

Terms and Conditions

VIP Hot Seat Draw

August - September 2024

SOVEG09777

The following Promotion Details are to be read in conjunction with the Terms and Conditions.

Promotion Details	
Item 1: Promoter	The Promoter is The Star Entertainment Qld Limited ABN 78 010 741 045 trading as The Star Gold Coast, Broadbeach Island, Broadbeach, Queensland 4218, (07) 5592 8100 (the "Promoter").
Item 2: Promotion	VIP Hot Seat Draw – August - September 2024 (the "Promotion").
Item 3: Participating Property	The Star Gold Coast
Item 4: Promotion Period	The Promotion will commence at 4.00pm on Sunday 4 August 2024 and will end at the conclusion of the 6.30pm draw on Sunday 15 September 2024. All times are listed in Australian Eastern Standard Time (AEST) unless otherwise specified.
Item 5: Entry Requirement	Participation in the Promotion is open to all persons who satisfy clause 2 of the Terms and Conditions of this Promotion, and who are a Platinum, Diamond, Prestige Gold, International Gold, Prestige Platinum, International Platinum, Prestige Diamond or International Diamond tier member of The Star Club with an active membership card (each an "Eligible Entrant"). People who meet the above conditions and continue to satisfy the conditions during the Promotion Period are referred to as "Eligible Entrant/s" and will be entitled to enter the Promotion. The Promoter reserves the right to refuse any person participating in the Promotion at any time. "Invalid Entrant" means an entrant whose The Star Club or Prestige Domestic program membership status is cancelled during the Promotional Period or an entrant that is not an "Eligible Entrant" for the duration of the Promotional Period. Invalid Entrants will no longer be eligible to enter or participate in the Promotion and will forfeit any entitlement to a prize.
Item 6: Earning period	An Eligible Entrant does not generate or earn entries for this promotion. Eligible Entrants simply need to have an open rating (as detailed in Item 7) at the time of the draw to be eligible to win.
Item 7: Method of Entry	During the Promotion Period, Eligible Entrants can enter the Random Selection Draws by having an open rating and playing on any compatible electronic gaming machine or electronic table game (each an "Eligible Machine") or table game ("Eligible Table"), excluding poker, in Sovereign or Chairman's, at the time of a Random Selection Draw. To be deemed to be playing an Eligible Machine, an Eligible Entrant must be actively playing at the Eligible Machine and have their Star Club Membership Card inserted and credit available at the time the Konami Casino Management System recognises the "Random Selection Draw". To be deemed playing an Eligible Table, an Eligible Entrant must be actively playing at the Eligible Table and have an open rating by providing their Star Club Membership Card to the table croupier upon commencement of play, at the time the Konami Casino Management System recognises the "Random Selection Draw".

<p>Item 8: Draw Details</p>	<p>One (1) Eligible Entrant will be selected at each of the Draws on the following days:</p> <ul style="list-style-type: none"> a) Sunday 4 August 2024 b) Sunday 18 August 2024 c) Sunday 1 September 2024 d) Sunday 15 September 2024 <p>(each a “Draw Day”).</p> <p>Draws will take place every thirty (30) minutes between 4.00pm and 6.30pm at the following times on each Draw Day:</p> <ul style="list-style-type: none"> a) 4.00pm b) 4.30pm c) 5.00pm d) 5.30pm e) 6.00pm f) 6.30pm <p>(each a “Random Selection Draw”).</p> <p>At each Random Selection Draw, the name and membership card number of the first (1st) Eligible Entrant will be drawn by a representative of the Promoter and will be announced at the Draw Location.</p> <p>The Promoter reserves the right to announce the first name and membership number of the drawn Eligible Entrant at other locations at the Participating Property (other than the Draw Location). The Promoter cannot guarantee that all announcements can be heard at the Draw Location or in all parts of the Participating Property.</p> <p>Selected Eligible Entrants that satisfy these conditions of entry in Item 5 and Item 10 will be deemed a “Selected Winner”.</p>
<p>Item 9: Draw Location</p>	<p>Sovereign Premium Gaming Room – The Star Gold Coast</p>
<p>Item 10: Present at Draws</p>	<p>Eligible Entrants can enter the Draws by having an open rating during the time of a Draw by playing on any compatible electronic gaming machine, electronic table game or table game, excluding poker, with their Star Club Membership Card inserted or provided to the croupier.</p> <p><u>“Present at the relevant Draw”</u></p> <p>To be eligible to claim a Prize, drawn Eligible Entrants must present themselves to a representative of the Promotor at any Customer Services Desk or to the Draw Location within three (3) minutes of their name being announced and provide suitable identification.</p> <p>If a drawn Eligible Entrant has presented themselves to a representative of the Promoter, the representative will inform the promotions host at the Draw Location that the drawn Eligible Entrant has presented themselves and the drawn Eligible Entrant will have ten (10) minutes to make their way to the Draw Location and confirm their identity. The drawn Eligible Entrant is not permitted to send a proxy to claim a prize.</p> <p>Provided that the drawn Eligible Entrant is at the Participating Property, the Promoter reserves the right, in its absolute discretion, to either:</p> <ul style="list-style-type: none"> • extend the time limit set out in this clause for the drawn Eligible Entrant to make their way to the Draw Location; or • waive the requirement for the Eligible Entrant to present themselves at the Draw Location, <p>if the Promoter forms the reasonable view that the relevant drawn Eligible Entrant will be physically unable to comply with such time limit or requirement due to incapacity or any other such impairment.</p>

	<p>It is the responsibility of the drawn Eligible Entrant to request such time extension or waiver from the representative of the Promoter immediately on presenting themselves to the representative of the Promoter. Time Extensions or waivers will not be granted retrospectively. If a waiver is granted by the Promoter, the drawn Eligible Entrant must still comply with all instructions required to validate their identity, including but not limited to the conditions set out in Item 13.</p> <p>If the drawn Eligible Entrant does not satisfy the above criteria, they will be deemed Not Present at the Relevant Prize Draw and Item 12 will apply.</p>
Item 11: Prize/s	<p>At each Random Selection Draw the drawn Eligible Entrant that satisfies the conditions of entry, including being “present at the relevant Draw”, will win \$1,000.</p> <p>The Star Gold Coast will issue all monetary prizes via cheque or Electronic Funds Transfer (EFT).</p> <p>The total Prize Pool for each draw day is \$6,000 and the total Prize Pool for the entire Promotion is \$24,000.</p> <p>A drawn Eligible Entrant can only win one (1) Prize per Draw Day. If an Eligible Entrant is drawn out more than once, there will be an automatic redraw (as set out in Item 12).</p>
Item 12: Redraw/s	<p><u>“Not present at the relevant Draw”</u></p> <p>If the drawn Eligible Entrant does not present to the draw location within the time limit listed in Item 10 or does not otherwise satisfy these Terms and Conditions, redraws will take place until an Eligible Entrant who satisfies the requirements of these Terms and Conditions is identified.</p>
Item 13: Identification	<p>A Selected Winner must produce Valid ID to a representative of the Promoter to confirm their eligibility to win a prize.</p> <p>“Valid ID” means:</p> <ol style="list-style-type: none"> a) a passport, Australian driver’s licence or other form of photographic identification in which the photograph is clear and undamaged and that is acceptable to The Star Gold Coast; or b) two forms of non-photographic identification that are valid and acceptable to The Star Entertainment Group. <p>The Promoter reserves the right to waive or vary the identification requirements at its sole discretion in circumstances where the identity of a winner is determinable by a representative of the Promoter without the assistance of these or any other form of identification.</p>
Item 14: Other conditions	<p><u>The Star Club</u></p> <p>Any Member found to be in breach of The Star Club Membership terms and conditions of use, including participation or knowledge of fraudulent activity such as purposely participating with another Members Membership Card, is subject to consequences determined by The Promoter and The Star Club terms and conditions. The Promoter reserves the right to review and utilise all property resources available, including security and CCTV footage, if a Member is suspected for fraudulent or undesirable use of a Membership Card that calls into question the validity of any prize won.</p> <p><u>No substitutions, transfers, replacement or gift receipts/exchanges</u></p> <p>Prizes cannot be substituted and are not transferrable.</p>

Terms and Conditions

1. The Promoter listed in **Item 1** will conduct the Promotion listed in **Item 2** at the Participating Property listed in **Item 3** during the Promotion Period listed in **Item 4**.
2. Participation in the Promotion is open to all persons who meet and continue to satisfy throughout the Promotion Period the details listed in Item 5 as well as the following requirements:

- a. 18 years of age or older;
 - b. entitled to access the Draw Location;
 - c. not excluded (including an exclusion direction or self-exclusion order) from a casino or premises operated by The Star Entertainment Group Limited (and its related entities); and
 - d. not the subject of a Withdrawal of License (WOL) from The Star Sydney, The Star Gold Coast or Treasury Brisbane.
3. If an Eligible Entrant: (i) has their membership status cancelled or otherwise amended; (ii) is excluded from a casino or premises operated by The Star Entertainment Group Limited (and its related entities); or (iii) is issued a Withdrawal of License (WOL) from The Star Sydney, The Star Gold Coast or Treasury Brisbane:
 - (a) during the Promotion; or
 - (b) prior to that person claiming the relevant prize (if the Eligible Entrant is a selected winner), so that he or she no longer satisfies **Condition 2**, that person will no longer be eligible to enter or participate in the Promotion and/or claim a prize (even if they are the selected winner) and that person will forfeit any entitlement to a prize.
 4. Eligible Entrant's must earn Entries during the times listed in **Item 6** through the method listed in **Item 7**.
 5. Draws will occur at the times listed in **Item 8** at the location listed **Item 9**.
 6. Eligible Entrant's must present at the draws in accordance with **Item 10** and produce identification in accordance with **Item 13**. If applicable the redraw mechanism is listed in **Item 12**.
 7. The Prizes available in this Promotion are listed in **Item 11**.
 8. **Item 14** outlines any further conditions that apply.
 9. Directors, management, and employees of The Star Entertainment Group of companies (including any related body corporate as defined in the *Corporations Act 2001*) and their immediate families are not eligible to participate in this Promotion. For the purposes of this clause, 'immediate families' of an employee means the person's spouse and family members residing at the same premises as the employee. The Star Entertainment Group comprises but is not limited to the businesses of The Star Sydney, The Star Gold Coast and Treasury Brisbane.
 10. Conduct of the entire Promotion, including decisions on the eligibility of persons to enter and validity of entry and prizes, shall be the responsibility of the Promoter.
 11. To the extent that a situation or issue arises for which these Terms and Conditions make no provision for or a situation or issue arises to which the relevant Terms and Conditions are unclear, the Promoter reserves the right to make a decision regarding such situation or issue which is not inconsistent with these Terms and Conditions.
 12. The Promoter accepts no responsibility for late or non-received Entry/Entries. The Promoter does not guarantee the continuous or fault-free operation of the entry processes, including entry validating and receiving processes, during the Promotion.
 13. In the event that a malfunction occurs with Synkros system, the Promoter will extract from the Synkros system all virtual entries earned in accordance with these Terms and Conditions and the draw process will be conducted manually.
 14. The Promoter reserves the right to waive or vary the identification requirements specified in these Terms and Conditions in circumstances where the identity of the winner is determinable without the assistance of the specified identification.
 15. Any entrant who tampers, or attempts to tamper, with the entry processes or tampers, or attempts to tamper with the processes used for the draws or who submits an entry which is not valid in accordance with these terms will be subject to disqualification at the discretion of the Promoter.
 16. Entrants may be asked to participate in publicity or advertising at the request of the Promoter. Participation in any such publicity or advertising is at the sole discretion of the relevant Entrant. The names of Entrants will not be published without their consent except as announced at the Draw Location.
 17. The Star Gold Coast reserves the right to cancel or change any Prize offered under the Promotion if there are any changes to the law which would or might render the Promotion or any prizes offered under the Promotion unlawful.
 18. If this Promotion cannot run as planned for any reason beyond the Promoter's control, for example due to software, hardware or communications issues, unauthorised intervention, tampering, fraud or technical failure, the Promoter may end, change, suspend or cancel the Promotion or disqualify affected entries/entrants
 19. Participation in the Promotion indicates acceptance of the Terms and Conditions governing the Promotion. These Terms and Conditions will be available at The Star Club Desk located at the participating properties of the Promoter throughout the Promotion Period.
 20. By participating in this Promotion, each entrant's Entry/Entries becomes the property of the Promoter and may be used for the Promoter's business analysis and marketing purposes in accordance with the Promoter's privacy statement can be viewed at www.starentertainmentgroup.com.au/privacy-policy. Failure to supply the personal information requested or required by the Promoter may result in an Entry being deemed invalid. Privacy law allows entrants to

access their personal information held by the Promoter in certain circumstances.

21. Player Activity Statements are available on request from The Star Club Desk or via our Website.

22. BET WITH YOUR HEAD, NOT OVER IT. Gambling Helpline 1800 858 858 www.gamblinghelpqld.org.au