



Terms and Conditions

Promotion	Sovereign Friday Fiesta
Promoter	The Star Pty Limited (ABN 25 060 510 410) - "The Star Sydney"
Promotional Period	This Promotion commences from 2.00pm AEST on Friday, 4 October 2024 and concludes at 10.00 pm AEDT on Friday, 22 November 2024.
Qualifying Member	<p>A "Qualifying Member" is a person who is:</p> <ul style="list-style-type: none"> a. aged 18 years of age or over; b. a member of The Star Club with a valid membership card ("Card"); c. not excluded (including an exclusion direction or self-exclusion order) from a casino or premises operated by The Star Entertainment Group Limited (and its related entities); d. not the subject of a Withdrawal of License (WOL) from The Star Sydney, The Star Gold Coast or Treasury Brisbane; e. not an Invalid Entrant; f. not a director, officer, manager, employee or contractor of any of The Star Entertainment Group of companies (including, without limitation, the Promoter); and g. not an immediate family member (including sibling, parent, child, grandparent, grandchild, spouse, former spouse, de facto partner or former de facto partner, including a step-relation and an adoptive relation) of any person listed in item (f) above or of their spouse, former spouse, de facto partner or former de facto partner.
Eligible Entrant	<p>An "Eligible Entrant" is a person who is:</p> <ul style="list-style-type: none"> a. A Qualifying Member throughout the Promotional Period; and b. A Platinum or Diamond tier member of The Star Club as at: <ul style="list-style-type: none"> • 2.00PM AEST/AEDT on each Draw Day (defined below).
Invalid Entrant	<p>An entrant whose The Star Club membership status is cancelled during the Promotional Period.</p> <p>Invalid Entrants will no longer be eligible to enter or participate in the Promotion and will forfeit any entitlement to a prize.</p>

<p>Entry Calculations</p>	<p>Eligible Entrants can enter into a prize draw (“Prize Draw”) by playing on any compatible slot machine(s), electronic table game(s) or table game(s) (excluding Poker), in Sovereign or Chairman’s at The Star Sydney on a Draw Day (defined below) during the draw times.</p> <ul style="list-style-type: none"> • Friday 4 October, 2024, • Friday 11 October, 2024, • Friday 18 October, 2024, • Friday 25 October, 2024, • Friday 1 November, 2024, • Friday 8 November, 2024, • Friday 15 November, 2024, • Friday 22 November, 2024; <p>(each a “Draw Day”).</p> <p>Eligible Entrants must have a valid rating, which is open and not closed at the time of the Prize Draw (“Valid Open Rating”).</p> <p>A person obtains a Valid Open Rating by:</p> <ol style="list-style-type: none"> a. providing their Card to a table games staff member at an eligible table (excluding Poker) for that staff member to enter into the table management system; or b. inserting their Card, prior to commencing play, into a slot machine or electronic table game. <p>All Valid Open Ratings will be recorded in the Synkros Casino Management System (“Synkros”) for each of the Prize Draws.</p> <p>From time to time, the Promoter may undertake planned system upgrades or changes to Synkros or other systems, during which time Entries into the Promotion may not be recorded. Except in cases of emergency outages, The Star Sydney will provide reasonable prior notice of such system upgrades or changes through on property signage.</p> <p>The Promoter may determine if a rating is invalid (and therefore not a Valid Open Rating), in the Promoter’s reasonable discretion including if the rating has been open for an extended period or in the event of an identifiable system error.</p>																																	
<p>Entry Limit</p>	<p>An Eligible Entrant can enter each Prize Draw on a Draw Day until the Eligible Entrant becomes a Prize Winner, provided that the Eligible Entrant’s Entry is in accordance with these Terms and Conditions.</p>																																	
<p>Prize</p>	<p>There are up to one-hundred and twenty-eight (128) Prizes to be won in this Promotion. The total Prize pool is \$180,328 made up of:</p> <table border="1" data-bbox="480 1592 1369 2033"> <thead> <tr> <th>Prize Type</th> <th>Prize Value</th> <th>Quantity</th> </tr> </thead> <tbody> <tr> <td>The Darling Spa Experience for 2</td> <td>\$2,080</td> <td>8</td> </tr> <tr> <td>Monetary Prize</td> <td>\$500</td> <td>24</td> </tr> <tr> <td>Monetary Prize</td> <td>\$1,000</td> <td>24</td> </tr> <tr> <td>Monetary Prize</td> <td>\$2,000</td> <td>4</td> </tr> <tr> <td>Monetary Prize</td> <td>\$3,000</td> <td>4</td> </tr> <tr> <td>Monetary Prize</td> <td>\$5,000</td> <td>4</td> </tr> <tr> <td>iPhone 16 Pro</td> <td>\$1,799 RRP</td> <td>6</td> </tr> <tr> <td>iPhone 16 Pro Max</td> <td>\$2,149 RRP</td> <td>6</td> </tr> <tr> <td>Entertainment Credits</td> <td>\$1,000</td> <td>32</td> </tr> <tr> <td>Entertainment Credits</td> <td>\$2,000</td> <td>16</td> </tr> </tbody> </table>	Prize Type	Prize Value	Quantity	The Darling Spa Experience for 2	\$2,080	8	Monetary Prize	\$500	24	Monetary Prize	\$1,000	24	Monetary Prize	\$2,000	4	Monetary Prize	\$3,000	4	Monetary Prize	\$5,000	4	iPhone 16 Pro	\$1,799 RRP	6	iPhone 16 Pro Max	\$2,149 RRP	6	Entertainment Credits	\$1,000	32	Entertainment Credits	\$2,000	16
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The following Prizes are available to be won on each Draw Day:		
Draw Day	Prize	QTY
Friday 4, 11, 18 & 25 October	The Darling Spa Experience for 2	2
	\$1,000 Entertainment Credits	4
	\$2,000 Entertainment Credits	2
	\$500 Monetary Prize	3
	\$1,000 Monetary Prize	3
	\$2,000 Monetary Prize	1
	\$5,000 Monetary Prize	1
Friday 1, 8, 15 & 22 November	iPhone 16 Pro (1 & 15 November) iPhone 16 Pro Max (8 & 22 November)	3
	\$1,000 Entertainment Credits	4
	\$2,000 Entertainment Credits	2
	\$500 Monetary Prize	3
	\$1,000 Monetary Prize	3
	\$3,000 Monetary Prize	1

The Promoter will not permit a Prize to be transferred, or exchanged or redeemed for cash.

This is an independent promotion and has not been sponsored or otherwise authorized by Apple. Prize Winners who win the iPhone 16 Pro and iPhone 16 Pro Max may be subject to a twenty-eight (28) day wait time to receive their Prize, in line with product availability.

iPhone 16 Pro is a Black Titanium finish with 128GB. iPhone 16 Pro Max is a Black Titanium finish with 256GB.

To support the prevention of money laundering and terrorism financing activities, the Promoter will honour all monetary prizes by a crossed cheque made out to the Winner, by electronic funds transfer to the Winner or by a combination of these payment options (at the Winner's election).

“Entertainment credits” refer to the choice of Casino Dollars or Food and Non-Alcoholic Beverage Voucher/s. Casino dollars will be credited to the Winner's membership account within forty-eight (48) hours of the end of the Promotional Period. If the Prize Winner selects Casino Dollars as their prize, they will forfeit 10% of their eligible Prize value. Casino Dollars are valid for one hundred and eighty (180) days from the member's last recorded rating. A copy of the Casino Dollars brochure is available at the Sovereign Concierge or see: <https://www.thestarclub.com.au/member-benefits/about-casino-dollars> for further details.

Food and Non-Alcoholic Beverage Vouchers are valid for one hundred and eighty (180) days from the date of issue. Food & Non-Alcoholic Beverage Vouchers will be credited to the Winner’s Membership Account within forty-eight (48) hours after the Promotional Period. Vouchers can be redeemed on food and non-alcoholic beverages at selected outlets owned by the Promoter, subject to outlet opening hours and availability. Excludes special events. Vouchers may be redeemed multiple times until the balance of the Voucher is cleared. Vouchers are not redeemable for cash and any unused portion is non-refundable after the expiry of the Voucher. Vouchers cannot be used to pay for alcoholic beverages. Vouchers can be used in conjunction with other member benefits and other discounts at The Star Sydney.

The Darling Spa Experience for 2 Voucher will be credited to the Prize Winners Membership Account within forty-eight (48) hours after the Promotional Period. The

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	<p>Darling Spa Experience for 2 includes: 2x three (3) hours Deep Serenity Package which consists of: one (1) hour Full Body Exfoliation and Body Wrap, one (1) hour Darling Signature Massage and one (1) hour Brightening Facial (valued at \$1,260), 2x LED Mask twenty (20) minutes (valued at \$400) and 2x After Care – Advent Calendar (valued at \$420). Voucher will be valid for the period of three-hundred and sixty-five (365) days from the day of issue. Vouchers are subject to availability, change or cancellation. Vouchers cannot be used on Public Holidays. The Darling Spa Experience voucher cannot be used in conjunction with any other offer, benefit or The Star Club Members’ discount. No further discounts apply.</p>
<p>Prize Determination</p>	<p>There will be a total of sixty-four (64) Prize Draws throughout the Promotional Period. Eight (8) Prize Draws will be conducted approximately every sixty (60) minutes from 2.00pm – 9.00pm on each Draw Day. The final Prize Draw will take place at approximately 9.00pm.</p> <p>Draw times are approximate only and are subject to minor changes. Changes to Draw times varying greater than 15 minutes will be announced on the public address system and displayed on screens at the Main Draw Location.</p> <p>Each Prize Draw will be held at a designated location in Sovereign at The Star Sydney, which will be clearly marked and visible to Eligible Entrants (“Main Draw Location”).</p> <p>At each Prize Draw, two (2) Eligible Entrants will be randomly selected from Synkros by a representative of the Promoter (“Drawn Entrants”).</p> <p>Each Eligible Entrant may win a maximum of one (1) Prize on each Draw Day.</p> <p>Each Drawn Entrant will be invited to pick a box from the display (“Mystery Box”). The Mystery Box is comprised of sixteen (16) individual boxes, each consisting of a prize card (“Prize Card/s”) with the Prize shown in the above Prize table.</p> <p>Once a box is selected, the Drawn Entrant may not return it for selection of another. Drawn Entrants will select a box from the order in which they were drawn from Synkros (“Prize Winner”).</p> <p>Once a Prize Winner has revealed the Prize from a box, the box will be removed from subsequent selections.</p> <p>Prize Cards will be reshuffled and placed into the Mystery Box prior to Draw Times each Draw Day for selection.</p> <p>If at the time a Drawn Entrant claims a Prize or a Prize Winner is to receive a Prize, that person is excluded (including under an exclusion direction, an exclusion order or a self-exclusion order) from a casino or premises operated by The Star Group or is the subject of a Withdrawal of License from a casino or premises operated by The Star Group, their Entry will be deemed an Invalid Entry and will be disqualified and that person will not receive the Prize.</p>
<p>Notification of Drawn Entrants</p>	<p>The name and membership number of each Drawn Entrant will be announced on the public address system and displayed at screens at the Main Draw Location.</p> <p>The Promoter does not guarantee that all Prize Draw announcements will be audible and understandable in all parts of the Main Draw Location at all times.</p> <p>To claim a Prize, the Drawn Entrant must present themselves to a representative of the Promoter at the Main Draw Location within four (4) minutes of their name being announced (“Standard Presentation Period”) as timed by the clock displayed at the Main Draw Location. The Promoter, subject to any directions from the regulatory</p>

	<p>authority, may at any time (including after the Standard Presentation Period expires) extend the Standard Presentation Period (“Extended Presentation Period”) applicable to any particular Drawn Entrant on reasonable grounds.</p> <p>The Drawn Entrant must then produce within four (4) minutes of the expiry of the Standard Presentation Period or Extended Presentation Period (as the case may be), their Card or Valid ID that is acceptable to the representative of the Promoter. Valid ID means:</p> <ul style="list-style-type: none"> a. a passport, Australian driver’s licence or other form of photographic identification in which the photograph is clear and undamaged and that is otherwise acceptable to The Star Sydney; or b. two forms of non-photographic identification that are valid and acceptable to The Star Sydney. <p>If a Drawn Entrant does not present themselves to a representative of the Promoter within the Standard Presentation Period or Extended Presentation Period (as the case may be) and/or cannot produce his/her Card or Valid ID within four (4) minutes of the expiry of the Standard Presentation Period or Extended Presentation Period (as the case may be) at the Main Draw Location, the Drawn Entrant will be deemed an invalid selection (“Invalid Selection”).</p>
Redraw/s	<p>If a Drawn Entrant is deemed an Invalid Selection, the Promoter will immediately conduct a redraw or redraws until a valid Prize Winner is found.</p> <p>An Eligible Entrant must have a Valid Open Rating at the time of the redraw. All of the other requirements above apply in relation to any redraw.</p>

General Terms and Conditions

- 1 These General Terms and Conditions incorporate and must be read together with the details outlined in the table above and with the **Rules of the Game** for all table games (excluding poker), slot machines and electronic table games at The Star Sydney. **A copy of the Rules of the Game can be found at <https://www.star.com.au/sydney/casino/rules-of-games>.** By entering the Promotion, you accept these General Terms and Conditions.
- 2 The Star Club Terms and Conditions also apply. A copy can be found at <https://www.thestarclub.com.au/terms-conditions>
- 3 Your Entry must be received during the Promotional Period and is subject to the Entry limits and eligibility requirements stated in these Terms and Conditions. Your Entry is deemed to be received only when received by the Promoter. If your Entry is based on participation that is deemed invalid, or if your membership status is cancelled or otherwise amended so that you are no longer an Eligible Entrant, your Entry into the Promotion will be deemed invalid.
- 4 If, at the time for collection of a Prize, a person is restricted or prevented from entering the casino area due to a ‘temporary prevention of entry’ for contravention of a Playbreak rule, that person is not eligible to claim a Prize (even if they are the selected winner) and that person will forfeit any entitlement to the Prize.
- 5 The Promoter is not liable for any problems with communications networks. You are responsible for your own costs associated with entering the Promotion. If you enter using multiple aliases/addresses/email addresses/phone numbers you may be disqualified.
- 6 Where relevant, it is your responsibility to open or close your rating by asking the Dealer/Games Supervisor to open or close your rating at any eligible table games, or to remove your card from the machine or game.
- 7 In the event that a malfunction occurs with the Synkros system, the Promoter will, if practical, extract from the Synkros system all data necessary to determine Entries earned in accordance with these

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Terms and Conditions and the draw process will be conducted manually if it cannot be conducted electronically.

- 8 The Promoter reserves the right to waive or vary the identification requirements specified in these Terms and Conditions in circumstances where the identity of the Prize Winner is determinable without the assistance of the
- 9 If you or your Entry are deemed by the Promoter to breach these Terms and Conditions, your Entry (or at the Promoter's discretion, all of your Entries if you have multiple Entries) will be voided.
- 10 The Promoter may, at any time, require you to produce documentation to establish to the Promoter's satisfaction the validity of your Entries (including documentation establishing your identity, age, place of residence and place of employment). Failure by the Promoter to enforce any of its rights at any stage does not waive those rights.
- 11 You must not:
- a. tamper with the Promotion's Entry process;
 - b. engage in any conduct that may jeopardise the fair and proper conduct of the Promotion;
 - c. act in a disruptive, annoying, threatening, abusive or harassing manner directly or indirectly in relation to the Promotion;
 - d. do anything that may diminish the good name or reputation of the Promoter or any of its related entities or of the agencies or companies associated with this Promotion;
 - e. breach any law; or
 - f. behave in a way that is otherwise inappropriate or offensive directly or indirectly in relation to the Promotion.
- 12 The Promoter is not liable for Entries, prize claims or correspondence that are, due to factors outside its reasonable control, misplaced, misdirected, delayed, lost, incomplete, illegible or incorrectly submitted.
- 13 In the event of a dispute relating to these Terms and Conditions, the Promoter's decision is final. Where any person is not satisfied with a decision of the Promoter relating to this Promotion, the person may lodge a complaint with an inspector under section 33 of the *Gaming and Liquor Administration Act 2007* (NSW).
- 14 The Promoter may cancel or change any Prize offered under the Promotion if there are any changes to the law which would or might render the Promotion or any Prize offered under the Promotion unlawful.
- 15 The Promoter will not permit a Prize, Entry or other feature of the Promotion to be transferred, or exchanged or redeemed for cash. The Prize values are correct as at the date of preparing these Terms and Conditions and include any applicable GST. The Promoter is not responsible for any change in Prize value. You agree that if a Prize (or element of a Prize) is unavailable for any reason the Promoter may provide another item of equal or higher value, subject to any necessary approval by any regulatory authority.
- 16 If the Promoter determines that the integrity of the Promotion and/or any draw has been compromised it may, subject to notifying the relevant regulatory authority, either postpone the Promotion and/or the draw until such a time as the integrity of the Promotion and/or draw has been validated or cancel the draw.
- 17 To the extent that a situation, malfunction, or other issue arises for which these Terms and Conditions make no provision or in relation to which the relevant terms and conditions are unclear, the Promoter reserves the right to (a) make a decision regarding those circumstances which is not inconsistent with these Terms and Conditions; and/or (b) postpone the draw/s to a time and place which will allow the draw/s to be conducted in accordance with all Terms and Conditions other than those Terms and Conditions which specify the time and place of the draw/s.

- 18 If this Promotion cannot run as planned for any reason beyond the Promoter's control, including but not limited to: act of god, law, public health order, pandemic, software, hardware or communications issues, unauthorised intervention, tampering, fraud or technical failure, the Promoter may end, change, suspend or cancel the Promotion or disqualify affected entries/entrants, subject to any necessary approval by a regulatory authority.
- 19 The Promoter may disclose your personal information, including details of Prize Winners where required or authorised to do so by or under law or the disclosure is reasonably necessary to enforce the law. This may occur under the laws that apply to the Promoter's business, for example, where a regulatory authority requests information from the Promoter.
- 20 The Promoter is not responsible for any tax implications arising from you winning a prize. You should seek independent financial advice. If for GST purposes this Promotion results in any supply being made for non- monetary consideration, you must follow the Australian Taxation Office's stated view that where the parties are at arm's length, goods and services exchanged are of equal GST inclusive market values.
- 21 Should a Prize Winner consent to having his/her photograph taken, that Prize Winner consents to having his/her name and photograph published in any form of media and agrees to participate in any reasonable promotion
- 22 A copy of these Terms and Conditions can be obtained from The Sovereign Concierge Desk at The Star Sydney.
- 23 In these Terms and Conditions, the word "including" and any similar words are not words of limitation.

Liability

- 24 Nothing in these Terms and Conditions restricts, excludes or modifies any consumer rights under any statute including the *Competition and Consumer Act 2010* (Cth).
- 25 Subject to the previous paragraph, the Promoter and the agencies and companies associated with this Promotion are not liable (including in negligence) for any loss (including indirect, special or consequential loss or loss of profits), expense, damage, personal injury, illness or death suffered in connection with this Promotion or any Prize (including the use of any Prize), except for any liability which under statute cannot be excluded (in which case that liability is limited to the greatest extent allowed by law).
- 26 Each Prize Winner and any other person(s) nominated to share the Prize with the Prize Winner may be required, as a condition of accepting the Prize, to sign an agreement to release the Promoter from liability arising from the use of or participation in the Prize.
- 27 Without limiting paragraph 25, the Promoter and the agencies and companies associated with this Promotion are not liable for:
- a. any loss of, damage to or delay in delivery of Prizes; or
 - b. any damage that occurs to Prizes if/when displayed at the Promoter's premises, to the extent those things are due to factors outside the Promoter's reasonable control.
- 28 The Promoter needs to collect the personal information of each entrant so that the entrant can be entered into the Promotion. The Promoter will use entrants' personal information to conduct and manage the Promotion. The Promoter may disclose entrants' personal information to its related companies, agents and contractors to assist in conducting this Promotion and to communicate with entrants. The Privacy Policy of The Star Entertainment Group <http://www.starentertainmentgroup.com.au/privacy-policy> includes information about:
- a. the purposes for which The Star Entertainment Group, including the Promoter, may collect, store, use and disclose entrants' personal information;
 - b. how entrants can seek access to the personal information the Promoter holds about them and request changes to it; and



- c. how entrants can complain about a privacy breach and how the Promoter will deal with such a complaint.
- 29 The laws of the state of New South Wales govern the Promotion.
- 30 Help is close at hand. GambleAware gambleaware.nsw.gov.au 1800 858 858.
- 31 Guests must be 18 years or over to enter the casino.
- 32 Player Activity Statements are available on request from the Membership Desk, via The Star App or our website.