

Terms and Conditions
Sokyo Melbourne Cup Prize Draw

The following Promotion Details are to be read in conjunction with the Terms and Conditions.

Item 1: Promoter	The Promoter is The Star Entertainment Brisbane Operations Pty Ltd ABN 98 608 159 173 of 130 William Street, Brisbane QLD 4000.
Item 2: Promotion	Melbourne Cup Sweepstakes - Sokyo
Item 3: Participating Property	The Star Brisbane located at 33 William Street, Brisbane QLD 4000.
Item 4: Promotion Period	The Promotion Period is from 12.00pm on Tuesday 5 November, 2024 until the conclusion of the 2.05pm draw on Tuesday 5 November, 2024. All times referred to throughout these Terms and Conditions are listed in Australian Eastern Standard Time.
Item 5: Entry Requirement	Participation in the Promotion is open to all persons who are registered as attending the Melbourne Cup event at Sokyo at The Star Brisbane and also satisfy clause 2 of the Terms and Conditions of this Promotion (each an “ Eligible Entrant ”).
Item 6: Earning period	Eligible Entrants that satisfy the Method of Entry in Item 7 during 12.00pm until 1.15pm on Tuesday 5 November, 2024 (“ Entry Period ”).
Item 7: Method of Entry	<p>Each Eligible Entrant will receive one (1) Entry Ticket (“Entry Ticket”) into the Draw by:</p> <ul style="list-style-type: none"> (a) Registering their attendance for the Melbourne Cup Event at Sokyo at The Star Brisbane by providing their booking details; (b) select a number between one (1) to twenty-four (24), each number corresponds to the Horse running in the Melbourne Cup 2024 Race; (c) this number must be written by the Eligible Entrant on the reverse of their Entry Ticket along with their name, phone number and email and; (d) providing their completed Entry Ticket to a representative of the Promoter by 1:15PM on the Draw Day. <p>Each Eligible Entrant is entitled to a maximum of one (1) Entry each.</p> <p>A representative of the Promoter will place the entry in the numbered draw envelope (“Draw Envelope”) that corresponds to the number selected by the Eligible Entrant</p> <p>Eligible Entrants must provide their Entry Ticket to a representative of the promoter by 1.15pm on the Draw Day. Entries will not be accepted once the race has commenced.</p> <p>The Promoter supports the responsible service of alcohol and the Promotion is at all times subject to the Promoter’s responsible service of alcohol policy. The entitlement of Eligible Entrants to receive a Entry Ticket is subject at all times to the Promoter’s policies and legal obligations in relation to the responsible service of alcohol. The Promoter reserves the right to refuse service to a person or award a Entry Ticket to a person if to do so would be inconsistent with the Promoter’s responsible service of alcohol policy, or otherwise contrary to the Promoter’s legal obligations. For the avoidance of doubt, the Promoter’s rights to refuse service or to refuse to award a Entry Ticket as set out above prevail despite a person otherwise qualifying to be an Eligible Entrant.</p>

<p>Item 8: Draw Details</p>	<p>Draws will occur on Tuesday 5 November, 2024 at 2:05PM following the completion of the Melbourne Cup race (referred to as a “Draw Day”). The Prize Draw will be conducted from all valid Entries submitted in accordance with Item 5 and Item 7.</p> <p>A representative of the Promoter will then draw one Entry Ticket from each of the Draw Envelopes that represent the 2024 Melbourne Cup first, second, third and last place winners (“2024 Melbourne Cup Place Winners”), each a Selected Entrant (“Selected Entrant”).</p> <p>A representative of the Promoter will review each drawn Entry Ticket and Selected Entrant to confirm eligibility into the Promotion. The Promoter reserves the right, at its sole and absolute discretion, to keep any irregular Entry Tickets, including the following (“Invalid Entries”):</p> <ul style="list-style-type: none"> Entry Tickets produced by an Invalid Entrant; Entry Tickets placed in a Draw Envelope that represents a horse scratched from the 2024 Melbourne Cup Race; Entry Tickets that are a duplicate entry; Entry Tickets that appear to have been tampered with including Entry Tickets that have been teared or improperly applied; and Entry Tickets that are fraudulent or forged. <p>An Eligible Entrant with an Invalid Entry is not entitled to participate in the promotion. If a Selected Entrant is deemed invalid or otherwise does not satisfy all requirements of these Terms and Conditions then they will not be deemed a Selected Winner and a Redraw will occur as set out in Item 12.</p> <p>For the avoidance of doubt, and subject to Item 12, there will be a maximum of four (4) Selected Winners.</p> <p>Drawn Eligible Entrants that satisfy these conditions of entry in Item 5 and Item 7 and otherwise satisfy the Terms and Conditions will be deemed a Selected Winner (“Selected Winner”).</p> <p>The representative of the promoter will announce the names of the Selected Winners on the public address system in Sokyo. If the Selected Winner does not present themselves to claim their prize on the Draw Day, they will be contacted by a member of The Star Brisbane Marketing Team within twenty-four (24) hours confirming them as a Selected Winner and further instructions will be provided regarding how to claim their prize.</p> <p>The Promoter does not guarantee that all announcements will be audible and understandable in all parts of the Draw Location at all times. Eligible Entrants accept full responsibility for being able to hear and understand draw announcements.</p>
<p>Item 9: Draw Location</p>	<p>Sokyo – The Star Brisbane.</p>
<p>Item 10: Present at Draws</p>	<p>Eligible Entrants do not need to be present to win.</p>

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Item 11: Prizes		
	PLACE	PRIZE
	First Place	Sokyo dinner for two valued at \$300
	Second Place	\$150 Gift Card for The Star Brisbane
	Third Place	\$100 Gift Card for The Star Brisbane
	Last Place	Aloria dinner for two valued at \$300
<p>The maximum prize pool is \$850.</p> <p>Selected Winners are limited to winning a maximum of one (1) prize on each Draw Day.</p>		
Item 12: Redraw/s	<p>If a Selected Entrant does not otherwise satisfy all requirements of these Terms and Conditions in order to be eligible to be deemed a Selected Winner, redraws of Entry Tickets will occur until a Selected Entrant is identified that satisfies all requirements of these Terms and Conditions, and can therefore be deemed a Selected Winner.</p>	
Item 13: Identification	<p>A Selected Eligible Entrant must produce Valid ID ("Valid ID") to a representative of the Promoter at the Draw Location to confirm their eligibility to be deemed a Selected Winner and win a prize. "Valid ID" means either:</p> <ol style="list-style-type: none"> a. a passport, Australian driver's license or other form of photographic identification in which the photograph is clear and undamaged and that is otherwise acceptable to the Promoter; or b. one form of non-photographic identification that are valid and acceptable to the Promoter. 	
Item 14: Other conditions	<p>Damaged or misplaced Entry Tickets will not be replaced.</p> <p><u>No substitutions, transfers, replacement or gift receipts/exchanges</u></p> <p>Prizes cannot be substituted and are not transferrable. Once a prize has been accepted by the prize winner, The Star Brisbane will not replace damaged, lost or stolen prizes. The Star Brisbane will not provide gift receipts for prizes won or in any way facilitate exchanges with suppliers for prizes won. Replacement of faulty, broken or damaged prizes will be at the discretion of the supplier and subject to their terms and conditions</p>	

Terms and Conditions

1. The Promoter listed in **Item 1** will conduct the Promotion listed in **Item 2** at the Participating Property listed in **Item 3** during the Promotion Period listed in **Item 4**.
2. Participation in the Promotion is open to all persons who meet and continue to satisfy throughout the Promotion Period the details listed in **Item 5** as well as the following requirements:
 - a. 18 years of age or older;
 - b. entitled to access the Draw Location;
 - c. not excluded (including an exclusion direction or self-exclusion order) from a casino or premises operated by The Star Entertainment Group Limited (and its related entities); and
 - d. not the subject of a Withdrawal of License (**WOL**) from The Star Sydney, The Star Gold Coast or The Star Brisbane.
3. If an Eligible Entrant: (i) has their membership status cancelled or otherwise amended; (ii) is excluded from a casino or premises operated by The Star Entertainment Group Limited (and its related entities); or (iii) is issued a Withdrawal of License (**WOL**) from The Star Sydney, The Star Gold Coast or The Star Brisbane:
 - (a) during the Promotion; or
 - (b) prior to that person claiming the relevant prize (if the Eligible Entrant is a selected winner),so that he or she no longer satisfies **Condition 2**, that person will no longer be eligible to enter or participate in the Promotion and/or claim a prize (even if they are the selected winner) and that person will forfeit any entitlement to a prize.
- 3A. If, at the time of a draw, a person is restricted or prevented from entering the casino area due to a 'temporary prevention of entry' for contravention of a Playbreak rule, that person is not eligible to claim a prize (even if they are the selected winner) and that person will forfeit any entitlement to a prize.
4. Eligible Entrant's must earn Entries during the times listed in **Item 6** through the method listed in **Item 7**.
5. Draws will occur at the times listed in **Item 8** at the location listed **Item 9**.
6. Eligible Entrants must present at the draws in accordance with **Item 10** and produce identification in accordance with **Item 13**. If applicable the redraw mechanism is listed in **Item 12**.
7. The Prizes available in this Promotion are listed in **Item 11**.
8. **Item 14** outlines any further conditions that apply.
9. Directors, management, and employees of The Star Entertainment Group of companies (including any related body corporate as defined in the *Corporations Act 2001*) and their immediate families are not eligible to participate in this Promotion. For the purposes of this clause, 'immediate families' of an employee means the person's spouse and family members residing at the same premises as the employee. The Star Entertainment Group comprises but is not limited to the businesses of The Star Sydney, The Star Gold Coast and The Star Brisbane.
10. Conduct of the entire Promotion, including decisions on the eligibility of persons to enter and validity of entry and prizes, shall be the responsibility of the Promoter.
11. To the extent that a situation or issue arises for which these Terms and Conditions make no provision for or a situation or issue arises to which the relevant Terms and Conditions are unclear, the Promoter reserves the right to make a decision regarding such situation or issue which is not inconsistent with these Terms and Conditions.
12. The Promoter accepts no responsibility for late or non-received Entry/Entries. The Promoter does not guarantee the continuous or fault-free operation of the entry processes,

including entry validating and receipting processes, during the Promotion.

13. In the event that a malfunction occurs with Synkros system, the Promoter will extract from the Synkros system all virtual entries earned in accordance with these Terms and Conditions and the draw process will be conducted manually.

14. The Promoter reserves the right to waive or vary the identification requirements specified in these Terms and Conditions in circumstances where the identity of the winner is determinable without the assistance of the specified identification.

15. Any entrant who tampers, or attempts to tamper, with the entry processes or tampers, or attempts to tamper with the processes used for the draws or who submits an entry which is not valid in accordance with these terms will be subject to disqualification at the discretion of the Promoter.

16. Entrants may be asked to participate in publicity or advertising at the request of the Promoter. Participation in any such publicity or advertising is at the sole discretion of the relevant Entrant. The names of Entrants will not be published without their consent except as announced at the Draw Location.

17. The Star Brisbane reserves the right to cancel or change any Prize offered under the Promotion if there are any changes to the law which would or might render the Promotion or any prizes offered under the Promotion unlawful.

18. If this Promotion cannot run as planned for any reason beyond the Promoter's control, for example due to software, hardware or communications issues, unauthorised intervention, tampering, fraud or technical failure, the Promoter may end, change, suspend or cancel the Promotion or disqualify affected entries/entrants

19. Participation in the Promotion indicates acceptance of the Terms and Conditions governing the Promotion. These Terms and Conditions will be available at The Star Club

Desk located at the participating properties of the Promoter throughout the Promotion Period.

20. By participating in this Promotion, each entrant's Entry/Entries becomes the property of the Promoter and may be used for the Promoter's business analysis and marketing purposes in accordance with the Promoter's privacy statement can be viewed at www.starentertainmentgroup.com.au/privacy-policy. Failure to supply the personal information requested or required by the Promoter may result in an Entry being deemed invalid. Privacy law allows entrants to access their personal information held by the Promoter in certain circumstances.

21. Player Activity Statements are available on request from The Star Club Desk, via The Star App or our Website.

22. BET WITH YOUR HEAD, NOT OVER IT.
Gambling Helpline 1800 858 858
www.gamblinghelpqld.org.au

