

# Terms and Conditions

## Super Weekend Hot Seat Draws – December 2024

STAR10067

The following Promotion Details are to be read in conjunction with the Terms and Conditions.

| Promotion Details                     |   |
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| <b>Item 1: Promoter</b>               | The Promoter is The Star Entertainment Qld Limited ABN 78 010 741 045 trading as The Star Gold Coast, Broadbeach Island, Broadbeach, Queensland 4218, (07) 5592 8100 (the “Promoter”).  |
| <b>Item 2: Promotion</b>              | Super Weekend Hot Seat Draws – December 2024 (the “Promotion”).   |
| <b>Item 3: Participating Property</b> | The Star Gold Coast.  |
| <b>Item 4: Promotion Period</b>       | <p>The Promotion will commence at 7.00pm on Friday 6 December 2024, and end Sunday 8 December 2024 at the conclusion of the 9.40pm draw.</p> <p>All times are listed in Australian Eastern Standard Time (AEST) unless otherwise specified.</p>   |
| <b>Item 5: Entry Requirement</b>      | <p>Participation in the Promotion is open to all persons who satisfy clause 2 of the Terms and Conditions of this Promotion, and who are a selected Member of The Star Club or Prestige Domestic program operated by the Promoter and who have an active Membership Card (each an “Eligible Entrant”).</p> <p>The Promoter reserves the right to refuse any person participating in the Promotion at any time.</p> <p>An Eligible Entrant does not generate or earn entries for this promotion.</p> <p>Eligible Entrants simply need to have an open rating (as detailed in <b>Item 6</b>) at the time of a Random Selection Draw to be entered in that draw and eligible to win.</p>   |
| <b>Item 6: Method of Entry</b>        | <p>During the Promotion Period, Eligible Entrants can enter the Random Selection Draws by having an open rating and playing on any compatible electronic gaming machine or electronic table game (each an “Eligible Machine”) or table game (“Eligible Table”), excluding poker, at The Star Gold Coast, at the time of a Random Selection Draw.</p> <p>To be deemed to be playing an Eligible Machine, an Eligible Entrant must be actively playing at the Eligible Machine and have their Star Club Membership Card inserted and credit available at the time the Konami Casino Management System recognises the “Random Selection Draw”.</p> <p>To be deemed playing an Eligible Table, an Eligible Entrant must be actively playing at the Eligible Table and have an open rating by providing their Star Club Membership Card to the table croupier upon commencement of play, at the time the Konami Casino Management System recognises the “Random Selection Draw”.</p> |

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| <p><b>Item 7: Random Selection Draw Details</b></p> | <p>One (1) Eligible Entrant will be selected at each of the Random Selection Draws on the following days:</p> <ul style="list-style-type: none"> <li>• Friday 6 December 2024,</li> <li>• Saturday 7 December 2024,</li> <li>• Sunday 8 December 2024,</li> </ul> <p>(each a “Draw Day”)</p> <p>Draws will take place every twenty (20) minutes between 7.00pm and 9.40pm at the following times on Friday 6, Saturday 7, &amp; Sunday 8 December 2024:</p> <ul style="list-style-type: none"> <li>a) 7.00pm</li> <li>b) 7.20pm</li> <li>c) 7.40pm</li> <li>d) 8.00pm</li> <li>e) 8.20pm</li> <li>f) 8.40pm</li> <li>g) 9.00pm</li> <li>h) 9.20pm</li> <li>i) 9.40pm</li> </ul> <p>(each a “Random Selection Draw”).</p> <p>Draws will also take place every twenty (20) minutes between 11.00am and 1.40pm at the following times on Saturday 7 &amp; Sunday 8 December 2024:</p> <ul style="list-style-type: none"> <li>a) 11.00am</li> <li>b) 11.20am</li> <li>c) 11.40am</li> <li>d) 12.00pm</li> <li>e) 12.20pm</li> <li>f) 12.40pm</li> <li>g) 1.00pm</li> <li>h) 1.20pm</li> <li>i) 1.40pm</li> </ul> <p>(each a “Random Selection Draw”).</p> <p>At each Random Selection Draw, the name and membership card number of the first (1st) Eligible Entrant will be drawn by a representative of the Promoter and will be announced at the Draw Location.</p> <p>The Promoter reserves the right to announce the first name and membership number of the drawn Eligible Entrant at other locations at the Participating Property (other than the Draw Location). The Promoter cannot guarantee that all announcements can be heard at the Draw Location or in all parts of the Participating Property.</p> <p>Selected Eligible Entrants that satisfy these conditions of entry in <b>Item 5</b> and <b>Item 9</b> and otherwise satisfy the Terms and Conditions will be deemed a “Selected Winner”.</p> |
| <p><b>Item 8: Draw Location</b></p>                 | <p>Main Gaming Floor - The Star Gold Coast</p>  |
| <p><b>Item 9: Present at Draws</b></p>              | <p>Eligible Entrants can enter the Draws by having an open rating during the time of a Draw by playing on any compatible electronic gaming machine, electronic table game or table game, excluding poker, with their Star Club Membership Card inserted or provided to the croupier.</p> <p><b><u>“Present at the relevant Draw”</u></b></p> <p>To be eligible to claim a Prize, drawn Eligible Entrants must present themselves to a representative of the Promotor at any Customer Services Desk or to the Draw Location within three (3) minutes of their name being announced and provide suitable identification.</p>  |

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|   | <p>If a drawn Eligible Entrant presents themselves to a representative of the Promoter, the representative will inform the Promotion host at the Draw Location of that and the drawn Eligible Entrant will then have ten (10) minutes to make their way to the Draw Location and confirm their identity. The drawn Eligible Entrant is not permitted to send a proxy to claim a prize.</p> <p>Provided that the Eligible Entrant is at the Participating Property, the Promoter reserves the right, in its absolute discretion, to either:</p> <ul style="list-style-type: none"> <li>• extend the time limit set out in this item for the Eligible Entrant to make their way to the Draw Location; or</li> <li>• waive the requirement for the Eligible Entrant to present themselves at the Draw Location,</li> </ul> <p>if the Promoter forms the reasonable view that the relevant drawn Eligible Entrant will be physically unable to comply with such time limit or requirement due to incapacity or any other such impairment.</p> <p>It is the responsibility of the drawn Eligible Entrant to request such time extension or waiver from the representative of the Promoter immediately on presenting themselves to the representative of the Promoter. Time Extensions or waivers will not be granted retrospectively. Time Extensions or waivers will not be granted retrospectively. If a waiver is granted by the Promoter, the Selected Person must still comply with all instructions required to validate their identity, including but not limited to the conditions set out in <b>Item 12</b>.</p> <p>If the drawn Eligible Entrant does not satisfy the above criteria, they will be deemed Not Present at the Relevant Prize Draw and <b>Item 10</b> will apply.</p> |
| <p><b>Item 10:</b><br/>Redraw/s</p>       | <p><b><u>“Not present at the relevant Draw”</u></b></p> <p>If the drawn Eligible Entrant does not present to the Draw Location within the time limit detailed in <b>Item 9</b> or does not otherwise satisfy all requirements of these Terms and Conditions in order to be eligible to win a prize, redraws will take place until an Eligible Entrant who satisfies the requirements of these Terms and Conditions is identified.</p>  |
| <p><b>Item 11:</b> Prize/s</p>            | <p>At each Random Selection Draw the drawn Eligible Entrant that satisfies the conditions of entry, including being “present at the relevant Draw”, will win \$1,000.</p> <p>The total Prize Pool for draw day Friday 6 December is \$9,000 and the total Prize Pool for draw days Saturday 7 &amp; Sunday 8 December is \$18,000.<br/>The total Prize Pool for the entire Promotion is \$45,000.</p> <p>The Star Gold Coast will issue all monetary prizes via cheque or, if the Selected Eligible Entrant has a front money account, via EFT.</p> <p>A drawn Eligible Entrant can only win one (1) Prize per Draw Day. If an Eligible Entrant is drawn out more than once, there will be an automatic redraw (as set out in <b>Item 10</b>).</p>   |
| <p><b>Item 12:</b><br/>Identification</p> | <p>A Selected Winner must produce Valid ID to a representative of the Promoter to confirm their eligibility to win a prize.</p> <p><b>“Valid ID”</b> means:</p> <ol style="list-style-type: none"> <li>a) a passport, Australian driver’s licence or other form of photographic identification in which the photograph is clear and undamaged and that is acceptable to The Star Gold Coast; or</li> <li>b) two forms of non-photographic identification that are valid and acceptable to The Star Entertainment Group.</li> </ol> <p>The Promoter reserves the right to waive or vary the identification requirements at its sole discretion in circumstances where the identity of a winner is determinable by a representative of the Promoter without the assistance of these or any other form of identification.</p>   |

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| <p><b>Item 13:</b> Other conditions</p> | <p><b><u>No substitutions, transfers, replacement or gift receipts/exchanges</u></b><br/> Prizes cannot be substituted and are not transferrable. Once a prize has been accepted by the prize winner, The Star Gold Coast will not replace damaged, lost or stolen prizes. The Star Gold Coast will not provide gift receipts for prizes won or in any way facilitate exchanges with suppliers for prizes won. Replacement of faulty, broken or damaged prizes will be at the discretion of the supplier and subject to their terms and conditions.</p> <p><b><u>The Star Club</u></b><br/> Any Member found to be in breach of The Star Club Membership terms and conditions of use, including participating in or knowingly facilitating or assisting, any fraudulent activity such as intentionally participating with or using another Member's Membership Card in this Promotion, may be, among other things and at the Promoter's discretion, deemed an Invalid Entrant and the Promoter reserves all of its rights under these Terms and Conditions and under The Star Club membership terms and conditions. The Promoter reserves the right to review and utilise all property resources available, including security and CCTV footage, if a Member is suspected for fraudulent or undesirable use of a Membership Card that calls into question the validity of any prize won.</p> |
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**Terms and Conditions**

1. The Promoter listed in **Item 1** will conduct the Promotion listed in **Item 2** at the Participating Property listed in **Item 3** during the Promotion Period listed in **Item 4**.
2. Participation in the Promotion is open to all persons who meet and continue to satisfy throughout the Promotion Period the details listed in **Item 5** as well as the following requirements:
  - a. 18 years of age or older;
  - b. entitled to access the Draw Location;
  - c. not excluded (including an exclusion direction or self-exclusion order) from a casino or premises operated by The Star Entertainment Group Limited (and its related entities); and
  - d. not the subject of a Withdrawal of License (WOL) from The Star Sydney, The Star Gold Coast or Treasury Brisbane.
3. If an Eligible Entrant: (i) has their membership status cancelled or otherwise amended; (ii) is excluded from a casino or premises operated by The Star Entertainment Group Limited (and its related entities); or (iii) is issued a Withdrawal of License (WOL) from The Star Sydney, The Star Gold Coast or Treasury Brisbane:
  - (a) during the Promotion; or
  - (b) prior to that person claiming the relevant prize (if the Eligible Entrant is a selected winner), so that he or she no longer satisfies **Condition 2**, that person will no longer be eligible to enter or participate in the Promotion and/or claim a prize (even if they are the selected winner) and that person will forfeit any entitlement to a prize.
- 3A. If, at the time of a draw, a person is restricted or prevented from entering the casino area due to a 'temporary prevention of entry' for contravention of a Playbreak rule, that person is not eligible to claim a prize (even if they are the selected winner) and that person will forfeit any entitlement to a prize.
4. Eligible Entrant's must earn Entries during the times listed in **Item 7** through the method listed in **Item 6**.
5. Draws will occur at the times listed in **Item 7** at the location listed in **Item 8**.
6. Eligible Entrant's must present at the draws in accordance with **Item 9** and produce identification in accordance with **Item 12**. If applicable the redraw mechanism is listed in **Item 10**.
7. The Prizes available in this Promotion are listed in **Item 11**.
8. The Promoter reserves the right to refuse any person participation in the Promotion.
9. Directors, management and employees of The Star Entertainment Group of companies (including any related body corporate as defined in the *Corporations Act 2001*) and their immediate families are not eligible to participate in this Promotion. For the purposes of this clause, 'immediate families' of an employee means the person's spouse and family members residing at the same premises as the employee. The Star Entertainment Group comprises but is not limited to the businesses of The Star Sydney, The Star Gold Coast and Treasury Brisbane.
10. Prizes must be taken as stated and cannot be exchanged or redeemed for alternate prizes. Any tax liability or implication which attaches to a prize is the responsibility of the entrant claiming that prize.
11. The Promoter is not responsible for any loss, damage or injury suffered or claimed (including, but not limited to, indirect or consequential loss or damage, personal injury or death, and direct or indirect loss or damage) by an entrant in relation to entering or participating in this Promotion or taking or using the prizes offered except where that loss, damage or injury was caused by breach of these terms and conditions by the Promoter or the wilful or negligent acts or omissions of the Promoter.
12. Conduct of the entire Promotion, including decisions on the eligibility of persons to enter and validity of

entry and prizes, shall be the responsibility of the Promoter.

13. To the extent that a situation or issue arises for which these Terms and Conditions make no provision for or a situation or issue arises to which the relevant Terms and Conditions are unclear, the Promoter reserves the right to make a decision regarding such situation or issue which is not inconsistent with these Terms and Conditions.
14. While the Promoter intends to conduct the Promotion as offered, the Promoter reserves the right to cancel or change the Promotion or a prize offered in the Promotion if it can no longer continue the Promotion or offer a prize due to circumstances outside the Promoter's control.
15. The Promoter accepts no responsibility for late or non-received Entry/Entries. The Promoter does not guarantee the continuous or fault-free operation of the entry processes, including entry validating and receipting processes, during the Promotion.
16. Any entrant who tampers, or attempts to tamper, with the entry processes or tampers, or attempts to tamper with the processes used for the draws or who submits an entry which is not valid in accordance with these terms will be subject to disqualification at the discretion of the Promoter.
17. Entrants may be asked to participate in publicity or advertising at the request of the Promoter. Participation in any such publicity or advertising is at the sole discretion of the relevant Entrant. The names of Entrants will not be published without their consent except as announced at the Draw Location.
18. Participation in the Promotion indicates acceptance of the Terms and Conditions governing the Promotion. These Terms and Conditions will be available at the Membership Desk located at the participating properties of the Promoter throughout the Promotion Period.
19. By participating in this Promotion, each entrant's Entry/Entries becomes the property of the Promoter and may be used for the Promoter's business analysis and marketing purposes in accordance with the Promoter's privacy statement can be viewed at [www.starentertainmentgroup.com.au/privacy-policy](http://www.starentertainmentgroup.com.au/privacy-policy). Failure to supply the personal information requested or required by the Promoter may result in an Entry being deemed invalid. Privacy law allows entrants to access their personal information held by the Promoter in certain circumstances.
20. Player Activity Statements are available on request from the Membership Desk, via The Star App or our Website.
21. BET WITH YOUR HEAD, NOT OVER IT. Gambling Helpline 1800 858 858 [www.gamblinghelpqld.org.au](http://www.gamblinghelpqld.org.au)