

Terms and Conditions

PRESTIGE WELCOME DRAWS – NOVEMBER 2024

SOVEB10155

The following Promotion Details are to be read in conjunction with the Terms and Conditions.

| Promotion Details | |
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| Item 1: Promoter | The Promoter is The Star Entertainment Brisbane Operations Pty Ltd ABN 98 608 159 173 of 33 William Street, Brisbane QLD 4000. (the “Promoter”). |
| Item 2: Promotion | Prestige Welcome Draw – November 2024 (the “Promotion”). |
| Item 3: Participating Property | The Star Brisbane |
| Item 4: Promotion Period | The Promotion will run from 3.00pm until the conclusion of the 3.45pm Draws on Saturday 23 November 2024. All times are listed in Australian Eastern Standard Time (AEST) unless otherwise specified. |
| Item 5: Entry Requirement | Participation in the Promotion is open to all persons who satisfy clause 2 of the Terms and Conditions of this Promotion, and who are a Prestige Member of The Star Club with an active Membership Card (each an “ Eligible Entrant ”) and have received an invitation from the Promoter to participate in the Promotion, by direct mail or personal invite from The Star Entertainment Group (“ Invitation ”). People who meet the above conditions and continue to satisfy the conditions during the Promotion Period are referred to as “ Eligible Entrant/s ” and will be entitled to enter the Promotion. The Promoter reserves the right to refuse any person participating in the Promotion at any time. “ Invalid Entrant ” means an entrant whose The Star Club or Prestige Domestic or International program membership status is cancelled during the Promotional Period or an entrant that is not an “ Eligible Entrant ” for the duration of the Promotional Period. Invalid Entrants will no longer be eligible to enter or participate in the Promotion and will forfeit any entitlement to a prize. |
| Item 6: Earning period | During the Promotion Period, an Eligible Entrant can receive an Entry (each an “ Entry ”) between 3.00pm and 3.44pm (the “ Entry Period ”). On Saturday 23 November 2024 (the “ Draw Day ”). |
| Item 7: Method of Entry | Eligible Entrants can receive an Entry Ticket into the Draws by: a. presenting their Membership Card to a representative of the Promoter at the Draw Location; b. once confirmed as an Eligible Member by a Representative of the Promoter, obtain an entry ticket (“ Entry ”) from that representative of the Promoter; c. placing their Entry in the marked entry barrel (“ Barrel ”) that will be located at the Draw Location. Each Eligible Member is entitled to a maximum of one (1) Entry each. An Entry can be placed in the Barrel up until 3.44pm. |
| Item 8: Draw Details | The Promoter will conduct eight (8) Draws starting at 3.45pm at the Draw Location on the Draw Day (each a “ Prize Draw ”). The Prize Draws will run sequentially until all 8 Draws are complete. The Prize Draw will be conducted from all valid Entries submitted in accordance with Condition 5 , selected from the Barrel. Drawn Entries will not be returned to the Barrel. At each Prize Draw, one (1) Eligible Entrant will be randomly drawn from the Barrel at the Draw Location (“ Selected Eligible Entrant ”). The name and membership number of the Selected Eligible |

| | <p>Entrant will be announced at the Draw Location.</p> <p>The Selected Eligible Entrant must be “present at the relevant Prize Draw” in accordance with Condition 10 and 13 to be eligible to win. If a Selected Eligible Entrant is not “present at the Prize Draw”, Condition 12 will apply.</p> <p>The Promoter reserves the right to announce the name and membership number of Selected Members at other locations of The Star Brisbane (other than the Draw Location). The Promoter cannot guarantee that all announcements can be heard at the Draw Location or in all parts of The Star Brisbane.</p> <p>Drawn Eligible Entrants that satisfy these conditions of entry in Item 5 and Item 10 and otherwise satisfy the Terms and Conditions will be deemed a “Selected Winner”.</p> <p>Selected Winners will draw a prize from a prize barrel (the “Prize Barrel”). Selected Winners may only draw one (1) prize (each a “Prize”) from the Prize Barrel. Prizes are outlined in Item 11.</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| Item 9: Draw Location | Private Dining Room Sovereign – The Star Brisbane | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Item 10: Present at Draws | <p><u>To be “Present at the Relevant Prize Draws”:</u></p> <p>To be eligible to claim a Prize, each drawn Eligible Entrant must present themselves to a representative of the Promotor at the Draw Location within two (2) minutes of their name being announced and provide suitable identification.</p> <p>If a drawn Eligible Entrant has presented themselves to a representative of the Promoter, the representative will inform the promotions host at the Draw Location that a drawn Eligible Entrant has presented themselves and a drawn Eligible Entrant will have two (2) minutes confirm their identity. A drawn Eligible Entrant is not permitted to send a proxy to claim a prize.</p> <p>It is the responsibility of a drawn Eligible Entrant to request such time extension or waiver from the representative of the Promoter immediately on presenting themselves to the representative of the Promoter. Time Extensions or waivers will not be granted retrospectively. If a waiver is granted by the Promoter, the drawn Eligible Entrant must still comply with all instructions required to validate their identity, including but not limited to the conditions set out in Item 13.</p> <p>If a drawn Eligible Entrant does not satisfy the above criteria, they will be deemed Not Present at the Relevant Prize Draw and Item 12 will apply.</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Item 11: Prize/s | <p>Selected Winners will be able to draw one (1) Prize out of the Barrel from the below list of Prizes. Once a Prize has been selected, it cannot be selected again.</p> <table border="1" data-bbox="588 1397 1251 1818"> <thead> <tr> <th>Prize</th> <th>Monetary Prize</th> <th>Total</th> </tr> </thead> <tbody> <tr> <td>1st</td> <td>\$15,000</td> <td>\$15,000</td> </tr> <tr> <td>2nd</td> <td>\$8,000</td> <td>\$8,000</td> </tr> <tr> <td>3rd</td> <td>\$3,000</td> <td>\$3,000</td> </tr> <tr> <td>4th</td> <td>\$1,500</td> <td>\$1,500</td> </tr> <tr> <td>5th</td> <td>\$1,500</td> <td>\$1,500</td> </tr> <tr> <td>6th</td> <td>\$1,500</td> <td>\$1,500</td> </tr> <tr> <td>7th</td> <td>\$1,500</td> <td>\$1,500</td> </tr> <tr> <td>8th</td> <td>\$1,500</td> <td>\$1,500</td> </tr> <tr> <td colspan="2" style="text-align: right;">Total</td> <td>\$33,500.00</td> </tr> </tbody> </table> <p>The total Prize Pool for the Promotion is \$33,500.00</p> <p>The Star Brisbane will issue all monetary prizes via cheque or, if the Selected Winner has a front money account, via an Electronic Fund Transfer (EFT).</p> | Prize | Monetary Prize | Total | 1st | \$15,000 | \$15,000 | 2nd | \$8,000 | \$8,000 | 3rd | \$3,000 | \$3,000 | 4th | \$1,500 | \$1,500 | 5th | \$1,500 | \$1,500 | 6th | \$1,500 | \$1,500 | 7th | \$1,500 | \$1,500 | 8th | \$1,500 | \$1,500 | Total | | \$33,500.00 |
| Prize | Monetary Prize | Total | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1st | \$15,000 | \$15,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 2nd | \$8,000 | \$8,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 3rd | \$3,000 | \$3,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 4th | \$1,500 | \$1,500 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 5th | \$1,500 | \$1,500 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 6th | \$1,500 | \$1,500 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 7th | \$1,500 | \$1,500 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 8th | \$1,500 | \$1,500 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | | \$33,500.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

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| <p>Item 12: Redraw/s</p> | <p><u>“Not present at the Draw”.</u></p> <p>If the drawn Eligible Entrant does not present to the draw location within the time limit listed in Item 10 or does not otherwise satisfy these Terms and Conditions, redraws will take place until a Selected Eligible Entrant, who satisfies the requirements of these Terms and Conditions is identified.</p> |
| <p>Item 13: Identification</p> | <p>A Selected Winner must produce Valid ID to a representative of the Promoter to confirm their eligibility to win a prize.</p> <p>“Valid ID” means:</p> <ul style="list-style-type: none"> a) a passport, Australian driver’s licence or other form of photographic identification in which the photograph is clear and undamaged and that is acceptable to The Star Brisbane; or b) two forms of non-photographic identification that are valid and acceptable to The Star Entertainment Group. <p>The Promoter reserves the right to waive or vary the identification requirements at its sole discretion in circumstances where the identity of a winner is determinable by a representative of the Promoter without the assistance of these or any other form of identification.</p> |
| <p>Item 14: Other conditions</p> | <p><u>No substitutions, transfers, replacement or gift receipts/exchanges</u></p> <p>Prizes cannot be substituted and are not transferrable. Once a prize has been accepted by the prize winner, The Star Brisbane will not replace damaged, lost or stolen prizes.</p> <p>The Star Brisbane will not provide gift receipts for prizes won or in any way facilitate exchanges with suppliers for prizes won. Replacement of faulty, broken or damaged prizes will be at the discretion of the supplier and subject to their terms and conditions.</p> <p><u>The Star Club</u></p> <p>Any Member found to be in breach of The Star Club Membership terms and conditions of use, including participation or knowledge of fraudulent activity such as purposely participating with another Members Membership Card, is subject to consequences determined by The Promoter and The Star Club terms and conditions. The Promoter reserves the right to review and utilise all property resources available, including security and CCTV footage, if a Member is suspected for fraudulent or undesirable use of a Membership Card that calls into question the validity of any prize won.</p> |

Terms and Conditions

1. The Promoter listed in **Item 1** will conduct the Promotion listed in **Item 2** at the Participating Property listed in **Item 3** during the Promotion Period listed in **Item 4**.
2. Participation in the Promotion is open to all persons who meet and continue to satisfy throughout the Promotion Period the details listed in **Item 5** as well as the following requirements:
 - a) 18 years of age or older;
 - b) entitled to access the Draw Location;
 - c) not excluded (including an exclusion direction or self-exclusion order) from a casino or premises operated by The Star Entertainment Group Limited (and its related entities); and
 - d) not the subject of a Withdrawal of License (WOL) from The Star Sydney, The Star Gold Coast or Treasury Brisbane.
3. If an Eligible Entrant: (i) has their membership status cancelled or otherwise amended; (ii) is excluded from a casino or premises operated by The Star Entertainment Group Limited (and its related entities); or (iii) is issued a Withdrawal of License (WOL) from The Star Sydney, The Star Gold Coast or Treasury Brisbane:
 - (a) during the Promotion; or
 - (b) prior to that person claiming the relevant prize (if the Eligible Entrant is a selected winner),

so that he or she no longer satisfies **Condition 2**, that person will no longer be eligible to enter or participate in the Promotion and/or claim a prize (even if they are the selected winner) and that person will forfeit any entitlement to a prize.
- 3A. If, at the time of a draw, a person is restricted or prevented from entering the casino area due to a 'temporary prevention of entry' for contravention of a Playbreak rule, that person is not eligible to claim a prize (even if they are the selected winner) and that person will forfeit any entitlement to a prize.
4. Eligible Entrant’s can receive an Entry during the times listed in **Item 6** through the method listed in **Item 7**.
5. Draws will occur at the times listed in **Item 8** at the location listed **Item 9**.
6. Eligible Entrant’s must present at the Draws in accordance with **Item 10** and produce identification in accordance with **Item 13**. If applicable the redraw mechanism is listed in **Item 12**.

7. The Prizes available in this Promotion are listed in **Item 11**.
8. **Item 14** outlines any further conditions that apply.
9. Directors, management, and employees of The Star Entertainment Group of companies (including any related body corporate as defined in the *Corporations Act 2001*) and their immediate families are not eligible to participate in this Promotion. For the purposes of this clause, 'immediate families' of an employee means the person's spouse and family members residing at the same premises as the employee. The Star Entertainment Group comprises but is not limited to the businesses of The Star Sydney, The Star Gold Coast and Treasury Brisbane.
10. Conduct of the entire Promotion, including decisions on the eligibility of persons to enter and validity of entry and prizes, shall be the responsibility of the Promoter.
11. To the extent that a situation or issue arises for which these Terms and Conditions make no provision for or a situation or issue arises to which the relevant Terms and Conditions are unclear, the Promoter reserves the right to make a decision regarding such situation or issue which is not inconsistent with these Terms and Conditions.
12. The Promoter accepts no responsibility for late or non-received Entry/Entries. The Promoter does not guarantee the continuous or fault-free operation of the entry processes, including entry validating and receipting processes, during the Promotion.
13. In the event that a malfunction occurs with Synkros system, the Promoter will extract from the Synkros system all virtual entries earned in accordance with these Terms and Conditions and the draw process will be conducted manually.
14. The Promoter reserves the right to waive or vary the identification requirements specified in these Terms and Conditions in circumstances where the identity of the winner is determinable without the assistance of the specified identification.
15. Any Entrant who tampers, or attempts to tamper, with the entry processes or tampers, or attempts to tamper with the processes used for the draws or who submits an entry which is not valid in accordance with these terms will be subject to disqualification at the discretion of the Promoter.
16. Entrants may be asked to participate in publicity or advertising at the request of the Promoter. Participation in any such publicity or advertising is at the sole discretion of the relevant Entrant. The names of Entrants will not be published without their consent except as announced at the Draw Location.
17. The Star Gold Coast reserves the right to cancel or change any Prize offered under the Promotion if there are any changes to the law which would or might render the Promotion or any prizes offered under the Promotion unlawful.
18. If this Promotion cannot run as planned for any reason beyond the Promoter's control, for example due to software, hardware or communications issues, unauthorised intervention, tampering, fraud or technical failure, the Promoter may end, change, suspend or cancel the Promotion or disqualify affected entries/entrants
19. Participation in the Promotion indicates acceptance of the Terms and Conditions governing the Promotion. These Terms and Conditions will be available at The Star Club Desk located at the participating properties of the Promoter throughout the Promotion Period.
20. By participating in this Promotion, each Entrant's Entry/Entries becomes the property of the Promoter and may be used for the Promoter's business analysis and marketing purposes in accordance with the Promoter's privacy statement can be viewed at www.starentertainmentgroup.com.au/privacy-policy. Failure to supply the personal information requested or required by the Promoter may result in an Entry being deemed invalid. Privacy law allows Entrants to access their personal information held by the Promoter in certain circumstances.
21. Player Activity Statements are available on request from The Star Club Desk, via The Star App or our Website.
22. BET WITH YOUR HEAD, NOT OVER IT. Gambling Helpline 1800 858 858 www.gamblinghelpqld.org.au