

THE STAR

Terms and conditions

Promotion	Member's Wristband Draw – July 2024																								
Promoter	The Star Pty Limited "The Star Sydney" (ABN 25 060 510 410) of 80 Pyrmont Street, Pyrmont NSW 2009																								
Promotional Period	<p>This Promotion commences at 6:00pm AEST on Thursday, 4 July 2024 and concludes at 9:30pm AEST on Saturday, 27 July 2024. The Promotional Period strictly comprises the following days and times ("Promotional Day") only:</p> <table border="1"> <tr> <td>Thursday 4 July 2024</td> <td>from 6:00pm AEST to 9:30pm AEST;</td> </tr> <tr> <td>Friday 5 July 2024</td> <td>from 6:00pm AEST to 9:30pm AEST;</td> </tr> <tr> <td>Saturday 6 July 2024</td> <td>from 6:00pm AEST to 9:30pm AEST;</td> </tr> <tr> <td>Thursday 11 July 2024</td> <td>from 6:00pm AEST to 9:30pm AEST;</td> </tr> <tr> <td>Friday 12 July 2024</td> <td>from 6:00pm AEST to 9:30pm AEST;</td> </tr> <tr> <td>Saturday 13 July 2024</td> <td>from 6:00pm AEST to 9:30pm AEST;</td> </tr> <tr> <td>Thursday 18 July 2024</td> <td>from 6:00pm AEST to 9:30pm AEST;</td> </tr> <tr> <td>Friday 19 July 2024</td> <td>from 6:00pm AEST to 9:30pm AEST;</td> </tr> <tr> <td>Saturday 20 July 2024</td> <td>from 6:00pm AEST to 9:30pm AEST;</td> </tr> <tr> <td>Thursday 25 July 2024</td> <td>from 6:00pm AEST to 9:30pm AEST;</td> </tr> <tr> <td>Friday 26 July 2024</td> <td>from 6:00pm AEST to 9:30pm AEST;</td> </tr> <tr> <td>Saturday 27 July 2024</td> <td>from 6:00pm AEST to 9:30pm AEST;</td> </tr> </table>	Thursday 4 July 2024	from 6:00pm AEST to 9:30pm AEST;	Friday 5 July 2024	from 6:00pm AEST to 9:30pm AEST;	Saturday 6 July 2024	from 6:00pm AEST to 9:30pm AEST;	Thursday 11 July 2024	from 6:00pm AEST to 9:30pm AEST;	Friday 12 July 2024	from 6:00pm AEST to 9:30pm AEST;	Saturday 13 July 2024	from 6:00pm AEST to 9:30pm AEST;	Thursday 18 July 2024	from 6:00pm AEST to 9:30pm AEST;	Friday 19 July 2024	from 6:00pm AEST to 9:30pm AEST;	Saturday 20 July 2024	from 6:00pm AEST to 9:30pm AEST;	Thursday 25 July 2024	from 6:00pm AEST to 9:30pm AEST;	Friday 26 July 2024	from 6:00pm AEST to 9:30pm AEST;	Saturday 27 July 2024	from 6:00pm AEST to 9:30pm AEST;
Thursday 4 July 2024	from 6:00pm AEST to 9:30pm AEST;																								
Friday 5 July 2024	from 6:00pm AEST to 9:30pm AEST;																								
Saturday 6 July 2024	from 6:00pm AEST to 9:30pm AEST;																								
Thursday 11 July 2024	from 6:00pm AEST to 9:30pm AEST;																								
Friday 12 July 2024	from 6:00pm AEST to 9:30pm AEST;																								
Saturday 13 July 2024	from 6:00pm AEST to 9:30pm AEST;																								
Thursday 18 July 2024	from 6:00pm AEST to 9:30pm AEST;																								
Friday 19 July 2024	from 6:00pm AEST to 9:30pm AEST;																								
Saturday 20 July 2024	from 6:00pm AEST to 9:30pm AEST;																								
Thursday 25 July 2024	from 6:00pm AEST to 9:30pm AEST;																								
Friday 26 July 2024	from 6:00pm AEST to 9:30pm AEST;																								
Saturday 27 July 2024	from 6:00pm AEST to 9:30pm AEST;																								
Eligible Entrants	<p>Entry in the Promotion is limited to persons who are, for the duration of the Promotional Period:</p> <ol style="list-style-type: none"> aged 18 years of age or over; a Member of The Star Club with a valid Membership Card ("Card"); are not excluded (including an exclusion direction or self-exclusion order) from a casino or premises operated by The Star Entertainment Group Limited (and its related entities); not the subject of a Withdrawal of License (WOL) from The Star Sydney, The Star Gold Coast or Treasury Brisbane; not an Invalid Entrant; not a director, officer, manager employee or contractor of any of The Star Entertainment Group of companies (including, without limitation, the Promoter); and not an immediate family member (including a sibling, parent, child, grandparent, grandchild, spouse, former spouse, de facto partner or former de facto partner, including a step-relation and an adoptive relation) of any person listed in item (f) above or of their spouse, former spouse, de facto partner or former de facto partner, <p>("Eligible Entrants").</p> <p>For the purposes of these Terms and Conditions, 'immediate family member' means a spouse (including de-facto partner), parent, natural or adopted child or step-child, or sibling or step-sibling (whether the sibling or step-sibling is natural or adopted by a parent).</p>																								
Invalid Entry	<p>A person who does not satisfy any of the criteria for an "Eligible Entrant" for the duration of the Promotional Period is an "Invalid Entrant" and their Entry will be deemed invalid ("Invalid Entry"). Entries which are fraudulent, forged or tampered with will also be deemed an Invalid Entry.</p> <p>An entrant who is a member of The Star Club and requests to cancel their membership prior to, or during, the Promotional Period will also be an Invalid Entrant.</p> <p>Invalid Entrants are not, or will no longer be, eligible to enter or participate in the Promotion and will forfeit any entitlement to a Prize.</p>																								
Entry	Each day of the Promotional Period, an Eligible Entrant may enter the Promotion for that Promotional Day between 6:00pm AEST and 8:55pm AEDT (each an " Entry Period "). To submit an																								

THE STAR

	<p>Entry in the Promotion for that Promotional Day, Eligible Entrants must, during an Entry Period:</p> <ol style="list-style-type: none"> a. Members must produce a valid physical Star Club Membership card to a representative of the Promoter located at the Grand Entrance and Harbour Entrance on the Main Casino Floor of The Star Sydney (“Collection Location/s”); b. Collect one (1) specially marked wristband (“Wristband”) from a representative of the Promoter located at the Grand Entrance and Harbour Entrance on the Main Casino Floor of The Star Sydney (“Collection Location/s”); c. Permit the representative to correctly secure the Wristband to the Eligible Entrant’s wrist. The Wristband is required to be worn by the Eligible Entrant until the conclusion of all Prize Draws on the respective Promotional Day; and d. Permit the representative to remove the Wristband stub (“Stub”) from the Eligible Entrant’s Wristband and place the Stub into the physical barrel (“Barrel”) located at the Grand Entrance and Harbour Entrance on the Main Casino Floor of The Star Sydney (“Main Draw Location”). <p>(an “Entry”).</p> <ol style="list-style-type: none"> e. Each Wristband and corresponding Stub will have the same unique numerical identifier (“UNI”). 												
Entry Limit	<p>Each Eligible Entrant is limited to a maximum of:</p> <ol style="list-style-type: none"> a. one (1) Entry per Promotional Day; and b. twelve (12) Entries during the Promotional Period. <p>Provided that each Entry is submitted in accordance with these Terms and Conditions.</p>												
Prize	<p>There are forty-eight prizes (48) prizes to be won. The total prize pool for this Promotion is \$24,000 in Entertainment Credits.</p> <table border="1" data-bbox="411 1077 1386 1173"> <thead> <tr> <th>Prize Type</th> <th>Prize</th> <th>Quantity</th> </tr> </thead> <tbody> <tr> <td>Entertainment Credits</td> <td>\$500</td> <td>48</td> </tr> </tbody> </table> <p>The following Prizes are available to be won on each Promotional Day during the Promotional Period:</p> <table border="1" data-bbox="411 1294 1386 1391"> <thead> <tr> <th>Prize Type</th> <th>Prize</th> <th>Quantity per Draw Day</th> </tr> </thead> <tbody> <tr> <td>Entertainment Credits</td> <td>\$500</td> <td>4</td> </tr> </tbody> </table> <p>“Entertainment credits” refer to the choice of Casino Dollars or Food and Non-Alcoholic Beverage Voucher/s. Casino dollars will be credited to the Winner’s membership account within forty-eight (48) hours of the end of the Promotional Period. If the Prize Winner selects Casino Dollars as their prize, they will forfeit 10% of their eligible Prize value. Casino Dollars are valid for one hundred and eighty (180) days from the member’s last recorded rating. A copy of The Star Club brochure is available at The Star Club Desk or see: https://www.thestarclub.com.au/member-benefits/about-casino-dollars for further details.</p> <p>Food and Non-Alcoholic Beverage Vouchers are valid for one hundred and eighty (180) days from the date of issue. Food & Non-Alcoholic Beverage Vouchers will be credited to the Winner’s Membership Account within forty-eight (48) hours after the Promotional Period. Vouchers can be redeemed on food and non-alcoholic beverages at selected outlets owned by the Promoter, subject to outlet opening hours and availability. Excludes special events. Vouchers may be redeemed multiple times until the balance of the Voucher is cleared. Vouchers are not redeemable for cash and any unused portion is non-refundable after the expiry of the Voucher. Vouchers cannot be used to pay for alcoholic beverages. Vouchers can be used in conjunction with other member benefits and other discounts at The Star Sydney.</p>	Prize Type	Prize	Quantity	Entertainment Credits	\$500	48	Prize Type	Prize	Quantity per Draw Day	Entertainment Credits	\$500	4
Prize Type	Prize	Quantity											
Entertainment Credits	\$500	48											
Prize Type	Prize	Quantity per Draw Day											
Entertainment Credits	\$500	4											
Prize Determination	<p>There will be one (1) prize draw for this Promotion on each Promotional Day (“Prize Draw/s”).</p> <p>Each Prize Draw will be held consecutively from 9pm AEST at the Main Stage located on the Main Gaming Floor on a Promotional Day (“Main Draw Location”). Draw times are approximate only and</p>												

THE STAR

	<p>are subject to minor changes. Changes to Draw times greater than 15 minutes will be announced on the public address system and displayed on screens at the Main Draw Location.</p> <p>At each Prize Draw, four (4) Stubs will be randomly selected from the Barrel ("Drawn Entry") by a representative of the Promoter which will reveal a UNI which will correspond to a UNI on the Wristband of four (4) Eligible Entrants on each Promotional Day. The representative will announce the UNI on the Stub ("Drawn Entrant") via the public address system from the Main Draw Location.</p> <p>The Barrel will be emptied at the end of each Promotional Day.</p> <p>Prizes will be determined in accordance with the process set out below.</p> <p>If at the time a Drawn Entrant claims a Prize or a Prize Winner is to receive a Prize, that person is excluded (including under an exclusion direction, an exclusion order or a self-exclusion order) from a casino or premises operated by The Star Group or is the subject of a Withdrawal of License from a casino or premises operated by The Star Group, their Entry will be deemed an Invalid Entry and will be disqualified and that person will not receive the Prize.</p>
<p>Notification of Prize Winner/s</p>	<p>At each Prize Draw, a representative of the Promoter will announce the UNI on the drawn Stub via the public address system from the Main Draw Location. If an Eligible Entrant has the same UNI on their Wristband, the Eligible Entrant will be a drawn entrant ("Drawn Entrant").</p> <p>The Drawn Entrant must present their Wristband to the representative of the Promoter at the Main Draw Location or any host desk within The Star Sydney casino within four (4) minutes of their UNI being announced over the PA system as timed by the clock displayed at the Main Draw Location ("Standard Presentation Period").</p> <p>The Promoter, subject to any directions from the regulatory authority, may at any time (including after the Standard Presentation Period expires) and at its discretion, extend the Standard Presentation Period ("Extended Presentation Period") applicable to any particular Drawn Entrant if that Drawn Entrant:</p> <ul style="list-style-type: none"> a. is on The Star Sydney premises during the Standard Presentation Period and attempts to present themselves at the Main Draw Location during the Standard Presentation Period, or is in the course of attempting to present themselves at the Main Draw Location when the Standard Presentation Period expires; and b. identifies themselves to a representative of the Promoter during the Standard Presentation Period. <p>The Drawn Entrant must then produce, within four (4) minutes of the expiry of the Standard Presentation Period or Extended Presentation Period (as the case may be), their Card or Valid ID that is acceptable to the representative of the Promoter ("Winner").</p> <p>Valid ID means:</p> <ul style="list-style-type: none"> a. a passport, Australian driver's licence or other form of photographic identification in which the photograph is clear and undamaged and that is acceptable to The Star Sydney; or b. two forms of non-photographic identification that are valid and acceptable to The Star Sydney. <p>If a Drawn Entrant does not present themselves to the representative of the Promoter at the Main Draw Location within the Standard Presentation Period or Extended Presentation Period (as the case may be), or cannot produce his/her Card or Valid ID within four (4) minutes of the expiry of the Standard Presentation Period or Extended Presentation Period (as the case may be) at the Main Draw Location, the Drawn Entrant will be deemed an invalid selection ("Invalid Selection").</p>
<p>"Redraws"</p>	<p>If a Drawn Entrant is deemed an Invalid Selection, the Promoter will immediately conduct a redraw or redraws until all four (4) valid Winners are found. All of the above requirements will apply in relation to any redraw.</p>

General Terms and Conditions

- 1 These Terms and Conditions incorporate and must be read together with the details set out in the table above. By entering this Promotion, you accept these General Terms and Conditions.
- 2 Your Entry into this Promotion must be received during the Promotional Period and is subject to Entry limits and eligibility requirements stated in these Terms and Conditions. Your Entry is deemed to be received only when received by the Promoter. If your Entry is based on participation that is deemed invalid, or if your membership

THE STAR

status is cancelled or otherwise amended so that you are no longer an Eligible Entrant, your Entry into the Promotion will be deemed invalid.

- 3 The Promoter is not liable for any problems with communications networks. You are responsible for your own costs associated with entering. If you enter using multiple aliases/addresses/email addresses/phone numbers you may be disqualified.
- 4 If, at the time of a draw, a person is restricted or prevented from entering the casino area due to a 'temporary prevention of entry' for contravention of a Playbreak rule, that person is not eligible to claim a prize (even if they are the selected winner) and that person will forfeit any entitlement to a prize.
- 5 The Promoter reserves the right to waive or vary the identification requirements specified in these Terms and Conditions in circumstances where the identity of the prize winner is determinable without the assistance of the specified identification.
- 6 If you or your Entry are deemed by the Promoter to breach these Terms and Conditions, your Entry (or at the Promoter's discretion, all of your entries) will be voided.
- 7 The Promoter may, at any time, require you to produce documentation to establish to the Promoter's satisfaction the validity of your Entries (including documentation establishing your identity, age, place of residence and place of employment). Failure by the Promoter to enforce any of its rights at any stage does not waive those rights.
- 8 You must not:
 - a tamper with the Promotion's Entry process;
 - b. engage in any conduct that may jeopardise the fair and proper conduct of the Promotion;
 - c. act in a disruptive, annoying, threatening, abusive or harassing manner directly or indirectly in relation to the Promotion;
 - d. do anything that may diminish the good name or reputation of the Promoter or any of its related entities or of the agencies or companies associated with this promotion;
 - e. breach any law; or
 - f. behave in a way that is otherwise inappropriate directly or indirectly in relation to the Promotion.
- 9 The Promoter is not liable for any Entry, Prize claim or correspondence that is, due to factors outside its reasonable control are misplaced, misdirected, delayed, lost, incomplete, illegible or incorrectly submitted.
- 10 The Promoter may cancel or change any Prize offered under the Promotion if there are any changes to the law which would or might render the Promotion or any Prize offered under the Promotion unlawful.
- 11 The Prizes and all elements of the Prizes must be taken as and when offered or will be forfeited, and if forfeited, the Promoter will not be liable.
- 12 The Promoter is not responsible for any dispute between you and any person with whom you choose to, or choose not to, share any Prize.
- 13 The Promoter will not permit a Prize, Entry or other feature of the Promotion to be transferred, or exchanged or redeemed for cash. The Prize values are correct as at the date of preparing these Terms and Conditions and include any applicable GST. The Promoter is not responsible for any change in Prize value. You agree that if a Prize (or element of a Prize) is unavailable for any reason the Promoter may provide another item of equal or higher value, subject to any necessary approval by any regulatory authority.
- 14 To the extent that a situation, malfunction, or other issue arises for which these Terms and Conditions make no provision or in relation to which the relevant terms and conditions are unclear, the Promoter reserves the right to (a) make a decision regarding those circumstances which is not inconsistent with these Terms and Conditions; and/or (b) postpone any determination of a Prize Winner to a time and place which will allow the determination to be conducted in accordance with all Terms and Conditions other than those Terms and Conditions which specify the time and place of the determination of Prize Winners.
- 15 If this Promotion cannot run as planned for any reason beyond the Promoter's reasonable control, including act of God, public health order, pandemic, software, hardware or communications issues, unauthorised intervention, tampering, fraud or technical failure, the closure of the Promoter's premises, government directives, and the like, the Promoter may end, change, suspend or cancel the Promotion or disqualify affected entries/entrants, subject to any necessary approval by a regulatory authority.
- 16 The Promoter may disclose your personal information, including details of Prize Winner/s where required or authorised to do so by or under law or the disclosure is reasonably necessary to enforce the law. This may occur

THE STAR

under the laws that apply to the Promoter's business, for example, where a regulatory authority requests information from the Promoter.

- 17 The Promoter is not responsible for any tax implications arising from you winning a prize. You should seek independent financial advice. If for GST purposes this promotion results in any supply being made for non-monetary consideration, you must follow the Australian Taxation Office's stated view that where the parties are at arm's length, goods and services exchanged are of equal GST inclusive market values.
- 18 Should a Prize Winner consent to having his/her photograph taken, that Prize Winner consents to having his/her name and photograph published in any form of media and agrees to participate in any reasonable promotion requested by the Promoter.
- 19 A copy of these Terms and Conditions can be obtained from The Star Club desk at The Star Sydney premises.
- 20 If any dispute arises between an entrant of the Promotion and the Promoter concerning the conduct of this Promotion or claiming a Prize, the Promoter will take reasonable steps to consider the entrant's point of view, taking into account any facts or evidence the entrant puts forward, and to respond to it fairly within a reasonable time. In all other respects, the Promoter's decision is final, and no correspondence will be entered into
- 21 In these Terms and Conditions, the word "including" and any similar words are not words of limitation.
- 22 Nothing in these Terms and Conditions restricts, excludes or modifies any consumer rights under any statute including the *Competition and Consumer Act 2010* (Cth).
- 23 Subject to the previous paragraph, the Promoter and the agencies and companies associated with this Promotion are not liable (including in negligence) for any loss (including indirect, special or consequential loss or loss of profits), expense, damage, personal injury, illness or death suffered in connection with this Promotion or any Prize, except for any liability which under statute cannot be excluded (in which case that liability is limited to the greatest extent allowed by law).
- 24 The Prize Winner and any other person(s) nominated to share the Prize with the Prize Winner will be required, as a condition of accepting a Prize, to sign an agreement to release the Promoter from any liability arising from the use of or participation in the Prize.
- 25 Without limiting the paragraph 22, the Promoter and the agencies and companies associated with this Promotion are not liable for:
- a. any loss of, damage to or delay in delivery of Prizes; or
 - b. any damage that occurs to Prizes if/when displayed at The Star Sydney premises,
- to the extent those things are due to factors outside the Promoter's reasonable control.
- 26 The Promoter needs to collect the personal information of entrants so that each entrant can be entered into the Promotion. The Promoter will use entrants' personal information to conduct and manage the Promotion. The Promoter may disclose entrants' personal information to its related companies, agents and contractors to assist in conducting this Promotion and to communicate with entrants. The Privacy Policy of The Star Entertainment Group <http://www.starentertainmentgroup.com.au/privacy-policy> includes information about:
- a. the purposes for which The Star Entertainment Group, including the Promoter, may collect, store, use and disclose entrants' personal information;
 - b. how entrants can seek access to the personal information the Promoter holds about them and request changes to it; and
 - c. how entrants can complain about a privacy breach and how the Promoter will deal with such a complaint.
- 27 The laws of the state of New South Wales govern the Promotion.
- 28 Help is close at hand. GambleAware gambleaware.nsw.gov.au 1800 858 858.
- 29 Guests must be 18 years or over to enter the casino.
- 30 Player Activity Statements are available on request from The Star Club Desk, via The Star App, or our website.
- 31 Authorised under NSW Authority No. TP/00099 - expires 16/7/2025.