Winner is found.

Item 13:

A Selected Winner must produce Valid ID to a representative of the Promoter to confirm their eligibility to win a Prize.

"Valid ID" means:

- a) a passport, Australian driver's licence or other form of photographic identification in which the photograph is clear and undamaged and that is acceptable to The Star Brisbane; or
- b) two forms of non-photographic identification that are valid and acceptable to The Star Entertainment Group.

The Promoter reserves the right to waive or vary the identification requirements at its sole discretion in circumstances where the identity of a winner is determinable by a representative of the Promoter without the assistance of these or any other form of identification.

Item 14: Other conditions

No substitutions, transfers, replacement or gift receipts/exchanges

Prizes cannot be substituted and are not transferrable. Once a prize has been accepted by the prize winner, The Star Brisbane will not replace damaged, lost or stolen prizes. The Star Brisbane will not provide gift receipts for prizes won or in any way facilitate exchanges with suppliers for prizes won. Replacement of faulty, broken or damaged prizes will be at the discretion of the supplier and subject to their terms and conditions.

The Star Club

Any Member found to be in breach of The Star Club Membership terms and conditions of use, including participation or knowledge of fraudulent activity such as purposely participating with another Members Membership Card, is subject to consequences determined by The Promoter and The Star Club terms and conditions. The Promoter reserves the right to review and utilise all property resources available, including security and CCTV footage, if a Member is suspected for fraudulent or undesirable use of a Membership Card that calls into question the validity of any prize won.

Casino Dollars

Casino Dollar Prizes will be loaded to the Member's account by a representative of the Promoter. Casino Dollars may become temporarily unavailable at any time due to reasons outside of the control of the Promoter such as technical or system issues.

Casino Dollars will expire if at least one (1) Tier Point is not accrued at least once every 180 days.

- The Promoter listed in Item 1 will conduct the Promotion listed in Item 2 at the Participating Property listed in Item 3 during the Promotion Period listed in Item 4.
- Participation in the Promotion is open to all persons who meet and continue to satisfy throughout the Promotion Period the details listed in Item 5 as well as the following requirements:
 - a. 18 years of age or older;
 - b. entitled to access the Draw Location;
 - not excluded (including an exclusion direction or self-exclusion order) from a casino or premises operated by The Star Entertainment Group Limited (and its related entities); and
 - d. not the subject of a Withdrawal of License (WOL) from The Star Sydney, The Star Gold Coast or The Star Brisbane.
- 3. If an Eligible Entrant: (i) has their membership status cancelled or otherwise amended; (ii) is excluded from a casino or premises operated by The Star Entertainment Group Limited (and its related entities); or (iii) is issued a Withdrawal of License (WOL) from The Star Sydney, The Star Gold Coast or The Star Brisbane:
 - (a) during the Promotion; or
 - (b) prior to that person claiming the relevant prize (if the Eligible Entrant is a selected winner), so that he or she no longer satisfies **Condition 2**, that person will no longer be eligible to enter or participate in the Promotion and/or claim a prize (even if they are the selected winner) and that person will forfeit any entitlement to a prize.
- 3A. If, at the time of a Draw, a person is restricted or prevented from entering the casino area due to a 'temporary prevention of entry' for contravention of a Playbreak rule, that person is not eligible to claim a prize (even if they are the selected winner) and that person will forfeit any entitlement to a prize.
- 4. Eligible Entrant's must earn Entries during the times listed in **Item 6** through the method listed in **Item 7**.
- Draws will occur at the times listed in Item 8 at the location listed Item 9.
- Eligible Entrant's must present at the Draws in accordance with Item 10 and produce identification in accordance with Item 13. If applicable the redraw mechanism is listed in Item 12.
- 7. The Prizes available in this Promotion are listed in Item 11.
- 8. **Item 14** outlines any further conditions that apply.
- 9. Directors, management, and employees of The Star Entertainment Group of companies (including any related body corporate as defined in the *Corporations Act 2001*) and their immediate families are not eligible to participate in this Promotion. For

- the purposes of this clause, 'immediate families' of an employee means the person's spouse and family members residing at the same premises as the employee. The Star Entertainment Group comprises but is not limited to the businesses of The Star Sydney, The Star Gold Coast and The Star Brisbane.
- Conduct of the entire Promotion, including decisions on the eligibility of persons to enter and validity of entry and prizes, shall be the responsibility of the Promoter.
- 11. To the extent that a situation or issue arises for which these Terms and Conditions make no provision for or a situation or issue arises to which the relevant Terms and Conditions are unclear, the Promoter reserves the right to make a decision regarding such situation or issue which is not inconsistent with these Terms and Conditions.
- 12. The Promoter accepts no responsibility for late or non-received Entry/Entries. The Promoter does not guarantee the continuous or fault-free operation of the entry processes, including entry validating and receipting processes, during the Promotion.
- 13. In the event that a malfunction occurs with Synkros system, the Promoter will extract from the Synkros system all virtual entries earned in accordance with these Terms and Conditions and the Draw process will be conducted manually.
- 14. The Promoter reserves the right to waive or vary the identification requirements specified in these Terms and Conditions in circumstances where the identity of the winner is determinable without the assistance of the specified identification.
- 15. Any entrant who tampers, or attempts to tamper, with the entry processes or tampers, or attempts to tamper with the processes used for the Draws or who submits an entry which is not valid in accordance with these terms will be subject to disqualification at the discretion of the Promoter.
- 16. Entrants may be asked to participate in publicity or advertising at the request of the Promoter. Participation in any such publicity or advertising is at the sole discretion of the relevant Entrant. The names of Entrants will not be published without their consent except as announced at the Draw Location.
- 17. The Star Brisbane reserves the right to cancel or change any Prize offered under the Promotion if there are any changes to the law which would or might render the Promotion or any prizes offered under the Promotion unlawful.
- 18. If this Promotion cannot run as planned for any reason beyond the Promoter's control, for example due to software, hardware or communications issues, unauthorised intervention, tampering, fraud or technical failure, the Promoter may end, change, suspend or cancel the Promotion or disqualify affected entries/entrants

- 19. Participation in the Promotion indicates acceptance of the Terms and Conditions governing the Promotion. These Terms and Conditions will be available at the Guest Service Desk located at the participating properties of the Promoter throughout the Promotion Period.
- 20. By participating in this Promotion, each entrant's Entry/Entries becomes the property of the Promoter and may be used for the Promoter's business analysis and marketing purposes in accordance with the Promoter's privacy statement can be viewed at www.starentertainmentgroup.com.au/privacy-policy. Failure to supply the personal information requested or required by the Promoter may result in an Entry

- being deemed invalid. Privacy law allows entrants to access their personal information held by the Promoter in certain circumstances.
- 21. Guests must be 18 years or over to enter the casino. Player Activity Statements are available on request from the Guest Service Desk, via The Star App or our website.
- 22. BET WITH YOUR HEAD, NOT OVER IT. Gambling Helpline 1800 858 858 www.gamblinghelpqld.org.au
- 23. The Star Brisbane will issue all monetary prizes via cheque or, if the Selected Winner has a front money account, via EFT.