

Terms and Conditions

1-IN-3 Swipestakes

November 2024 – February 2025

GAMLG10018

The following Promotion Details are to be read in conjunction with the Terms and Conditions.

Promotion Details	
Item 1: Promoter	The Promoter is The Star Entertainment Qld Limited ABN 78 010 741 045 trading as The Star Gold Coast, 1 Casino Drive, Broadbeach QLD 4218 ph. (07) 5592 8100 (the "Promoter").
Item 2: Promotion	1-IN-3 Swipestakes – November 2024 to February 2025 (the "Promotion").
Item 3: Participating Property	The Star Gold Coast
Item 4: Promotion Period	The Promotion will commence at 10.00am on Monday 11 November 2024 and will end at 11.59pm on Friday 28 February 2025. All times are listed in Australian Eastern Standard Time.
Item 5: Entry Requirement	Participation in the Promotion is open to all persons who satisfy clause 2 of the Terms and Conditions of this Promotion, and who are Members of The Star Club or Prestige Domestic program operated by the Promoter and that have a current membership card. People who meet the above conditions and continue to satisfy the conditions during the Promotion Period are referred to as "Eligible Entrant/s" and will be entitled to enter the Promotion. The Promoter reserves the right to refuse any person participating in the Promotion at any time. "Invalid Entrant" means an entrant whose The Star Club or Prestige Domestic program membership status is cancelled during the Promotional Period or an entrant that is not an "Eligible Entrant" for the duration of the Promotional Period. Invalid Entrants will no longer be eligible to enter or participate in the Promotion and will forfeit any entitlement to a prize.
Item 6: Entry period	Instant Win Entry Period The Promotion will be open for entry from 10.00am Monday 11 November 2024 until 11:59pm Friday 28 February 2025 ("Instant Win Entry Period").
Item 7: Method of Entry	Instant Win Method of Entry To be eligible to win an instant prize, an Eligible Entrant must login with their Membership Card at one of the JackPOD units ("Promotional Device") located in the Member Zone on the Main Gaming Floor at The Star Gold Coast during the Instant Win Entry Period and play the game on the Promotional Device ("Instant Win Game"). Eligible Entrants are only eligible to swipe a maximum of once per calendar day in the Instant Win Entry Period. Anyone suspected, found, or reported to be swiping and participating in the promotion with a Membership Card that does not belong to them and does not match their personal identification may be disqualified from participating in the Promotion and any prizes forfeited.
Item 8: Promotion Details	Instant Win Prizes Eligible Entrants have a one (1) in three (3) chance of winning an Instant Win Prize. If an Eligible Entrant wins a prize, a message will appear on the screen of the relevant Promotional Device; "Congratulations you have won <Prize>" ("Winning Member").

	<p>If an Eligible Entrant is not a winner, a message will appear on the screen of the relevant Promotional Device alerting the Eligible Entrant to the unsuccessful attempt.</p> <p>Drawn Eligible Entrants that satisfy these conditions of entry in Item 5 and otherwise satisfy the Terms and Conditions will be deemed a “Selected Winner”.</p>
Item 9: Draw Location	Instant Wins will take place in The Member Zone on The Main Gaming Floor.
Item 10: Present at Draws	N/A
Item 11: Prize/s	<p>Instant Win Prizes Each Winning Member will be randomly awarded a prize through the Promotional Device.</p> <p>Prizes available to be won during the Promotion Period are:</p> <ol style="list-style-type: none"> a. \$5 Casino Dollars (an estimated 40,000 prizes to be won) b. \$10 Casino Dollars (an estimated 3,800 prizes to be won) c. \$5 Food and Beverage Voucher (an estimated 17,000 prizes to be won) d. \$10 Food and Beverage Voucher (an estimated 5,000 prizes to be won) e. \$20 Food and Beverage Voucher (an estimated 100 prizes to be won) f. \$50 Food and Beverage Voucher (an estimated 100 prizes to be won) <p>(Each an “Instant Win Prize”).</p> <p>Estimated prize pool for this Promotion is \$380,000 in prizes.</p> <p>Numbers are based on 1,800 Members participating in the Promotion each day.</p> <p>Casino Dollar and Food and Beverage Voucher prizes will be automatically allocated to a winning Member’s Account.</p>
Item 12: Redraw/s	N/A
Item 13: Identification	<p>Valid identification acceptable to the Promoter will be either one form of valid photographic identification (Passport or Australian driver’s licence) with an undamaged clearly visible photograph, or two other forms of non-photographic identification acceptable to the Promoter.</p> <p>The Promoter reserves the right to waive or vary the identification requirements at its sole discretion in circumstances where the identity of a winner is determinable by a representative of the Promoter without the assistance of these or any other form of identification.</p>
Item 14: Other conditions	<p>Fraudulent Use of Membership Card By swiping a Membership Card in the Member Zone, a Member is confirming that their personal identify matches the identity registered to the Membership Card in use and that they have knowingly and willingly agreed to The Star Club Membership terms and conditions of use. Any Member found to be in breach of The Star Club Membership terms and conditions of use, including participation or knowledge of fraudulent promotion activity such as purposely swiping another Members Membership Card, is subject to consequences determined by the Promoter and The Star Club terms and conditions. The Promoter reserves the right to review and utilise all property resources available, including security and CCTV footage, if a Member is suspected for fraudulent or undesirable use of a Membership Card.</p> <p>Food and Beverage Vouchers</p>

	<p>Food and Beverage Vouchers will load directly to the Members account. These may become unavailable at any time, outside of the control of the Promoter. Food and Beverage Vouchers can be used for food and non-alcoholic beverage purchases at all Star Gold Coast-owned dining outlets, subject to outlet opening hours and availability. Excludes special events and public holidays.</p> <p>Food and Beverage Vouchers are valid for one hundred and eighty (180) days from the date of issue.</p> <p>Vouchers may be redeemed multiple times until the balance of the voucher is cleared. Vouchers are not redeemable for cash, and any unused portion is non-refundable after the expiry of the Voucher.</p> <p>Casino Dollars Casino Dollar Prizes will load directly to the Members account. Casino Dollars may become unavailable at any time, outside of the control of the Promoter.</p> <p>Casino Dollars will expire if at least one (1) Tier Point is not accrued at least once every 180 days.</p> <p>No substitutions or transfers Prizes cannot be substituted. Prizes are not transferrable.</p>
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Terms and Conditions

1. The Promoter listed in **Item 1** will conduct the Promotion listed in **Item 2** at the Participating Property listed in **Item 3** during the Promotion Period listed in **Item 4**.
2. Participation in the Promotion is open to all persons who meet and continue to satisfy throughout the Promotion Period the details listed in Item 5 as well as the following requirements:
 - a. 18 years of age or older;
 - b. entitled to access the Draw Location;
 - c. not excluded (including an exclusion direction or self-exclusion order) from a casino or premises operated by The Star Entertainment Group Limited (and its related entities); and
 - d. not the subject of a Withdrawal of License (**WOL**) from The Star Sydney, The Star Gold Coast or Treasury Brisbane.
3. If an Eligible Entrant: (i) has their membership status cancelled or otherwise amended; (ii) is excluded from a casino or premises operated by The Star Entertainment Group Limited (and its related entities); or (iii) is issued a Withdrawal of License (WOL) from The Star Sydney, The Star Gold Coast or Treasury Brisbane:
 - (a) during the Promotion; or
 - (b) prior to that person claiming the relevant prize (if the Eligible Entrant is a selected winner), so that he or she no longer satisfies **Condition 2**, that person will no longer be eligible to enter or participate in the Promotion and/or claim a prize (even if they are the selected winner) and that person will forfeit any entitlement to a prize.\
- 3A. If, at the time of a draw, a person is restricted or prevented from entering the casino area due to a 'temporary prevention of entry' for contravention of a Playbreak rule, that person is not eligible to claim a prize (even if they are the selected winner) and that person will forfeit any entitlement to a prize.
4. Eligible Entrant's must earn Entries during the times listed in **Item 6** through the method listed in **Item 7**.
5. Draws will occur at the times listed in **Item 8** at the location listed **Item 9**.
6. Eligible Entrant's must present at the draws in accordance with **Item 10** and produce identification in accordance with **Item 13**. If applicable the redraw mechanism is listed in **Item 12**.
7. The Prizes available in this Promotion are listed in **Item 11**.
8. **Item 14** outlines any further conditions that apply.
9. Directors, management, and employees of The Star Entertainment Group of companies (including any related body corporate as defined in the *Corporations Act 2001*) and their immediate families are not eligible to participate in this Promotion. For the purposes of this clause, 'immediate families' of an employee means the person's spouse and family members residing at the same premises as the employee. The Star Entertainment Group comprises but is not limited to the businesses of The Star Sydney, The Star Gold Coast and Treasury Brisbane.
10. Conduct of the entire Promotion, including decisions on the eligibility of persons to enter and validity of entry and prizes, shall be the responsibility of the Promoter.

11. To the extent that a situation or issue arises for which these Terms and Conditions make no provision for or a situation or issue arises to which the relevant Terms and Conditions are unclear, the Promoter reserves the right to make a decision regarding such situation or issue which is not inconsistent with these Terms and Conditions.
12. The Promoter accepts no responsibility for late or non-received Entry/Entries. The Promoter does not guarantee the continuous or fault-free operation of the entry processes, including entry validating and receipting processes, during the Promotion.
13. The Promoter reserves the right to waive or vary the identification requirements specified in these Terms and Conditions in circumstances where the identity of the winner is determinable without the assistance of the specified identification.
14. Any entrant who tampers, or attempts to tamper, with the entry processes or tampers, or attempts to tamper with the processes used for the draws or who submits an entry which is not valid in accordance with these terms will be subject to disqualification at the discretion of the Promoter.
15. Entrants may be asked to participate in publicity or advertising at the request of the Promoter. Participation in any such publicity or advertising is at the sole discretion of the relevant Entrant. The names of Entrants will not be published without their consent except as announced at the Draw Location.
16. The Star Gold Coast reserves the right to cancel or change any Prize offered under the Promotion if there are any changes to the law which would or might render the Promotion or any prizes offered under the Promotion unlawful.
17. If this Promotion cannot run as planned for any reason beyond the Promoter's control, for example due to software, hardware or communications issues, unauthorised intervention, tampering, fraud or technical failure, the Promoter may end, change, suspend or cancel the Promotion or disqualify affected entries/entrants.
18. Participation in the Promotion indicates acceptance of the Terms and Conditions governing the Promotion. These Terms and Conditions will be available at the Membership Desk located at the
19. participating properties of the Promoter throughout the Promotion Period.
20. By participating in this Promotion, each entrant's Entry/Entries becomes the property of the Promoter and may be used for the Promoter's business analysis and marketing purposes in accordance with the Promoter's privacy statement can be viewed at www.starentertainmentgroup.com.au/privacy-policy. Failure to supply the personal information requested or required by the Promoter may result in an Entry being deemed invalid. Privacy law allows entrants to access their personal information held by the Promoter in certain circumstances.
21. Player Activity Statements are available on request from the Membership Desk, via The Star App or our Website.
22. BET WITH YOUR HEAD, NOT OVER IT. Gambling Helpline 1800 858 858 www.gamblinghelpqld.org.au
23. The Star Gold Coast will issue all monetary prizes via cheque or, if the Selected Eligible Entrant has a front money account, via EFT.