

# Terms and Conditions

## Member Zone 1-IN-3 Chance to Win

### December 2024 – March 2025

GAMLB10153

The following Promotion Details are to be read in conjunction with the Terms and Conditions.

<b>Promotion Details</b>	
<b>Item 1: Promoter</b>	The Promoter is The Star Entertainment Brisbane Operations Pty Ltd ABN 98 608 159 173 of 130 William Street, Brisbane QLD 4000 (the “Promoter”).
<b>Item 2: Promotion</b>	Member Zone 1-IN-3 Chance to Win December 2024 – March 2025 (the “Promotion”).
<b>Item 3: Participating Property</b>	The Star Brisbane
<b>Item 4: Promotion Period</b>	The Promotion will commence at 10.00am on Monday 2 December 2024 and will end at 11.59pm on Monday 31 March 2025.  All times are listed in Australian Eastern Standard Time.
<b>Item 5: Entry Requirement</b>	Participation in the Promotion is open to all persons who satisfy clause 2 of the Terms and Conditions of this Promotion, and who are Members of The Star Club or Prestige Domestic program operated by the Promoter and that have a current Membership Card.  People who meet the above conditions and continue to satisfy the conditions during the Promotion Period are referred to as “Eligible Entrant/s” and will be entitled to enter the Promotion.  The Promoter reserves the right to refuse any person from entering or participating in the Promotion at any time.  “Invalid Entrant” means an entrant whose The Star Club or Prestige Domestic program membership status is cancelled during the Promotion Period or an entrant who does not continue to meet and maintain all criteria for being an “Eligible Entrant” throughout the duration of the Promotion Period. Upon becoming an Invalid Entrant, such Invalid Entrant becomes ineligible to enter the Promotion, or if already entered, becomes ineligible to remain a participant in the Promotion and forfeits any entitlement to a Prize (see Item 11 for Prizes).
<b>Item 6: Entry period</b>	<b>Instant Win Entry Period</b> The Promotion will be open for entry from 10.00am Monday 2 December 2024 and closes at 11:59pm Monday 31 March 2025 (“Instant Win Entry Period”).
<b>Item 7: Method of Entry</b>	<b>Instant Win Method of Entry</b> To be eligible to win an instant Prize, an Eligible Entrant must login with their Membership Card at one of the JackPOD units (“Promotional Device”) located in the Member Zone on the Main Gaming Floor, Oasis or Sovereign at The Star Brisbane during the Instant Win Entry Period and play the game on the Promotional Device (“Instant Win Game”).  Eligible Entrants are only eligible to play the Instant Win Game a maximum of once per calendar day in the Instant Win Entry Period.  Anyone suspected, found, or reported to be playing the Instant Win Game with a Membership Card that does not belong to them and does not match their personal identification may be disqualified from participating in the Promotion and required to forfeit any Prizes won.

<p><b>Item 8: Promotion Details</b></p>	<p>Eligible Entrants have a one (1) in three (3) chance of winning a Prize.</p> <p><b>Instant Win Prizes</b></p> <p>If an Eligible Entrant wins an Instant Win Prize, a message will appear on the screen of the relevant Promotional Device; “Congratulations you have won &lt;Prize&gt;” (“Selected Winner”).</p> <p>Casino Dollar Prizes will be automatically allocated to a Selected Winner’s membership account. Selected Winners do not need to claim Casino Dollar Prizes from the Membership Desk.</p> <p>If an Eligible Entrant is not a winner, a message will appear on the screen of the relevant Promotional Device alerting the Eligible Entrant to the unsuccessful attempt.</p>
<p><b>Item 9: Draw Location</b></p>	<p>The Promotion will take place in the Member Zone on the Main Gaming Floor, Oasis and Sovereign at The Star Brisbane.</p>
<p><b>Item 10: Present at Draws</b></p>	<p>N/A</p>
<p><b>Item 11: Prize/s</b></p>	<p><b>Instant Win Prizes</b></p> <p>Each Selected Winner will be randomly awarded a Prize through the Promotional Device.</p> <p>Prizes available to be won during the Promotion Period are:</p> <ul style="list-style-type: none"> <li>a. \$5 Casino Dollars (Estimated 52,640 prizes to be won)</li> <li>b. \$10 Casino Dollars (Estimated 3,360 prizes to be won)</li> <li>c. \$5 Food &amp; Beverage Voucher (Estimated 52,640 prizes to be won)</li> <li>d. \$10 Food &amp; Beverage Voucher (Estimated 3,360 prizes to be won)</li> </ul> <p>(Each an “Instant Win Prize”).</p> <p>The estimated prize pool for this Promotion is \$593,600 Casino Dollars.</p> <p>Instant Win Prize numbers to be won, are based on 2,800 Members participating in the Promotion each day. The number of Instant Win Prizes cannot be guaranteed.</p> <p>Casino Dollar &amp; Food &amp; Beverage prizes will be automatically allocated to a winning Member’s Account, winners do not need to claim these from the Membership Desk.</p>
<p><b>Item 12: Redraw/s</b></p>	<p>N/A</p>
<p><b>Item 13: Identification</b></p>	<p>Entrants may be required to produce identification to the Promoter at any stage during the Promotion.</p> <p>Valid identification acceptable to the Promoter means:</p> <ul style="list-style-type: none"> <li>a. a passport, Australian driver’s licence or other form of photographic identification in which the photograph is clear and undamaged and that is acceptable to the Promoter; or</li> <li>b. two forms of non-photographic identification that are valid and acceptable to the Promoter.</li> </ul> <p>The Promoter reserves the right to waive or vary the identification requirements at its sole discretion in circumstances where the identity of an entrant is determinable by a representative of the Promoter without the assistance of these or any other form of identification.</p>

<p><b>Item 14:</b> Other conditions</p>	<p><b>Fraudulent Use of Membership Card</b></p> <p>By playing the Instant Win Game with a Membership Card, a Member is confirming that their personal identity matches the identity registered to the Membership Card in use and that they have knowingly and willingly agreed to The Star Club Membership terms and conditions.</p> <p>Any Member found to be in breach of The Star Club Membership terms and conditions, including participating in or knowingly facilitating or assisting, any fraudulent activity such as intentionally playing the Instant Win Game with a Membership Card that is not their own, may be, among other things and at the Promoter's discretion, determined to be an Invalid Entrant. If a Member is suspected of fraudulent conduct, then the Promoter reserves the right to review and utilise all property resources available, including security and CCTV footage for the purposes of determining whether the Promoter will deem the Member to be an Invalid Entrant.</p> <p><b>Casino Dollar Prizes</b></p> <p>Casino Dollar prizes will load automatically to the Members account. Casino Dollars will expire if at least 1 Tier Point is not accrued every 180 days.</p> <p><b>Food and Beverage Vouchers</b></p> <p>Food and Beverage Vouchers will load directly to the Members account. These may become unavailable at any time, outside of the control of the Promoter. Food and Beverage Vouchers can be used for food and non-alcoholic beverage purchases at all Star Brisbane-owned dining outlets, subject to outlet opening hours and availability.</p> <p>Food and Beverage Vouchers are valid for one hundred and eighty (180) days from the date of issue. Food and Beverage Vouchers can be combined with other Food and Beverage Vouchers from The Star Brisbane and must be used in one transaction. These vouchers cannot be redeemed for Member Specials or used in conjunction with any other offers.</p> <p><b>No substitutions or transfers</b></p> <p>Prizes cannot be substituted. Prizes are not transferrable.</p>
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**Terms and Conditions**

1. The Promoter listed in **Item 1** will conduct the Promotion listed in **Item 2** at the Participating Property listed in **Item 3** during the Promotion Period listed in **Item 4**.
2. Participation in the Promotion is open to all persons who meet and continue to satisfy throughout the Promotion Period the details listed in Item 5 as well as the following requirements:
  - a. 18 years of age or older;
  - b. entitled to access the Draw Location;
  - c. not excluded (including an exclusion direction or self-exclusion order) from a casino or premises operated by The Star Entertainment Group Limited (and its related entities); and
  - d. not the subject of a Withdrawal of License (WOL) from The Star Sydney, The Star Gold Coast or The Star Brisbane.
3. If an Eligible Entrant: (i) has their membership status cancelled or otherwise amended; (ii) is excluded from a casino or premises operated by The Star

Entertainment Group Limited (and its related entities); or (iii) is issued a Withdrawal of License (WOL) from The Star Sydney, The Star Gold Coast or The Star Brisbane:

- (a) during the Promotion; or
- (b) prior to that person claiming the relevant prize (if the Eligible Entrant is a selected winner), so that he or she no longer satisfies **Condition 2**, that person will no longer be eligible to enter or participate in the Promotion and/or claim a prize (even if they are the selected winner) and that person will forfeit any entitlement to a prize.
- 3A. If, at the time of a draw, a person is restricted or prevented from entering the casino area due to a 'temporary prevention of entry' for contravention of a Playbreak rule, that person is not eligible to claim a prize (even if they are the selected winner) and that person will forfeit any entitlement to a prize.
4. Eligible Entrant's must earn Entries during the times listed in **Item 6** through the method listed in **Item 7**.
5. Draws will occur at the times listed in **Item 8** at the location listed **Item 9**.

6. Eligible Entrant's must present at the draws in accordance with **Item 10** and produce identification in accordance with **Item 13**. If applicable the redraw mechanism is listed in **Item 12**.
7. The Prizes available in this Promotion are listed in **Item 11**.
8. **Item 14** outlines any further conditions that apply.
9. Directors, management, and employees of The Star Entertainment Group of companies (including any related body corporate as defined in the *Corporations Act 2001*) and their immediate families are not eligible to participate in this Promotion. For the purposes of this clause, 'immediate families' of an employee means the person's spouse and family members residing at the same premises as the employee. The Star Entertainment Group comprises but is not limited to the businesses of The Star Sydney, The Star Gold Coast and The Star Brisbane.
10. Conduct of the entire Promotion, including decisions on the eligibility of persons to enter and validity of entry and prizes, shall be the responsibility of the Promoter.
11. To the extent that a situation or issue arises for which these Terms and Conditions make no provision for or a situation or issue arises to which the relevant Terms and Conditions are unclear, the Promoter reserves the right to make a decision regarding such situation or issue which is not inconsistent with these Terms and Conditions.
12. The Promoter accepts no responsibility for late or non-received Entry/Entries. The Promoter does not guarantee the continuous or fault-free operation of the entry processes, including entry validating and receipting processes, during the Promotion.
13. The Promoter reserves the right to waive or vary the identification requirements specified in these Terms and Conditions in circumstances where the identity of the winner is determinable without the assistance of the specified identification.
14. Any entrant who tampers, or attempts to tamper, with the entry processes or tampers, or attempts to tamper with the processes used for the draws or who submits an entry which is not valid in accordance with these terms will be subject to disqualification at the discretion of the Promoter.
15. Entrants may be asked to participate in publicity or advertising at the request of the Promoter. Participation in any such publicity or advertising is at the sole discretion of the relevant Entrant. The names of Entrants will not be published without their consent except as announced at the Draw Location.
16. The Star Brisbane reserves the right to cancel or change any Prize offered under the Promotion if there are any changes to the law which would or might render the Promotion or any prizes offered under the Promotion unlawful.
17. If this Promotion cannot run as planned for any reason beyond the Promoter's control, for example due to software, hardware or communications issues, unauthorised intervention, tampering, fraud or technical failure, the Promoter may end, change, suspend or cancel the Promotion or disqualify affected entries/entrants.
18. Participation in the Promotion indicates acceptance of the Terms and Conditions governing the Promotion. These Terms and Conditions will be available at the Membership Desk located at the participating properties of the Promoter throughout the Promotion Period.
19. By participating in this Promotion, each entrant's Entry/Entries becomes the property of the Promoter and may be used for the Promoter's business analysis and marketing purposes in accordance with the Promoter's privacy statement can be viewed at [www.starentertainmentgroup.com.au/privacy-policy](http://www.starentertainmentgroup.com.au/privacy-policy). Failure to supply the personal information requested or required by the Promoter may result in an Entry being deemed invalid. Privacy law allows entrants to access their personal information held by the Promoter in certain circumstances.
20. Player Activity Statements are available on request from the Membership Desk, via The Star App or our Website.
21. BET WITH YOUR HEAD, NOT OVER IT. Gambling Helpline 1800 858 858 [www.gamblinghelpqld.org.au](http://www.gamblinghelpqld.org.au)

