THE STAR

# PLAYER ACTIVITY STATEMENT

## Application Form

As a Member, you may request The Star to provide you with a player activity statement. Player activity statements are available on a monthly basis. To request a player activity statement, you will need to complete this application form in full and provide photographic identification.

Player activity statements are available from the third day of the following month.

### MEMBER DETAILS

FIRST NAME _____ LAST NAME _____

DATE OF REQUEST / / MEMBER ID* _____

MONTH(S) COVERED BY REQUEST (INCLUDE YEAR) _____

I hereby make a request for a player activity statement for the period as requested above.

### METHOD OF RECEIPT

BY EMAIL TO _____

SIGNATURE _____ DATE / /

*The Star will be unable to provide a player activity statement if you do not complete the section indicating your Member ID.

Please forward this application form and a copy of your acceptable, valid identification to the Guest Services Manager at the address below.

**feedbackgc@star.com.au**

**General information about player activity statements:** The information contained within the player activity statement includes your turnover, total win, net expenditure (actual win/loss), and if relevant Casino Dollars earned and Casino Dollars redeemed in the period specified. In addition, the total amount of hours per day spent playing casino games is also included. The information on the player activity statement relates to any occasion where you had your Membership Card inserted into an electronic gaming machine or presented to a dealer at a table game. The information does not necessarily apply to all gaming activities during the month. The statement may not include information about jackpot wins from playing electronic gaming machines that are part of a linked gaming system. Table game data is accurate to the extent that it may be based on human observation. The information in the statement is taken from The Star's casino management system. The Star also has a time play management system. The time play management system uses different parameters from the casino management system and has been structured to measure time on property holistically and may include microbreaks and non-gaming periods. As such there may be differences between this statement and your time play considered by The Star's Safer Gambling team.

**Privacy collection statement:** The Star Entertainment Group Limited collects your personal information for the purpose of verifying your identity and processing your request to obtain a player activity statement. We may disclose your personal information to our related companies, or where otherwise required by law. Our Privacy Policy explains how we handle personal information and how you may access, correct or complain about the handling of personal information, available at starentertainmentgroup.com.au/privacy-policy

Help is close at hand GambleAware gambleaware.nsw.gov.au 1800 858 858 Gambling Helpline gamblinghelpqld.org.au BET WITH YOUR HEAD, NOT OVER IT. STARG09720