

# Terms and Conditions

## Oasis Double Dip

### October - November 2024



OASIG09866

The following Promotion Details are to be read in conjunction with the Terms and Conditions.

Promotion Details	
<b>Item 1: Promoter</b>	The Promoter is The Star Entertainment Qld Limited ABN 78 010 741 045 trading as The Star Gold Coast, Broadbeach Island, Broadbeach, Queensland 4218, (07) 5592 8100 (the "Promoter").
<b>Item 2: Promotion</b>	Oasis Double Dip: October - November 2024 (the "Promotion").
<b>Item 3: Participating Property</b>	The Star Gold Coast
<b>Item 4: Promotion Period</b>	The Promotion will commence at 12.20pm on Tuesday 1 October 2024 and will end at the conclusion of the 6.40pm draw on Thursday 28 November 2024.  All times are listed in Australian Eastern Standard Time (AEST) unless otherwise specified.
<b>Item 5: Entry Requirement</b>	Participation in the Promotion is open to all persons who satisfy clause 2 of the Terms and Conditions of this Promotion, and who are a Selected Gold tier member of The Star Club with an active membership card (each an "Eligible Entrant").  For the avoidance of doubt, entrants who: <ul style="list-style-type: none"> <li>a. migrate to a membership tier higher than Gold during the Promotion Period will remain an "Eligible Entrant" so long as they: <ul style="list-style-type: none"> <li>I. hold a Gold tier The Star Club membership or higher for the duration of the Promotion Period, and</li> <li>II. hold a valid Gold tier The Star Club membership at the time of entering the Promotion;</li> </ul> </li> <li>b. relegate to a membership tier which is lower than a Gold tier The Star Club membership at any time during the Promotion Period, will be an "Invalid Entrant" and will not be eligible to enter or participate in the Promotion and will forfeit any entitlement to a prize.</li> </ul>
<b>Item 6: Entry Period</b>	An Eligible Entrant does not need to generate or earn entries in order to enter this promotion.  Eligible Entrants simply need to have an open rating (as detailed in <b>Item 7</b> ) at the time of a Random Selection Draw to be entered in that draw and eligible to win.
<b>Item 7: Method of Entry</b>	During the Promotion Period, Eligible Entrants can enter the Random Selection Draws by having an open rating and playing on any compatible electronic gaming machines or electronic table games (each an "Eligible Machine") in Oasis at The Star Gold Coast, at the time of a Random Selection Draw.  To be deemed to be playing an Eligible Machine, an Eligible Entrant must be actively playing at the Eligible Machine and have their Membership Card inserted and credit available at the time the Konami Casino Management System recognises the "Random Selection Draw".
<b>Item 8: Draw Details</b>	At each Random Selection Draw that occurs on a Draw Day: <ul style="list-style-type: none"> <li>• one (1) Eligible Entrant who is playing on an Eligible Machine at the time of the Random Selection Draw (as detailed in <b>Item 7</b>) will be selected at random using the "Random</li> </ul>

	<p>Selection Draw” function in the Konami Casino Management System (“Selected Casino Game”); and</p> <ul style="list-style-type: none"> <li>the name and membership card number of that first (1<sup>st</sup>) Eligible Entrant that is drawn by a representative of the Promoter (as per the point above) will be announced at the Draw Location.</li> </ul> <p>Each of the following dates is a “Draw Day”:</p> <ul style="list-style-type: none"> <li>Tuesday 1, 8, 15, 22, 29 October 2024</li> <li>Thursday 3, 10, 17, 24, 31 October 2024</li> <li>Tuesday 5, 12, 19, 26 November 2024</li> <li>Thursday 7, 14, 21, 28 November 2024</li> </ul> <p>Random Selection Draws will take place every twenty (20) minutes between 12.20pm and 3.00pm at the following times on each Tuesday Draw Day:</p> <ul style="list-style-type: none"> <li>a) 12.20pm</li> <li>b) 12.40pm</li> <li>c) 1.00pm</li> <li>d) 1.20pm</li> <li>e) 1.40pm</li> <li>f) 2.00pm</li> <li>g) 2.20pm</li> <li>h) 2.40pm</li> <li>i) 3.00pm</li> </ul> <p>(each a “Random Selection Draw”).</p> <p>Random Selection Draws will take place every twenty (20) minutes between 4.00pm and 6.40pm at the following times on each Thursday Draw Day:</p> <ul style="list-style-type: none"> <li>a) 4.00pm</li> <li>b) 4.20pm</li> <li>c) 4.40pm</li> <li>d) 5.00pm</li> <li>e) 5.20pm</li> <li>f) 5.40pm</li> <li>g) 6.00pm</li> <li>h) 6.20pm</li> <li>i) 6.40pm</li> </ul> <p>(each a “Random Selection Draw”).</p> <p>The Promoter reserves the right to announce the first name and membership number of the drawn Eligible Entrant at other locations at the Participating Property (other than the Draw Location). The Promoter cannot guarantee that all announcements can be heard at the Draw Location or in all parts of the Participating Property.</p> <p>Selected Eligible Entrants that satisfy these conditions of entry in Item 5 and Item 10 and otherwise satisfy the Terms and Conditions will be deemed a <b>“Selected Winner”</b>.</p>
<b>Item 9:</b> Draw Location	Oasis Premium Gaming Room – The Star Gold Coast
<b>Item 10:</b> Present at Draws	<p><u>“Present at the relevant Draw”</u></p> <p>To be eligible to claim a Prize, drawn Eligible Entrants must present themselves to a representative of the Promotor at any Customer Services Desk or to the Draw Location within three (3) minutes of their name being announced and provide suitable identification.</p>

	<p>If a drawn Eligible Entrant presents themselves to a representative of the Promoter, the representative will inform the Promotion host at the Draw Location of that and the drawn Eligible Entrant will then have ten (10) minutes to make their way to the Draw Location and confirm their identity. The drawn Eligible Entrant is not permitted to send a proxy to claim a prize.</p> <p>Provided that the Eligible Entrant is at the Participating Property, the Promoter reserves the right, in its absolute discretion, to either:</p> <ul style="list-style-type: none"> <li>• extend the time limit set out in this item for the Eligible Entrant to make their way to the Draw Location; or</li> <li>• waive the requirement for the Eligible Entrant to present themselves at the Draw Location,</li> </ul> <p>if the Promoter forms the reasonable view that the relevant drawn Eligible Entrant will be physically unable to comply with such time limit or requirement due to incapacity or any other such impairment.</p> <p>It is the responsibility of the drawn Eligible Entrant to request such time extension or waiver from the representative of the Promoter immediately on presenting themselves to the representative of the Promoter. Time Extensions or waivers will not be granted retrospectively. If a waiver is granted by the Promoter, the drawn Eligible Entrant must still comply with all instructions required to validate their identity, including but not limited to the conditions set out in <b>Item 13</b>.</p> <p>If the drawn Eligible Entrant does not satisfy the above criteria, they will be deemed Not Present at the Relevant Prize Draw and <b>Item 12</b> will apply.</p>
<p><b>Item 11:</b> Prize/s</p>	<p>At each Random Selection Draw, Selected Winners will be asked to choose a ball from the First Barrel to determine the prize value and then will be asked to choose another ball from the Second Barrel to determine how the value is provided to the Selected Winner (namely, Dining Credit, Casino Dollars or Monetary Prize).→</p> <p>The First Barrel contains fifty-one (51) balls, consisting of:</p> <ol style="list-style-type: none"> <li>1. Ten (10) balls of \$100 of value</li> <li>2. Ten (10) balls of \$200 of value</li> <li>3. Ten (10) balls of \$300 of value</li> <li>4. Ten (10) balls of \$400 of value</li> <li>5. Ten (10) balls of \$500 of value</li> <li>6. One (1) ball of \$1,000 of value</li> </ol> <p>The Second Barrel contains fifty (50) balls, consisting of:</p> <ol style="list-style-type: none"> <li>1. Twenty (20) balls of Dining Credits</li> <li>2. Twenty (20) balls of Casino Dollars</li> <li>3. Ten (10) ball of Monetary Prizes</li> </ol> <p>The Barrel must make a minimum of two rotations to deem a valid spin. Should the Barrel not complete two full rotations, the Promoter’s representative will be required to spin the barrel again. All drawn balls will be placed back into the barrel after each draw.</p> <p>The total minimum Prize Pool for each draw day is valued at \$900 and the total maximum Prize Pool for each draw day is valued at \$9,000.</p> <p>A Selected Winner can only win one (1) Prize per Draw Day. If a Selected Winner is drawn out more than once on a Draw Day, there will be an automatic redraw (as set out in <b>Item 12</b>).</p> <p>The Star Gold Coast will issue all Monetary Prizes via cheque or, if the Selected Winner has a front money account, via EFT.</p>
<p><b>Item 12:</b> Redraw/s</p>	<p>If the drawn Eligible Entrant does not present to the Draw Location within the time limit detailed in <b>Item 10</b> or does not otherwise satisfy all requirements of these Terms and Conditions in order to be eligible to win a prize redraws will take place until an Eligible Entrant who satisfies the requirements of these Terms and Conditions is identified.</p>

<p><b>Item 13:</b> Identification</p>	<p>A Selected Winner must produce Valid ID to a representative of the Promoter to confirm their eligibility to win a prize.</p> <p><b>“Valid ID” means:</b></p> <ul style="list-style-type: none"> <li>a) a passport, Australian driver’s licence or other form of photographic identification in which the photograph is clear and undamaged and that is acceptable to The Star Gold Coast; or</li> <li>b) two forms of non-photographic identification that are valid and acceptable to The Star Entertainment Group.</li> </ul> <p>The Promoter reserves the right to waive or vary the identification requirements at its sole discretion in circumstances where the identity of a Selected Winner is determinable by a representative of the Promoter without the assistance of the above or any other form of identification.</p>
<p><b>Item 14:</b> Other conditions</p>	<p><b><u>The Star Club</u></b> Any Member found to be in breach of The Star Club Membership terms and conditions of use, including participating in or knowingly facilitating or assisting, any fraudulent activity such as intentionally participating with or using another Member’s Membership Card in this Promotion, may be, among other things and at the Promoter’s discretion, deemed an Invalid Entrant and the Promoter reserves all of its rights under these Terms and Conditions and under The Star Club membership terms and conditions. The Promoter reserves the right to review and utilise all property resources available, including security and CCTV footage, if a Member is suspected for fraudulent or undesirable use of a Membership Card that calls into question the validity of any prize won.</p> <p><b><u>Dining Credits</u></b> Dining Credit Prizes will load directly to the relevant Member’s account. Dining Credits may become temporarily unavailable at any time, outside of the control of the Promoter.</p> <p>Dining Credits will expire if at least one (1) Tier Point is not accrued at least once every 90 days.</p> <p><b><u>Casino Dollars</u></b> Casino Dollar Prizes will load directly to the relevant Member’s account. Casino Dollars may become temporarily unavailable at any time, outside of the control of the Promoter.</p> <p>Casino Dollars will expire if at least one (1) Tier Point is not accrued at least once every 180 days.</p> <p><b><u>No substitutions, transfers, replacement or gift receipts/exchanges</u></b> Prizes cannot be substituted and are not transferrable.</p>

**Terms and Conditions**

1. The Promoter listed in **Item 1** will conduct the Promotion listed in **Item 2** at the Participating Property listed in **Item 3** during the Promotion Period listed in **Item 4**.
  - d. not the subject of a Withdrawal of License (**WOL**) from The Star Sydney, The Star Gold Coast or Treasury Brisbane.
2. Participation in the Promotion is open to all persons who meet and continue to satisfy throughout the Promotion Period the details listed in **Item 5** as well as the following requirements:
  - a. 18 years of age or older;
  - b. entitled to access the Draw Location;
  - c. not excluded (including an exclusion direction or self-exclusion order) from a
    - (a) during the Promotion; or
3. If an Eligible Entrant: (i) has their membership status cancelled or otherwise amended; (ii) is excluded from a casino or premises operated by The Star Entertainment Group Limited (and its related entities); and

(b) prior to that person claiming the relevant prize (if the Eligible Entrant is a selected winner),

so that he or she no longer satisfies clause 2, that person will no longer be eligible to enter or participate in the Promotion and/or claim a prize (even if they are the selected winner) and that person will forfeit any entitlement to a prize.

- 3A. If, at the time of a draw, a person is restricted or prevented from entering the casino area due to a 'temporary prevention of entry' for contravention of a Playbreak rule, that person is not eligible to claim a prize (even if they are the selected winner) and that person will forfeit any entitlement to a prize.
4. Eligible Entrant's may enter the Promotion through the method listed in **Item 6** and **Item 7**.
5. Draws will occur at the times listed in **Item 8** at the location listed **Item 9**.
6. Eligible Entrant's must present at the draws in accordance with **Item 10** and produce identification in accordance with **Item 13**. If applicable the redraw mechanism is listed in **Item 12**.
7. The Prizes available in this Promotion are listed in **Item 11**.
8. **Item 14** outlines any further conditions that apply.
9. Directors, management, and employees of The Star Entertainment Group of companies (including any related body corporate as defined in the *Corporations Act 2001*) and their immediate families are not eligible to participate in this Promotion. For the purposes of this clause, 'immediate families' of an employee means the person's spouse and family members residing at the same premises as the employee. The Star Entertainment Group comprises but is not limited to the businesses of The Star Sydney, The Star Gold Coast and Treasury Brisbane.
10. Conduct of the entire Promotion, including decisions on the eligibility of persons to enter and validity of entry and prizes, shall be the responsibility of the Promoter.
11. To the extent that a situation or issue arises for which these Terms and Conditions make no provision for or a situation or issue arises to which the relevant Terms and Conditions are unclear, the Promoter reserves the right to make a decision regarding such situation or issue which is not inconsistent with these Terms and Conditions.
12. The Promoter accepts no responsibility for late or non-received Entry/Entries. The Promoter does not guarantee the continuous or fault-free operation of the entry processes, including entry validating and receipting processes, during the Promotion.
13. In the event that a malfunction occurs with Synkros system, the Promoter will extract from the Synkros system all virtual entries earned in accordance with these Terms and Conditions and the draw process will be conducted manually.
14. The Promoter reserves the right to waive or vary the identification requirements specified in these Terms and Conditions in circumstances where the identity of the winner is determinable without the assistance of the specified identification.
15. Any entrant who tampers, or attempts to tamper, with the entry processes or tampers, or attempts to tamper with the processes used for the draws or who submits an entry which is not valid in accordance with these terms will be subject to disqualification at the discretion of the Promoter.
16. Entrants may be asked to participate in publicity or advertising at the request of the Promoter. Participation in any such publicity or advertising is at the sole discretion of the relevant Entrant. The names of Entrants will not be published without their consent except as announced at the Draw Location.
17. The Star Gold Coast reserves the right to cancel or change any Prize offered under the Promotion if there are any changes to the law which would or might render the Promotion or any prizes offered under the Promotion unlawful.
18. If this Promotion cannot run as planned for any reason beyond the Promoter's control, for example due to software, hardware or communications issues, unauthorised intervention, tampering, fraud or technical failure, the Promoter may end, change, suspend or cancel the Promotion or disqualify affected entries/entrants
19. Participation in the Promotion indicates acceptance of the Terms and Conditions governing the Promotion. These Terms and Conditions will be available at The Star Club Desk located at the participating properties of the Promoter throughout the Promotion Period.
20. By participating in this Promotion, each entrant's Entry/Entries becomes the property of the Promoter and may be used for the Promoter's business analysis and marketing purposes in accordance with the Promoter's privacy statement can be viewed at [www.starentertainmentgroup.com.au/privacy-policy](http://www.starentertainmentgroup.com.au/privacy-policy). Failure to supply the personal information requested or required by the Promoter may result in an Entry being deemed invalid. Privacy law allows entrants to access their personal information held by the Promoter in certain circumstances.
21. Player Activity Statements are available on request from The Star Club Desk or via our Website.
22. BET WITH YOUR HEAD, NOT OVER IT. Gambling Helpline 1800 858 858 [www.gamblinghelpqld.org.au](http://www.gamblinghelpqld.org.au)

